

13 September 2005

Report of the Chief
Executive to the Police
Authority

**HUMBERSIDE ASSOCIATION OF NEIGHBOURHOOD WATCH GROUPS (HANWaG) –
SERVICE LEVEL AGREEMENT QUARTERLY MONITORING REPORT**

INTRODUCTION

1. At the Police Authority on 22 February 2005 a Service Level Agreement (SLA) was approved with Humberside Association of Neighbourhood Watch Groups (HANWaG) (minute 2187 refers). It was agreed that quarterly monitoring reports would be submitted to the Audit and Strategy Committee. This report contains the monitoring information received for the first quarter, covering the period 1 April 2005 to 30 June 2005.

SERVICE LEVEL AGREEMENT

2. The Service Level Agreement set out a number of services that HANWaG would provide during the funding period. These services are outlined at i) to viii) on the monitoring form that is attached at Appendix 1, together with details of performance towards these targets during the first quarter.
3. Information received from HANWaG in order for us to complete the monitoring form is attached at Appendix 2 and a meeting has been held with the Chief Executive of HANWaG to discuss progress towards the targets.

RECOMMENDATIONS

4. It is recommended:-

that Members discuss the information provided and note the activity during the period 1 April 2005 to 30 June 2005

SHAHIN ISMAIL
Chief Executive to the Police Authority

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Background Papers:- HANWaG Action Plan 2005-2006
HANWaG Action Plan 2005-2006, April to June 2005