

HUMBERSIDE POLICE AUTHORITY

21 MARCH 2006

<u>PRESENT:-</u>	Councillor Stroud in the Chair
Elected Members:-	Councillors Black, Brady, De Freitas, Rudd, Tress and Uzzell.
Magistrate Members: -	Mr C Palmerley, Mr A Smith and Mr R Stuart.
Independent Members:-	Mr S Abdul Rahman and Mr J Shipley.
Officers: -	Mr J Bates, Director of Performance and Resources, Mr T Hollis, Chief Constable, Mr D Griffin, Deputy Chief Constable, Mr A Leaver, Assistant Chief Constable, Mr P Goatley, Assistant Chief Officer (Support), Chief Inspector M Smith, Chief Superintendent P Davison, Superintendent N Humphreys, Mr P Wainwright, Performance and Resources Manager and Ms L Hart, Better Times Ltd

The Authority met at Pacific Exchange, Kingston upon Hull.

- 123** **DECLARATIONS OF INTEREST/OFFERS OF GIFTS OR HOSPITALITY** – The Chair reminded Members of the need to record any personal or prejudicial interest in items on the agenda and to disclose any relevant receipt or offering of gifts or hospitality.
- No interests were declared or disclosures made.
- 124** **APOLOGIES** – Apologies for absence were received from Councillors Phillips and Stewart.
- 125** **MINUTES** – **Resolved** – That the minutes of the meetings of the Authority held on 28 November and 13 December 2005 and 7 February 2006, having been printed and circulated amongst the Members, be taken as read and correctly recorded and be signed by the Chair.
- 126** **UPDATE ON MINUTES** – No updates were reported.
- 127** **(88) ACTION SCHEDULE** – Members received a rolling schedule of actions arising from previous meetings of the Authority.

The Director of Performance and Resources referred to minute 2218, Roads

Policing Strategy, and reported that the Chief Constable was reviewing the current strategy, together with the potential implications of the imminent decisions on Force Restructuring and hence regional roads policing solutions. As a result it was intended to take proposals to the March Strategy team for discussion. A presentation would therefore be made to the next Police Authority meeting.

Resolved – That the action schedule and update be noted.

- 128** **MINUTES** – The minutes of the meetings of the Audit and Strategy Committee held on 22 November, Consultation and Partnership Committee held on 6 December, Personnel Committee held on 10 January, Performance Scrutiny Committee held on 31 January and Lay Justice Appointments Panel held on 23 February were submitted for approval.

A Member indicated that the term “Lay Justice” should be replaced with the term “Magistrate”.

Resolved – That the minutes of the above mentioned meetings, having been printed and circulated amongst the Members, be taken as read and correctly recorded and be signed by the Chair of the relevant Committee.

- 129** **MEMBERSHIP UPDATE** – Mr A Smith JP was invited formally to join the meeting by the Chairman who welcomed him as a Member of the Police Authority.

The Director of Performance and Resources advised that the Independent Member appointment process was underway and that the Selection Panel had met to identify those applicants to be put forward to the Home Office. A response had been received from Hazel Blears MP regarding the Authority’s request to extend the recently retired Independent Members’ terms of office. Ms Blears had advised that this was not possible, however, she had indicated that she would do all she could to expedite the current recruitment process.

Resolved – That the update be noted and Mr Smith be welcomed to the Police Authority.

- 130** **PRESENTATION – HANWAG** – Item withdrawn: to be submitted to a future meeting.

- 131** **PRESENTATION - NEIGHBOURHOOD POLICING** – Chief Inspector Mark Smith attended the meeting and gave a presentation that outlined the background to the Neighbourhood Policing model and its implementation within Humberside Police. He advised that Neighbourhood Policing was being delivered using a formal project management method and that progress was being monitored via a Project Board; weekly informal meetings with the Assistant Chief Constable; champions in Headquarters and in

Divisions, and an action plan. He outlined how performance would be measured; the workforce involved, including PCSOs, Special Constables and dedicated officers; marketing; consultation, and management and concluded by indicating that the Neighbourhood Policing model would be delivered on time.

Resolved – That the presentation be noted.

URGENT ITEM – The following item, minute 132, was considered after the Chairman had decided that it was urgent in view of the need to keep Members informed.

132 **(89) DISTRIBUTION OF POLICE COMMUNITY SUPPORT OFFICERS** – The Chief Constable submitted a report that outlined his decision regarding the total numbers of Police Community Support Officers that would be deployed to each of the Divisions with 72 for A Division, 43 for B Division, 76 for C Division and 115 for D Division.

