



**HUMBERSIDE**  
POLICE AUTHORITY

## **MEDIA INFORMATION**

### **POLICE AUTHORITY ASKS FOR LOCAL PEOPLE'S VIEWS**

Humberside Police Authority has launched their annual survey to discover whether the policing priorities set last year are still at the top of the list for local people.

Over 6000 residents across the region took part in the 'BIG Conversation' last autumn which revealed police response to incidents and call handling was the number one priority for local people. Investigation and neighbourhood policing came in at a close second and third.

This led to the Police Authority setting tough targets for the Chief Constable to meet – For call handling the Authority asked for 97 out of 100 emergency calls to be answered within 10 seconds, currently Humberside Police are answering the majority of calls within an average of 3 seconds, amongst the best in the country.

Latest figures also show that 86 out of 100 people have confidence in their local police, hitting the target set by the Police Authority and making a steady improvement on last year's figure.

Mrs Ros Taylor, Chair of Humberside Police Authority said:

“Last year we had a great response from local people when we asked for their views and policing priorities – the findings helped shape the policing plan and the targets the Police Authority set for the Chief Constable Tim Hollis and his colleagues.

This year through the survey we want to find out if these are still what local people value most and also how they have found the service over the last 12 months - we're asking if local residents feel police visibility has increased or decreased in the area they live and how safe do they feel in their neighbourhood.”

To have your say on next year's policing priorities log onto the Police Authority's website [www.humberside-pa.org.uk](http://www.humberside-pa.org.uk) and complete a survey or call 01482 220789 to request a paper copy.

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Notes to Editors:

1. For further information contact Claire Harrison on 01482 220793 or email [claire.harrison@humberside.pnn.police.uk](mailto:claire.harrison@humberside.pnn.police.uk).
2. Humberside Police Authority is an independent body that aims to secure the maintenance of an efficient and effective police force for the Humberside Police area. The Authority sets the budget and local objectives for the Force and monitors its performance against targets set.
3. The Police Authority work with local people to understand what they want from policing and to find out how well policing is being delivered.
4. The Authority currently comprises 16 Members - 9 local authority Elected Members from the area's four Unitary Authorities and 7 Independent Members. Local Authority Members are appointed annually and the other Members are appointed for a period of four years.