



HUMBERSIDE
POLICE AUTHORITY



Local Policing Summary 2009/10

Incorporating Annual Review of Performance 08/09



Foreword by Police Authority Chair



This provides a great opportunity both to review the big issues for the past year, whilst at the same time looking into the next twelve months to see what's on the horizon.

As I look back, I do so with pride as the past year has been very much about making neighbourhood policing really start to pay dividends following huge increases in the numbers of staff working in neighbourhoods. We now have 2091 police officers, 1456 police staff, 319 PCSOs, 374 special constables and 109 volunteers all working together for the benefit of their neighbourhoods. They have become more visible, accessible and responsive to local people.

This strong investment in local policing has been heavily supported by communities, partnerships and the voluntary sector and together neighbourhoods are becoming safer. We are not complacent and we need to make sure this local passion and commitment continues to provide even greater reassurance and confidence to those who work, live and visit the area.

Community engagement has been important to us all in the past twelve months, but crime investigation and reduction has remained

uppermost in the developments to make sure more people are brought to justice and fewer people become victims of crime. Recent successes have seen 7,126 fewer crimes and over 26,700 people receiving sentences. These improvements have all been achieved at the same time as parts of the organisation have undergone significant change in the workforce. A large programme of work has modernised the way both the custody suites and investigation departments operate. This has resulted in an increase in the number of support staff working in these areas and police officers being sent back to operational roles.

We continue to work together across the region to tackle serious and organised crime. Roads policing and crime investigation teams are two areas in which we are working closely with our neighbouring forces in the Yorkshire and Humber Region.

So, yes, a busy year behind but we still have to make people feel more confident about policing and making our neighbourhoods even safer. In the latest public surveys you

have told us that your greatest concern is youth related disorder and bad behaviour so this year we will work with local communities and partners to reduce this negative impact in some of our communities.

Another challenge will be the need to continue to reduce crime and bring even more offenders to justice. We need to have greater focus on house burglaries and commercial crime including shop theft.

As with everyone else, policing will not escape the consequences of the global downturn in the economy and the Police Authority has asked the Chief Constable to reduce costs by £12.6 million over the next five years. This timescale will allow for areas of policing to be changed so that reductions can be achieved in a managed and progressive way which creates the least amount of disruption possible.

Alene Branton MBE



For many of us, 2009-10 promises to be a demanding year. Humberside Police has continued to build on its successes and our Neighbourhood Policing Teams and work on Citizen Focus has allowed us to take in our stride the commitments

contained in the new Policing Pledge and thus go even further in understanding and meeting the needs of all our local communities. At the same time, we have had to meet the continuing demands of tackling serious and organised crime and those of the current terrorist threat, some of this involves

us working more closely with other forces in the Yorkshire and Humber region.

The financial crisis which we all now face presents yet more challenges to all of us, particularly as budgets in the public sector come under increasing pressure as they surely will. I am confident, however, that Humberside Police will continue to provide a service to local people of which they can be both confident and proud. The Humberside Police Authority and my force are determined to rise to the challenges and to work jointly with local communities to make the Humberside policing area a safe and enjoyable place in which to live and work.

