

# Checkpoint



Protecting Communities, Targeting Crime

## Local Crime compared with the same period last year

	Kingston upon Hull (D Division)		Forcewide	
	1 April 2011 - 31 December 2011		1 April 2011 - 31 December 2011	
<b>All Crime</b>	<b>Increase in offences</b> 289	1.3% ↑	<b>Reduction in offences</b> 776	1.4% ↓
<b>Serious Acquisitive Crime</b> <i>(Domestic burglary, Vehicle crime, Robbery)</i>	<b>Increase in offences</b> 110	3.4% ↑	<b>Reduction in offences</b> 405	4.9% ↓
<b>Domestic burglary</b>	<b>Increase in offences</b> 29	2.0% ↑	<b>Reduction in offences</b> 135	3.8% ↓
<b>Violence with Injury</b>	<b>Increase in offences</b> 51	2.4% ↑	<b>Reduction in offences</b> 67	1.2% ↓
<b>Criminal damage</b>	<b>Reduction in offences</b> 395	10.5% ↓	<b>Reduction in offences</b> 1041	9.1% ↓
<b>Racially &amp; Religiously Aggravated Crimes detected</b>	76	67.9% Crimes detected	157	65.4% Crimes detected

## Call Handling compared with the same period last year

	Forcewide	
	1 April 2010 - 31 December 2010	1 April 2011 - 31 December 2011
<b>Emergency calls answered on time</b>	97.0%	97.3% ↑
<b>Non-Emergency calls to the Command Centres answered on time</b>	88.8%	88.7% ↓

## Satisfaction compared with March 2011

	Kingston upon Hull (D Division)		Forcewide	
	12 months ending December 2011		12 months ending December 2011	
<b>Victims of crime satisfied with the overall service provided</b>	83.6% Satisfied	0.6% ↑	83.7% Satisfied	0.3% ↑
<b>Victims of racist incidents satisfied with the overall service provided</b>	Forcewide data only		85.6% Satisfied	9.6% ↑

## Confidence compared with March 2011

	Kingston upon Hull (D Division)		Forcewide	
	12 months ending November 2011		12 months ending November 2011	
<b>People having confidence in their local police</b>	87.2% Satisfied	1.6% ↓	87.0% Satisfied	1.2% ↑
<b>People stating that local police can be relied on to be there when needed</b>	71.8% Satisfied	3.9% ↑	70.5% Satisfied	5.0% ↑
<b>People stating that local police deal effectively with crime and ASB in their neighbourhood</b>	74.2% Satisfied	1.0% ↑	72.4% Satisfied	2.9% ↑