



**HUMBERSIDE**  
POLICE AUTHORITY

# **MEDIA INFORMATION**

## **INFORMATION IS A MUST TO IMPROVE COMMUNITY CONFIDENCE**

Neighbourhood Watch coordinators from across North Lincolnshire have told Humberside Police Authority that communication and information are vital to maintain public confidence in policing.

The coordinators met with Police Authority representatives to discuss trust and confidence in Humberside Police as part of the Authority's 'BIG Conversation' and each added their own local flavour to the concept. It was clear that although residents had varying experiences and opinions of Humberside Police as a whole, it was the dedication of the neighbourhood teams that could enhance or hinder community confidence.

One coordinator from the Isle of Axholme discussed her relationship with the neighbourhood team:

"Trust can only be given if you get to know who they are and you build up a relationship with them. I have a very good relationship with our two PCSOs, we have communication all of the time. We're very lucky we have some very good officers".

However a number a number of coordinators weren't quite as positive and expressed their concern with losing their local PCSOs who knew their patch well:

"I think it's the attitude and interest from the PC or PCSO, and it's about local knowledge. One PCSO has been good at tackling problems with youths; they've now transferred him".

Mrs Ros Taylor, Chair of Humberside Police Authority said:

"Neighbourhood Watch groups are a great example of the Big Society concept, they're very important to local policing as they have their finger on the pulse and know exactly what's going on in their neighbourhood. The Authority had a lively discussion with the coordinators and identified several areas that could be addressed to improve community confidence; we know that communication and

feedback are very important to local people, as is building a relationship with your local officer or PCSO. The findings will be shared with the Chief Constable and his team.”

The focus group formed part of the ‘BIG Conversation’, the Police Authority’s ongoing consultation programme whereby different community groups are given the opportunity to have their say on Humberside Police and influence future priorities. If you are part of a community group and would like to be involved in a focus group contact Claire Harrison on 01482 220793 or email [claire.harrison@humberside.pnn.police.uk](mailto:claire.harrison@humberside.pnn.police.uk).

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Notes to Editors:

Humberside Police Authority is an independent body that aims to secure the maintenance of an efficient and effective police force for the Humberside Police area. The Authority sets the budget and local objectives for the Force and monitors its performance against targets set.

The Police Authority work with local people to understand what they want from policing and to find out how well policing is being delivered.