He outlined the matters that he had taken into consideration when determining the deployment and advised that a robust review would be carried out in 12 months and that he would wish to reserve the right to adjust the deployments following that review.

Resolved – (a) That the report and the decision of the Chief Constable be noted, and (b) that further progress reports from the Chief Constable be submitted.

133 **UPDATE PRESENTATION - HUMBERSIDE POLICE – RESTRUCTURING** – The Director of Performance and Resources reported that of those authorities included in the first wave, Lancashire and Cumbria had agreed to voluntary mergers. On 20 March it had been reported that the proposals were for Derbyshire, Leicestershire, Lincolnshire, Northamptonshire and Nottinghamshire to merge; Surrey and Sussex to merge; Hampshire, Kent and the Thames Valley to all become stand alone forces; Cambridgeshire, Norfolk and Suffolk to merge, and Bedfordshire, Essex and Hertfordshire to merge. The South West and Yorkshire and the Humber were the only regions that had yet to be advised of the proposals for their areas and representatives of Yorkshire and the Humber were to meet with the Home Secretary at 5pm that day.

The Chair advised that following the announcement of the proposals there would be a period for formal objections if the authorities in the region did not agree to a voluntary merger. Each authority in the area would need to consider its individual position and it was likely that a special meeting of the Police Authority would be called for 4 April to put forward this Authority's response. A press release would be issued after the meeting with the Home Secretary.

Resolved - That the update be noted.

134 **(90) IMPROVING CALL AND INCIDENT HANDLING** - The Chief Constable submitted a report that updated Members on the progress that had been made in the area of call and incident handling within Humberside Police, under the direction of the Incident Handling Improvement Team (IHIT) which was established in August 2005.

He advised that there had been a substantial reduction in the number of outstanding calls for service and also an increase in satisfaction from customers and staff.

Members referred to the cost of ringing the 0845 number and advised that the public had expressed concerns regarding the length of time spent on the phone and the cost per minute. It was also queried whether it would be possible to have a different number/charging structure in place for Hull as a result of call charges generally being cheaper there. It was reported that the issue of cost had been extensively researched and had had to be balanced against the level of improved service. It was felt that the majority of concerns had been raised as a result of the length of time that people had been kept on the telephone, however, this had been reduced through the work of IHIT. The introduction of a separate number for Hull would not be in line with national thinking which was to have one non emergency number per Force and would not be fair to residents in other areas of the Force. It was reported that revenue was not raised via the call charges and that OFTEL had imposed the level of charging, negotiations had been held with KC but they were equally bound by the charges.

Members referred to the lack of consultation with the Police Authority regarding the introduction of the non emergency number. They also queried the introduction of a national non emergency number, the timescale for this and how it would fit in. Superintendent Humphreys reported that at the time of the introduction of the non emergency number, the Force was in step with national thinking. He advised that South Yorkshire were currently conducting a pilot on the national number and the Force were working closely with them. Humberside had been asked if they would take part in the second wave of the pilot but had declined at this stage.

It was queried when the 30 second target for answering non emergency calls was likely to be met and it was reported that although it was difficult to say, the Force had introduced the national targets 12 months ahead of time and were gradually improving performance. The Performance and Resources Manager advised that as at end of February the average time for answering non emergency calls was 35 seconds.

Members indicated that funding and costings should be included in future reports and the Chief Constable advised that a comprehensive paper including this information had been requested for Chief Officers and that a report would be submitted to the next meeting of the Police Authority that would include costs.

Resolved – (a) That the report be noted, and (b) that the work of the Incident Handling Improvement Team and the Call Handling Project continue to be supported as they continue to deliver improved performance and standards in relation to call and incident handling via the Incident Handling action plan and the Call Handling Project Board.

- 135 **(91) NATIONAL CALL HANDLING STANDARDS** – The Chief Constable submitted a report that gave an update on the National Call Handling Standards, the two main aims of which were (i) to seek to improve the relationship that the police had with the public, and (ii) to seek best value with efficiencies being achieved through the better use of police officer time and improved processes, particularly where telephone resolution could replace deployments.

Resolved - (a) That the report and the work being done to properly integrate the National Call Handling Standards with core business be noted, and (b) that the work of the Incident Handling Improvement Team, the Call Handling Project and the Quality of Service Steering Group, who are providing substantial direction on the development and use of the national standards, continue to be supported.

