

## **FORCE RESPONSE TO COMMUNITY CONCERNS RAISED BY POLICE AUTHORITY CRIME AND DRUG TEAMS IN A DIVISION**

### **INTRODUCTION**

1. This report seeks to inform Committee Members of the Humberside Police response to:
  - Community concerns raised by the Police Authority Crime and Drug Teams (PACDTs) in A Division during the period 1 September to 1 December 2005.
  - The impact of any local Force and/or partnership initiatives as a consequence of these concerns; and
  - Any demonstrable movement in performance at a local level that can be measured as a result.

### **KEY LOCAL ISSUES RAISED**

2. The key local issues raised by the community at Police Authority Crime and Drug Teams were:
  - Police resources and staffing
  - Anti-social Behaviour
  - Call handling/contacting

### **POLICE RESOURCES AND STAFFING**

3. It is intended that A Division will, in the near future, be in a position to 'red circle' the 25 neighbourhood beat officers, who should then become more visible and accessible to communities. Longer term, the Division is in negotiations with the Local Authority over the development of Neighbourhood Partnership Teams. These teams will consist of Neighbourhood Beat Officers, PCSO's, Wardens and Special Constables who will work together on areas and provide the extra capacity that the area has been crying out for. It is intended that the teams will be responsible for a broad range of issues including crime, disorder and environmental issues that seriously affect the quality of life of residents.
4. Neighbourhood Beat Officers are allocated to rural areas although demands often mean that they get pulled away to deal with incidents in the busier areas. Rural funding is being spent to provide additional patrols, based on intelligence and effective tasking to ensure that the money is spent wisely. Rural areas will be included within the deployment plans for the above teams.

5. Additionally, changes made to the Division's call handling processes, which are outlined below in paragraphs 9 and 10, should ensure an increasingly organised and professional response to incidents.

### **ANTI SOCIAL BEHAVIOUR**

6. Neighbourhood Crime remains within the Divisional Control Strategy. The Division's Strategic Assessment April to September 2005, shows a 35% reduction in incidents of disorder compared to the previous six months. This is thought to be due to extensive work being carried out by Community Officers in 'hot spot' areas and against specific offenders.
7. The Division has 52 Current anti-social behaviour orders against individuals and 23 anti-social behaviour contracts. A Division has recently established a multi-agency panel including representatives from the police, Local Authority, Shoreline Housing, the Youth Offender Team and others that manage the most serious anti-social behaviour cases.
8. 122 young people have been referred to the Community Youth Programme and outreach workers are active across the area. The Division is hopeful that the Local Authority will develop a more robust youth service provision in the near future as much of the activity is currently police led. One initiative run in the West Marsh area providing activities during the summer holidays resulted in a 44% reduction in calls for service. Neighbourhood Renewal Funding may assist in improving services.

### **CALL HANDLING**

9. A Division has recently introduced a new call handling process which has seen the number of unresourced incidents drop considerably. Supervisors and other additional staff have been introduced to the Divisional Advice Desk to ensure that our first contact with the public is quicker and more professional.
10. The Advice Desk is now dealing with more of the slower time resourcing which allows Command Centre staff to concentrate on deployments to high priority incidents. Incidents that we are unable to deploy to are dealt with by means of a telephone call made by an experienced officer. Feedback that Chief Inspector Thompson has received from the public has so far been positive.

## **RECOMMENDATIONS**

9. It is recommended that the Consultation and Partnership Committee:
  - i) Discuss the content of the Report
  - ii) Continue to refer matters of operational policing to the Chief Constable for appropriate action

**Tim S Hollis**  
**CHIEF CONSTABLE**

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