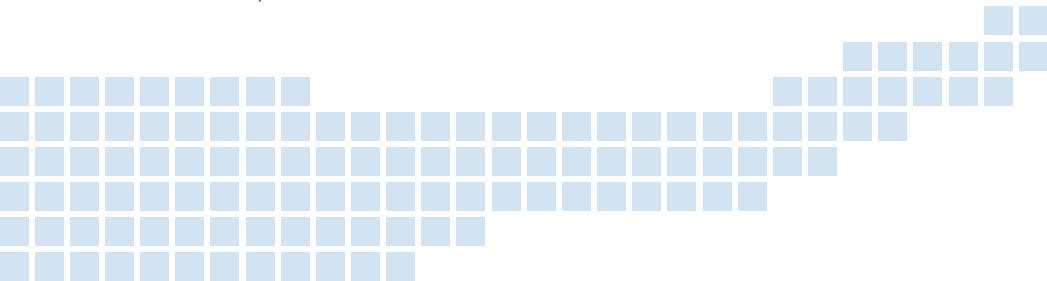
Tim Hollis
Chief Constable



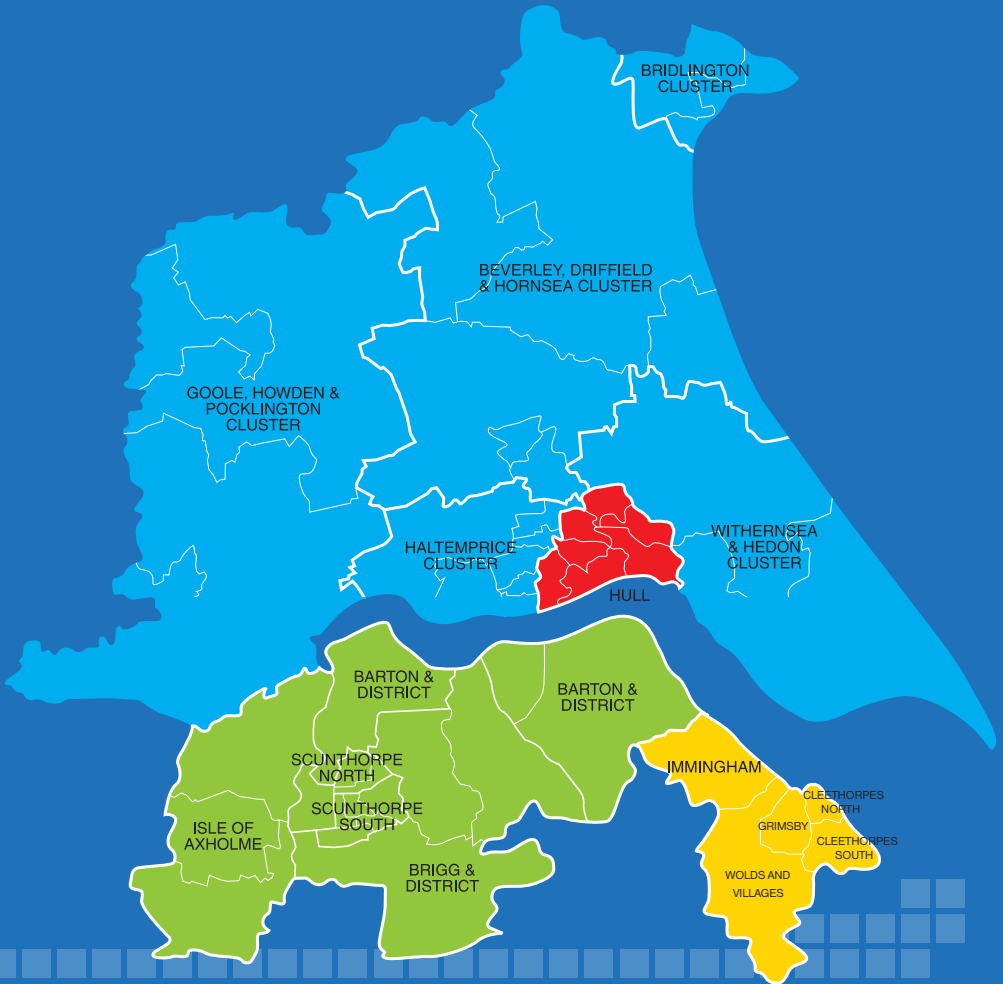
Our Policing Pledges

- 1.** Always treat our communities fairly and with dignity and respect ensuring our communities have fair access to our services at a time that is reasonable and suitable for them.
- 2.** Provide our communities with information so they know who their dedicated Neighbourhood Policing Team are, where they are based, how to contact them and how to work with them.
- 3.** Ensure our Neighbourhood Policing Team and other police patrols are visible and on their patch times when they will be most effective and when our communities most need them. We will ensure our teams are not taken away from neighbourhood business more than is absolutely necessary. We will spend at least 80% of our time visibly working in the neighbourhoods, tackling local priorities. Staff turnover will be minimised.