- 136 **(92) STATUTORY PERFORMANCE INDICATOR TARGETS FOR THE POLICING PLAN 2006/07** – The Chief Constable submitted a report that, following the target setting workshop for the Policing Plan for 2006/07, requested that Statutory Performance Indicator (SPI) targets be set for SPI 5f and SPI 8a and that the target that was set for SPI 3a be revised.

Resolved – (a) That the target for SPI 3(a) - Satisfaction of victims of racist incidents with respect to the overall service provided be set at 68%; (b) that appropriate officers, in consultation with the Chairman, be authorised to set the target for SPI 5(f) - Acquisitive crime per 1,000 population; (c) that the target for SPI 8(a) – Domestic violence arrest rate be set at 30%, and (d) that those elements within SPI 1 relating to “percentage very/completely satisfied” be set as “to report performance”.

- 137 **(93) LOCAL PERFORMANCE INDICATOR TARGETS FOR THE POLICING PLAN 2006/07** – The Chief Constable submitted a report that outlined options on the Local Performance Indicators (LPIs) and associated targets for the Policing Plan 2006/07 and for inclusion in the PPAF Local Domain.

Members discussed (i) consultation arrangements in Hull; (ii) publicity for public meetings; (iii) attendance by the Chief Constable at a meeting of Hull City Council, and (iv) determination regarding what constituted excellent, good, poor etc ratings.

Resolved – (a) That the targets for LPI 1 a) The percentage of 999 calls answered within 10 seconds and b) the percentage of non-emergency calls answered within 30 seconds be both set at 90% and that a local indicator, to be monitored quarterly, of 95% be set for the percentage of the public satisfied with the time taken to answer a 999 call; (b) that the targets for LPI 2 a) percentage of immediate priority incidents attended within 15 minutes and b) percentage of high priority incidents attended within 30 minutes be set at 80% and that a local indicator, to be monitored quarterly, of 85% be set for the percentage of the public satisfied with the arrival time of an officer dealing with an immediate response incident; (c) that the targets for LPI 3 a) the percentage of time active PCSOs spend outside the police station and in the public eye and b) the percentage of time special constables spend outside the police station and in the public eye be both set at 80% and that the percentage of special constables that have met their minimum number of working hours every month be monitored internally and reported to the Police Authority only; (d) that the targets for LPI 4 a) number of active volunteers working on Neighbourhood Teams be set at 225 and b) the number of members of the public attending Police Authority community consultation meetings in their local area be set at 3700 and that the issue of publicity regarding public meetings be considered further; (e) that the targets for LPI 5 a) criminal damage per 1,000 per population be set at 26.2, b) satisfaction of people who report anti-social behaviour with respect to the action taken be set as “to report performance”, b) number of anti-social behaviour incidents reported to the police per 1,000 population be set as a local indicator only and c) no target to be set for the percentage compliance with police-obtained Anti Social Behaviour Orders, and (f) that the targets for LPI 6 a) (i) domestic burglaries per 1,000 households be set at 17.5, a) (ii) sanction detection rate for domestic burglary be set at 19.5%, b) (i) vehicle crime per 1,000 population be set at 16.5, b) (ii) sanction detection rate for vehicle crime be set at 12%, c) (i) robberies per 1,000 population be set at 1.2, c) (ii) sanction detection rate for robbery be set at 27% and d) sanction detection rate for violent crime be set at 40%.

- 138** **(94) LOCAL POLICING PLAN 2006/07** – The Chief Constable submitted a report that advised of the obligation imposed on Police Authorities by the Police Act 1996 to produce and publish plans for the area and submitted a draft plan for comment and approval.

Members commented on (i) page 19 sanction detection rates which the Performance and Resources Manger reported was in the region of 20%, (ii) that the final word of the “Solving Murders” article on page 18 should read Humberside rather than Hull, (iii) that the page on restructuring needed to be

revisited in light of recent events, and (iv) the need to supply a photograph for page 17.

Resolved – (a) That the report be noted; (b) that the Policing Plan 2006/07, as appended to the report and taking into account the comments made above be approved and publication via the internet on 31 March 2006 be agreed, and (c) that any further minor changes to the Plan between now and the publication be authorised to be undertaken in liaison with the Chairman of the Police Authority.

- 139** **(95) LOCAL POLICING SUMMARIES** – The Chief Executive submitted a report that set out the minimum standards for Local Policing Summaries and proposed a way forward for the Police Authority in producing summaries for the Humberside Policing area.

