

# Humberside Police

## News Release



For further information please contact  
The Media Liaison Unit  
Police Headquarters

Priory Road, Kingston upon Hull

Tel: 01482-5783 91/95/96/72 Fax: 01482-578299

[pressoffice@humberside.pnn.police.uk](mailto:pressoffice@humberside.pnn.police.uk)

### **HUMBERSIDE POLICE CELEBRATES SUCCESS AS POLICE STANDARDS UNIT BOWS OUT**

HUMBERSIDE Police is no longer under Police Standards Unit engagement.

The announcement was made today by Tony McNulty, the Home Office minister with specific responsibility for policing.

The news has been welcomed by Chief Constable Tim Hollis who praised the hard work and commitment of everyone who works for Humberside Police and by the Humberside Police Authority.

"I am delighted at the news that we are no longer under PSU engagement. As Chief Constable I am enormously proud of what has been achieved and delighted to be able to celebrate this success – hard earned by every member of the force.

"When they became engaged with the force in October 2003, there is no doubt that the Police Standards Unit (PSU) provided Humberside Police with a necessary catalyst for change and they provided support through additional funding and directed the force towards improved performance in a number of ways. I am, therefore, delighted that they too recognise and applaud the substantial improvements in performance that Humberside Police has now achieved.

"We have delivered for our community some tremendous achievements over the last two and a half years and I am confident that we now have the right processes in place to ensure that we can sustain our position and that we will go from strength to strength."

The engagement of the force began in October 2003 when the Home Office police performance monitoring process flagged the force as underperforming compared to other similar forces.

Since then, burglary rates have almost halved, vehicle crime is down by 39 percent and robbery is down by 34 percent. Only violent crime has increased due to national changes in the way it is recorded.

To qualify for disengagement, the criteria were clear – the force had to show significant and sustained improvement and give confidence that the gap between Humberside Police's performance and that of its most similar forces would continue to diminish.

# Humberside Police

## News Release



For further information please contact  
The Media Liaison Unit  
Police Headquarters

Priory Road, Kingston upon Hull

Tel: 01482-5783 91/95/96/72 Fax: 01482-578299

[pressoffice@humberside.pnn.police.uk](mailto:pressoffice@humberside.pnn.police.uk)

“We have had a huge amount of work to do over the last three years. The PSU brought with it not just additional funding but experience and knowledge of best practice in other forces which has helped us put processes in place to achieve the sustainable improvements we have seen.

“Projects such as the expansion of the Automatic Number Plate Recognition system across the force and the East Marsh Project in Grimsby are good examples of work supported by the PSU which are having a real impact on the ground.

“I am grateful for the practical and financial support that the PSU brought with them but they are now part of our history. Together with the Police Authority I am confident that we have entered a new and positive period in our history and we are looking forward to a brighter future for all our communities.”

Shahin Ismail, Chief Executive of the Police Authority said that the Authority was delighted that the hard work to improve policing in Humberside had been recognised by the Home Office.

“We acknowledge the efforts that have gone into this, from the Chief Officer team to the police officers in our communities who are making a real difference,” she said. “We have seen some significant improvements in performance and we are pleased to see that these have been formally acknowledged.

“Looking to the future, we know that recent improvements must be sustained and built upon still further. However, no-one is resting on any laurels and we will continue to scrutinise performance carefully and to set stretching targets to ensure performance continues to improve.

“This year the Police Authority agreed a £13M investment package to provide the Chief Constable with additional resources to help improve performance which we hope will go a long way to help the force maintain its progress.”

Former Chairman, Graham Stroud, who retired on 7<sup>th</sup> May, said that he was pleased to go out on such a positive note. “We have all been working towards this moment since engagement began in October 2003 so this is a really positive note on which to leave the Police Authority.”

- Ends -

# Humberside Police

## News Release



For further information please contact

The Media Liaison Unit

Police Headquarters

Priory Road, Kingston upon Hull

Tel: 01482-5783 91/95/96/72 Fax: 01482-578299

[pressoffice@humberside.pnn.police.uk](mailto:pressoffice@humberside.pnn.police.uk)

### Background information:

Humberside Police entered PSU engagement in 2003. A year earlier (2002/03) 12,168 burglaries were recorded, as were 22,394 vehicle crimes and 1,808 robberies.

Four years later in 2006/07, the burglary figures had fallen by 45 percent, vehicle crime fell by 39 percent and robbery saw a 34 percent fall.

Against these results, Humberside Police detected 6,800 more crimes, bringing the forces detection rate from just 15.7 percent in 2002/03 to 24.5 percent last year.

Humberside Police continues to excel in the detection of murder and manslaughter cases with a 100 percent detection rate over the past year.

A huge amount of work has gone into improving call handling to the point where Humberside Police's successes have now been flagged up as national best practice.

<b>Performance Indicator</b>	<b>2002/03</b>	<b>2006/07</b>	<b>% Change</b>	<b>=</b>		
Domestic Burglary	12,168	6,705	- 45%	=	5,463	fewer crimes per year
Vehicle Crime	22,394	13,761	- 39%	=	8,633	fewer crimes per year
Robbery	1,808	1,200	- 34%	=	608	fewer crimes per year
Detection Rate	15.7%	24.5%	-	=	6,802	more detections per year
All Crime	132,495	112,753	- 15%	=	19,742	fewer crimes per year

Surveys have also shown that public satisfaction in the service Humberside Police provides has also improved since 2004.

Victims of burglary, violent crime, vehicle crime and road collisions were asked how satisfied they were with making contact with police, action taken by police, being kept informed of progress, their treatment by staff and the overall service provided by Humberside Police.

In all areas, satisfaction levels have increased, as indicated in the table below.

* User Satisfaction Surveys (current survey structure began April 2004)	<b>2004/05</b>	<b>2006/07 (provisional)</b>
Satisfaction of victims of domestic burglary,		

TBC May - Disengagement announcement.doc

Created on 5/9/2007 1:37:00 PM

Created by 4192

File classification: NOT PROTECTIVELY MARKED - NO DESCRIPTOR

# Humberside Police

## News Release



For further information please contact  
The Media Liaison Unit  
Police Headquarters

Priory Road, Kingston upon Hull

Tel: 01482-5783 91/95/96/72 Fax: 01482-578299

[pressoffice@humberside.pnn.police.uk](mailto:pressoffice@humberside.pnn.police.uk)

violent crime, vehicle crime and road traffic collisions with respect to:		
a) making contact with the police	86.3%	88.1%
b) action taken by the police	69.8%	74.1%
c) being kept informed of progress	52.4%	62.2%
d) their treatment by staff	86.1%	89.2%
e) the overall service provided	72.1%	77.4%

### **Interview opportunities:**

Chief Constable Tim Hollis is available for interview on an appointment basis. Please contact the Media Unit to make arrangements, tel 01482 578372.

Lisa Fleming  
Media Unit  
Humberside Police