

28 February 2006

Report of the Chief  
Executive to the Police  
Authority

## **HUMBERSIDE ASSOCIATION OF NEIGHBOURHOOD WATCH GROUPS (HANWaG) – SERVICE LEVEL AGREEMENT QUARTERLY MONITORING REPORT**

### **INTRODUCTION**

1. In accordance with minute 2187 of the Police Authority this report contains the monitoring information received for the second quarter of the first year, covering the period 1 October 2005 to 31 December 2005.

### **SERVICE LEVEL AGREEMENT**

2. The Service Level Agreement (SLA) set out a number of services that HANWaG would provide during the funding period. These services are outlined at i) to viii) on the monitoring form that is attached at Appendix 1, together with details of performance towards these targets during the second quarter.
3. In accordance with clause 4(i) of the SLA, agreement has been reached with HANWaG for a 3% increase in the cost of the service in each of the next two years ie £87,550 in 2006/07 and £90,177 in 2007/08. The SLA will remain subject to the same terms and conditions and will be dependent upon satisfactory performance.

### **RECOMMENDATIONS**

4. It is recommended that:-
  - (i) Members discuss the information provided and note the activity during the period 1 October 2005 to 31 December 2005, and
  - (ii) Members note the agreement to the inflation increase applied to the cost of the SLA agreed with HANWaG.

**JOHN BATES**  
**Director of Performance and Resources**

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**Background Papers:-** (i) HANWaG Action Plan 2005-2006  
(ii) File Ref:- HANWaG 3.6.4