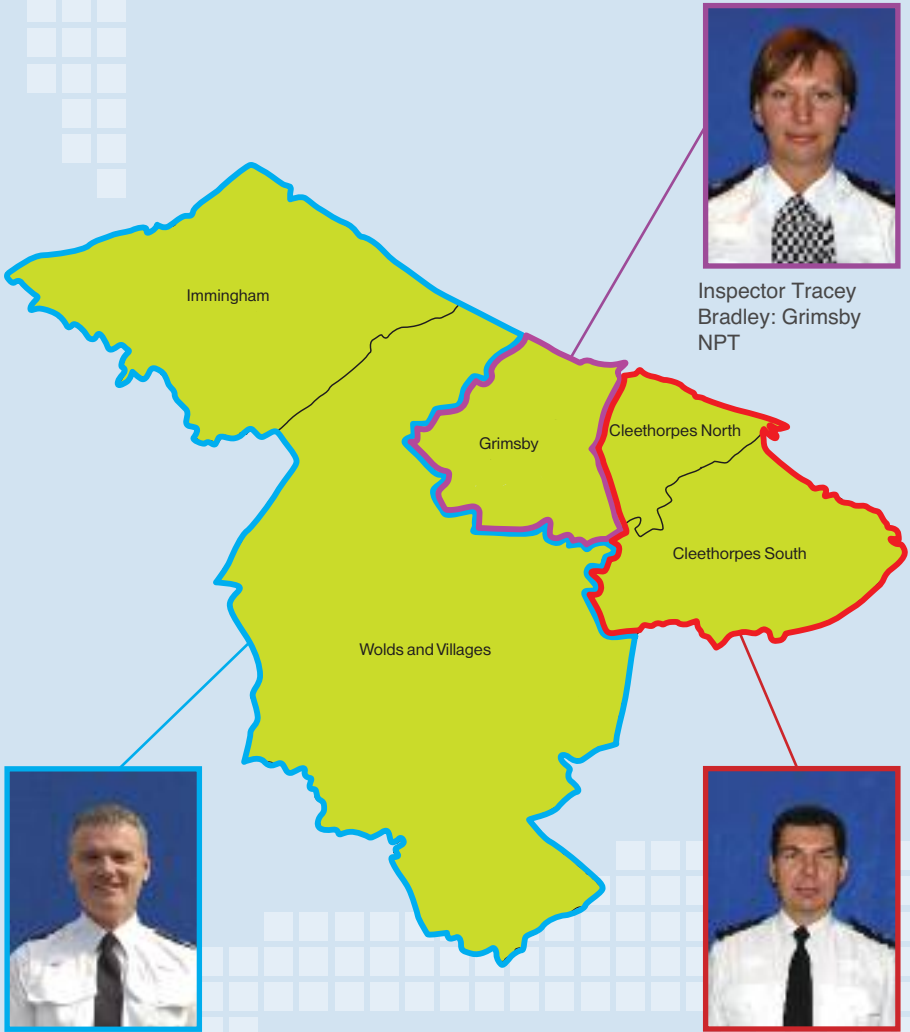
4. Respond to every message directed to our Neighbourhood Policing Team within 24 hours and, where necessary, provide a more detailed response as soon as we can.
5. Aim to answer 999 calls within 10 seconds, deploying to emergencies immediately giving an estimated time of arrival, getting to our communities safely and as quickly as possible. In urban areas, we will aim to get to our communities within 15 minutes and in rural areas within 20 minutes.
6. Answer all non-emergency calls promptly. If attendance is needed, send a patrol giving an estimated time of arrival, and:
 - If the person is vulnerable or upset aim to be with the person within 60 minutes
 - If the person is calling about an issue that we have agreed with their community will be a neighbourhood priority and attendance is required, we will aim to be with the person within 60 minutes.
 - Alternatively, if appropriate, we will make an appointment to see them at a time that fits in with their life and within 48 hours.
 - If agreed that attendance is not necessary we will give them advice, answer their questions and / or put them in touch with someone who can help.
7. Arrange regular public meetings to agree local priorities, at least once a month, giving our communities a chance to meet their local team with other members of the community. These will include opportunities such as surgeries, street briefings and mobile police station visits which will be arranged to meet local needs and requirements.
8. Provide monthly updates on progress, and on local crime and policing issues. This will include the provision of crime maps, information on specific crimes and what happened to those brought to justice, details of what action we and our partners are taking to make our neighbourhoods safer and information on how our force is performing.
9. If a person has been a victim of crime, we will agree with them how often they would like to be kept informed of progress in their case and for how long. They have the right to be kept informed at least every month if they wish and for as long as is reasonable.
10. Acknowledge any dissatisfaction with the service they have received within 24 hours of reporting it to us. To help us fully resolve the matter, discuss with them how it will be handled, give them an opportunity to talk in person to someone about their concerns and agree with them what will be done about them and how quickly.



Humberside Police Map



A Division Neighbourhood Policing Teams and Local Inspectors



Inspector Tracey Bradley: Grimsby NPT



Inspector Neil Pattison: Immingham & Wolds and Villages NPT



Inspector Andy Biggs: Cleethorpes North & South NPT



Policing North East Lincolnshire



Chief Superintendent,
Dave Hilditch

Crime levels in our area have been falling for some years now. For the year ended 31st March 2009 numbers of reported crimes fell by a further 12.9% on top of the reductions of previous years. This is good news but we need to continue to bear down on crime levels - there

is no 'acceptable' level of crime.

Throughout 2009/10 we will be working with our partners in the Safer Communities Partnership and the North East Lincolnshire Local Strategic Partnership (LSP) to continue to reduce acquisitive crimes and crimes of violence. Community safety is a key part of people's quality of life and contributes to the overall prosperity of the area.

