

## **INFORMATION SERVICES BRANCH PERFORMANCE REPORT**

### **INTRODUCTION**

1. Attached at Appendix A is a performance report covering the year 2004/5 relating to the Information Services Branch (ISB) for the information and consideration of members.

### **INFORMATION**

2. The ISB Performance Report provides details of the Branch Structure, its work and performance metrics during 2004/5.
3. The report is structured to begin with a foreword written by the Branch Manager together with details of the Branch structure, overview and the results of running the national ACPO Benchmarking exercise. Following this the report has chapters describing the structures, roles and performance of the various sections within ISB.

### **RECOMMENDATION**

4. It is recommended that Members:
  - i) Scrutinise the issues contained in this report
  - ii) note the content; and
  - iii) agree to receive further annual reports at future meetings of the Audit and Strategy Committee.

**TIM S HOLLIS**  
Chief Constable

**Contact Officer: Mr Graham Dawson**

**Telephone: 01482 578314**

**Background Papers: None**