

PRESS INFORMATION

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Authority Scrutinises Police Performance

At Humberside Police Authority's Performance Committee meeting, members were pleased to note the continued improvements that are being seen in key areas of performance.

At the end of the third quarter, compared to the same period the year before:

- Serious acquisitive crime had fallen by 11.4%
- Theft from a motor vehicle had fallen by 22.5%
- Theft of a motor vehicle had fallen by 11.4%
- Robbery had fallen by 26.1%
- Most serious violent crimes had fallen by 5.4%
- Serious violent knife crimes had fallen by 25.2%
- Criminal Damage had fallen by 12.5%
- Commercial Burglary had fallen by 8.4%
- Incidents of both anti-social behaviour and 'youths causing annoyance' had dropped by over 2%

Members looked closely at victim satisfaction rates, noting the overall rate which, at 77.8%, is not quite meeting the 80% target set by the Authority. Victim satisfaction is measured against five criteria, satisfaction with the whole experience, ease of contact, treatment, follow up and action taken. Members asked the force to focus on two areas where responses show performance could be improved – feedback and action taken – highlighting the need for improved communication with victims.

A close inspection of domestic burglary performance showed that on the South Bank A Division, which covers North East Lincolnshire, has made some impressive improvements and performance is now back on track following a robust initiative to address an unexplained increase in burglaries in the last quarter.

The initiative, which used additional force resources to target key offenders, has proved very successful and the Committee asked for a similar campaign to be undertaken address the burglary problem in North Lincolnshire. The committee also noted the impressive burglary figures for the two divisions on the North Bank, which show that burglary has fallen by over 7% in Hull and 8% in East Riding.

Members therefore asked for a full annual review of all divisional performance to be brought to the next meeting of the Performance Committee so that they could identify areas of best practice, which they would like to see repeated elsewhere across the force.

Chair of the Police Authority, Ms Alene Branton MBE, said: “There is some really positive news in the report that we have just scrutinised. We now want to see the practices used to good effect in one division duplicated elsewhere, so that the whole community will benefit. We will monitor the results very carefully over the next few months.

“We are also mindful of the current economic situation and are keen to see the force focus on areas that traditionally show a downturn in performance in times of recession, such as burglary and shoplifting, so that this force can buck the expected trend.

“Finally, we feel that with a focus on key areas of victim satisfaction, the force will significantly improve its overall satisfaction rates, which is something that we all want to see.”

- Ends -

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