Members commented (i) that in order to meet with the guidance BCUs would need to be exactly co-terminous with CDRPs, and (ii) on distribution options and costs.

Resolved – (a) That, subject to the boundary changes between C and D Divisions being agreed, the preparation of four local policing summaries for the Humberside policing area in 2006 based on the CDRP areas be approved; (b) that the combining of the local policing summaries with the Annual Report in 2006 and the publishing of the combined documents in the summer be approved; (c) that the options for distribution be considered further, and (d) that further reports be submitted to the Consultation and Partnership Committee as work progresses on the summaries.

- 140** **(96) POLICE AND JUSTICE BILL** – The Chief Executive submitted a report that outlined the provisions of the Police and Justice Bill which was published on 25 January 2006 and made particular reference to the impact that the Bill could have on Police Authorities.

Members discussed the impact of the changes and concerns raised by the APA and ACPO.

Resolved – (a) That the report be noted; (b) that any issues or matters of concern be directed through the Secretariat to the Association of Police Authorities, and (c) further reports on the development of this Bill be submitted as appropriate.

- 141** **(97) BOUNDARY CHANGES BETWEEN C AND D DIVISIONS** – The Chief Constable submitted a report that informed of the commitment of finance and resources that would be necessary to facilitate a proposed boundary change that would see two geographic areas transferred from D Division to C Division; Anlaby Common and a section of Bricknell Avenue/Snuffmill Lane.

It was reported that the Chief Constable had delegated power to spend up to £100,000 and it was suggested that if Members supported the proposals that the matter should be progressed and costs reported back to the Police Authority.

Resolved – That the above mentioned boundary changes between C and D Divisions be supported and a report back on the costs incurred be submitted to a future meeting.

- 142 **(98) UPDATE: NATIONAL QUALITY OF SERVICE COMMITMENT** - The Chief Constable referred to minute 2223 (04/05) and submitted a report that updated Members on the progress of implementing the ACPO – APA National Quality of Service Commitment.

It was reported that the Police Standards Unit were offering substantial financial support and so the costs to the Force were moderate. It was suggested that within the action plan, page 5, the term “hard to reach” should be replaced with “hard to engage” and within 13 b the reference to LPT should be replaced with “Neighbourhood Team”

Resolved – That the report be noted.

- 143 **(99) AUDIT AND STRATEGY COMMITTEE – TERMS OF REFERENCE** - The Chief Executive submitted a report that proposed that the terms of reference of the Audit and Strategy Committee be amended to specifically cover risk management issues.

Resolved - That the terms of reference of the Audit and Strategy Committee be amended to include the responsibility “To consider the risk management strategies for the Authority and the Force, including the maintenance of risk registers and to report to the full Authority as necessary”

- 144 **(100) PROPOSED CHANGES TO THE MEMBERS’ CONDUCT REGIME** - The Chief Executive submitted a report that gave an update on the Government’s response to the review undertaken by the Standards Board and the reports of the Committee on Standards in Public Life and parliamentary select committee and how the proposals affected Police Authority Members and Standards Committees.

Resolved - That the report be noted and further updates be received as appropriate.

- 145 **(101) INFORMATION SYSTEMS/INFORMATION TECHNOLOGY UPDATE** – The Chief Executive submitted a report that provided an update on various IS/IT issues facing the police service nationally at the moment.

The Assistant Chief Officer (Support) indicated that he would give a

presentation to a future meeting on the local position.

Resolved – (a) That the report be noted; (b) that an update paper/presentation regarding the picture locally be submitted by the Force at the next meeting, and (c) that consideration be given to extending the terms of reference of the Audit and Strategy Committee to include the overview and development of IS/IT strategies and implementation plans.

146 (102) POLICE AUTHORITY BUDGET – The Director of Performance and Resources submitted a report that detailed spending against the budget for the Police Authority Secretariat in 2005/06, updated the base budget position for 2006/07 and considered issues where spending pressures were likely to arise in the coming months.

The Director of Performance and Resources advised that there was a significant underspend and that the costs relating to the Local Policing Summaries and the increase in the Youth Fund could be accommodated. He referred also to the likely costs that could occur regarding restructuring, legal advice and tribunals.

Resolved – (a) That the report and the likely level of spending in 2005/06 be noted; (b) that all unspent budget provision in 2005/06 be carried forward into 2006/07, and (c) that the Director of Performance and Resources be requested to submit budget monitoring reports to each meeting of the Audit and Strategy Committee.