

C DIVISION - PUBLIC CONSULTATION

INTRODUCTION

1. The purpose of this report is to update Members on the product of public consultation at Police Authority Neighbourhood Panels (PANels) in C Division during the period 1 June to 31 August 2005.

INFORMATION

2. Nine public consultation meetings have been held in C Division during this period, the matrix attached at Appendix A shows a comprehensive breakdown of all the issues raised. The top three issues, by number of times raised, are shown as:
 - i. **Call handling/contacting the police.** Local residents have expressed grave concerns over the way in which Humberside Police deal with calls for service that are not 999 emergency calls. The main issues are calls not answered/being left on hold or calls getting lost on transfer from call centre.
 - ii. **Speeding/dangerous driving.** This includes speeding problems through small villages and rural areas and drivers still using mobile phones whilst driving.
 - iii. **Alcohol related disorder.** The availability of alcohol seems to be causing concern in a number of local communities. Drinking in public places by underage groups and the disorder problems experienced at pub closing time were highlighted.
3. There were three other issues raised worthy of note, these included; Neighbourhood Watch/general community safety concerns, and it is encouraging to see that Anti-Social Behaviour and complaints against young people were not the most concerning issues for most local residents at this round of meetings.
4. The PANels meetings received a number of presentations during their meetings, including;
 - Local Delivery Groups – Max Hough, East Riding Safe Communities
 - East Riding Street Scene Department – Steve Brackenbury, ERYC
 - The Work of East Riding Safe Communities – Max Hough/Tracy Harsley East Riding Safe Communities
 - Anti-Social Behaviour – Emma Grimshaw, ERYC
 - CCTV – Cllr Graham Stroud

DIVISIONAL PERFORMANCE SUMMARY

- The issues raised by the public once again do not necessarily reflect the policing priorities for C Division, however, issues of Anti-social Behaviour, alcohol related disorder and road safety are addressed as part of the Safe Communities Crime and Disorder Strategy 2005 – 2008 for the East Riding of Yorkshire.
- Performance policing figures for C Division are currently as follows:

Issue	Reduction April - June2005 (compared to Jan – March 2005)
Total Crime	Up 7%
Domestic Burglary	Down 15%
Vehicle Crime	Down 19%
Robbery	No Change
Violent Crime	Up 19%
Racially Aggravated Crime	Down 17%
Drug Offences	Up 20%

- However, the British Crime Survey shows that public satisfaction with Humberside Police is currently 38.2% ($\pm 4\%$). This does not compare favourably with others in our Most Similar Force (MSF) 'family' who exhibit levels between 43.0% – 49.7%.

CDRP PERFORMANCE SUMMARY

- Safe Communities, the Community Safety Partnership for C Division, is currently ranked 8th out of 15 in their Most Similar CDRP family grouping, showing a 3% rise in the British Crime Survey (BCS) comparator crimes for the last quarter. BCS comparator crimes include, vehicle theft, burglary, bicycle theft, theft from person, vandalism, common assault, wounding and robbery.
- Recently Humberside Police have produced a Service Level Agreement to be signed by themselves and the four CDRPs in the Force area. The purpose of the agreement is to provide to those signed, and partner agencies, "a clear understanding of how they will support each other and work towards the shared partnership aims of preventing and reducing crime, disorder and anti social behaviour in the Humberside Police area" This process will thereby help to create safer neighbourhoods and confident communities.
- The agreement is designed to deal effectively with 'Anti-social Behaviour and related matters' this will be achieved by:
 - Identifying lead agencies
 - Utilising appropriate legal services
 - Humberside Police Force service provision
 - Local Authority service provision
 - Problem resolution
 - Monitoring information
 - Evaluation of processes and effects

11. The agreement has been circulated to all signatories for consideration, further reports on the progress and success of the agreement will be presented to the Committee.

RECOMMENDATIONS

12. It is recommended that: -

- i. That the issues and concerns raised at PANels in C Division be fed into the planning of the budget and setting priorities.
- ii. Further reports to the committee contain information relating to the Anti-social Behaviour Service Level Agreement when available
- iii. Matters of operational policing continue to be referred to the Chief Constable for action.
- iv. The Chief Constable is requested to report to the Authority, under the next agenda item, as to how the issues raised in this report have been resolved.
- iv. This report is forwarded to all C Division PANel Chairs for their information.

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Chief Executive to the Police Authority

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Background Documents: iQuanta performance data

Appendix A

	Beverley	Cottingham	Hessle	Hunsley	Haltemprice	Driffield	Howden	Goole	Pocklington	Bridlington	Hornsea	Withernsea	Hedon	Total
Neighbourhood Watch/Community Safety	2		2			1			1				2	8
Call Handling/Contacting Police		2				5			1	3			3	14
Response Times										1				1
CCTV		1								1				2
Anti-social Behaviour	1		1			2	1		1	1			1	8
Speeding/Dangerous Driving		1		2		2	1		2	1			3	12
Complaints against young people		1	2	2		3								8
Resources/Staffing		1							2					3
Parking/obstructions		1											2	3
Vandalism		2												2
Alcohol related disorder		1	1	1		3			1				2	9
Pedal Cycles						1								1
Burglary				1										1
Praise				1										1
Licensing	1													1

Neither Haltemprice, Goole, Hornsea nor Withernsea have held meetings during the period covered by this report.