Incidents of anti-social behaviour have also fallen during 2008/09 and this is another

important part of people's perception of their community. Our neighbourhood policing style has certainly contributed to this, as has the increasing number of successful diversionary projects to help keep people 'out of trouble'.

Each part of the division is covered by a local Neighbourhood Policing Team. We have recently re-organised the boundaries of these teams to reflect the boundaries agreed within the Local Strategic Partnership to more effectively work together with partners. We are committed to supporting the development of Neighbourhood Management in which professional agencies solve problems together with local residents. This year should see good progress in this area.

The new Policing Pledge is very important to us. This is a 'solemn promise' to try to achieve high standards of service as much of the time as possible and we will be continually reviewing the way we do things to provide the best service we can as efficiently as we can.

Previously, North East Lincolnshire has received much unwanted attention for being a high crime area, with disproportionate levels of certain crimes (particularly violence and acquisitive crime) and anti-social behaviour, however, these same crime and disorder figures are now beginning to show some significant improvements. The way we record crime has not changed, and levels of reporting have only improved as we roll out a raft of new Police and Community Support Officers (PCSOs) and improvements to our call handling processes making the local police easier to contact. So whilst there is still much to do, we now must look upon these figures with some pride. They tell us that for the majority of crime types, we have seen improvements in the last year, some crimes falling quite dramatically.

This performance is not the result of chance, or creative accounting, it is the result of consistent focused hard work by the police of North East Lincolnshire in conjunction with partners, who have prioritised work such as drugs and alcohol misuse, prolific offender management, and youth intervention and diversion activity. Collectively there is much to build on.

However, the challenge remains as big as ever, there are certain areas of crime that cause me significant concern. These include:-

- An increase in burglary to peoples homes,
- A 15% increase in shoplifting offences, most of it targeted at a small number of our major supermarkets.
- A slight increase in our most violent assaults, although still rare, this bucks the recent downward trend, and a slight increase in domestic violence (the latter may be down to improved reporting, but levels are unacceptably high).

These three areas present a challenge for the coming year, but, I am confident that it is a challenge we are well placed to meet.





Neighbourhood Policing



Chief Inspector,
Andy Oliver

Operation Kincorth (the response to bonfire night disorder) has taken place over the last 2 years and includes close liaison between Humberside Police, Humberside Fire and Rescue Service, NE Lincs Neighbourhood Wardens and Environmental Services. Police

Community Support Officers and Neighbourhood Wardens work hard in the lead up to Bonfire Night to identify bonfires which are being built and inform Environmental Services who then remove them. Joint patrols are then conducted by police and fire and rescue supervisors over the Halloween and Bonfire period enabling a quick response and assessment. Additional staff from the Neighbourhood Teams are on duty to tackle anti social behaviour and under age drinking. This initiative led to a low number of calls for service and a safer community.

There are a number of youth engagement initiatives within the division. One, Sport Links, has resulted in a large number of football academies being set up throughout North East Lincolnshire. The initiative is a multi agency response to anti social behaviour and includes the Local Authority and the Police amongst other partner agencies. PCSOs support the sessions and find it a fantastic opportunity to engage with youths. There is strong evidence to show that this has helped reduce levels of anti social behaviour. In addition the initiative has received recognition at a regional level, winning the North East Lincolnshire Oscar awards and being placed second in the Yorkshire and the Humber "LGYH Making a Difference" awards.

Operation Python provides a sports hub with experienced football coaches and a mobile youth centre on a Friday and Saturday evening to engage the young people in positive sporting activities. In addition after schools patrols are conducted in order to reduce anti social behaviour when youths leave school and to engage with youths and signpost them to other activities. Tasking of the hub is based on where the problems are occurring.

The Respect Funhouse is a joint initiative between the Neighbourhood Policing Team, the Church and the Community which has transformed a little used church in an area of high deprivation into a "playtowers" style funhouse for youths. In addition to this the scheme offers dance facilities and has piloted a project targeting those involved in or at risk of becoming involved in vehicle crime into a six week intensive programme involving karting and life skills.

The Neighbourhood Teams have also led numerous drugs warrants and have tackled



the issues that have mattered to the community.

The public can get involved in identifying priorities in a number of ways. The main vehicle for identifying priorities is to attend priority setting meetings. The Neighbourhood Teams are currently being restructured due to a move to neighbourhood management (which involves all agencies working at a localised level on issues that matter to the community). Area Action Groups are being set up for every ward within North East Lincolnshire. These are meeting where agencies and the public attend and discuss the issues affecting the community. Through these meetings the community can have a real say in influencing what the Neighbourhood Policing Teams do. These meetings will be rolled out across North East Lincolnshire however in the meantime avenues still exist to have your say. Community meetings already exist in other areas and people can air their views, concerns, priorities in these meetings.

For those that are unable or unwilling to attend these formal meetings, the Neighbourhood Teams offer other forums for the community to have their say. We constantly engage with the community. We conduct street briefings where we pitch up on a street and talk to the community, seeking their views and obtaining intelligence to

support our activity. We also conduct localised questionnaires, attend pop in centres with various established groups, hold surgeries and of course there is always the good old fashioned face to face contact as we are conducting our daily business. There are other methods for the public to contact their neighbourhood policing teams whether that is through attendance at one of our Neighbourhood Policing Bases, by telephone and via the internet.

The Policing Pledge has been fully adopted by Humberside Police and in North East Lincolnshire the Neighbourhood policing Teams are working hard to ensure that we meet the pledge that has been given to the public in terms of the service that we provide.

Posters are placed within the community informing the public who their neighbourhood police officer and dedicated PCSO's are. This information is also on the Humberside Police website. In addition we circulate newsletters informing the community who their neighbourhood team are and

providing updates on the work we have done in relation to the priorities that have been agreed.

The Neighbourhood Policing Teams patrol at times and locations when they can be most effective and the PCSO's aim to work at least 80% of their time visibly working in the neighbourhood, tackling community priorities.

Where members of the public contact the police and want to speak to their neighbourhood policing team, where available we will take the call straight away otherwise we will aim to respond within 24 hours.

Where a neighbourhood priority has been identified and agreed with the community any calls for service in relation to that priority where attendance is required we will aim to be there within 60 minutes. Alternatively we will make an appointment to see the caller at a time which fits in with their life and within 48 hours.



Partnership is the crime and disorder reduction partnership for North East Lincolnshire established to join the work of partners across the borough to tackle crime and disorder, improve community safety and reduce the harm caused by illegal drug use.

Our key partners are:

- Humberside Police (A Division)
- Humberside Police Authority
- North East Lincolnshire Council
- Humberside Fire and Rescue Authority
- North East Lincolnshire Care Trust Plus

- Humberside Probation Service
- Voluntary Action North East Lincolnshire (VANEL)
- Shoreline Housing Partnership

Over the last 5 years overall recorded crime has consistently continued to fall across North East Lincolnshire and it is reasonable to say, despite what the headlines sometimes portray, the borough is now a safer place than it once was. Indeed during the 2008/09 period overall crime has reduced by 13% compared to 2007/08 and higher numbers of

people are receiving drug treatment enabling them to turn their lives around.

This has not happened by coincidence, North East Lincolnshire is now starting to reap the reward of a significant amount of investment and real meaningful partnership activity which has not just driven down crime, improved community safety, and reduced the harm caused by drugs and alcohol, but has also established a platform where we can build for the future and start to shape our own destiny.

This said, the people of North East Lincolnshire still experience higher levels of crime than other parts of the country and we continue to concentrate our efforts to further reduce the levels of violent crime, acquisitive crime, anti-social behaviour and the harm caused by drugs and alcohol through a range of targeted initiatives. The partnership also realises that improving public confidence in the Police and wider Partnership services is a priority and recognises that putting local people at the heart of community safety, involving them in decision making and giving them real consistent feedback is paramount to creating stronger and more resilient communities.

To this end the partnership has recently made a firm commitment to tackling the Stronger Communities agenda and as a result will now be known as the Safer & Stronger Communities Partnership. This move is not just about a change in name but marks a real commitment to working with local communities on issues that matter most to them. In order to embed this emphasis on empowering communities the partnership has

embarked on a radical change to the way it undertakes its business with the roll out of a Neighbourhood management approach which will see the establishment of Neighbourhood Action Teams based in each ward.

The Partnership also recognises the importance of engaging with local people and developing stronger communities by tackling vulnerabilities and inequalities to provide sustainable long-term solutions to reducing crime and disorder. It is acknowledged that stronger communities are more resilient and sustainable and better able to deal with their own local issues. The partnership has made a firm commitment to the “stronger” agenda and this is reflected in the re-naming of the partnership which has been re-branded as Safer & Stronger Communities North East Lincolnshire.

Some of our successes in 2008/09 have included:

- The collocation of the Domestic Violence team
- The collocation of the ASB team and Family Intervention Project
- Our inclusion as one of the Neighbourhood Crime and Justice Pilots
- Getting the Alcohol Intervention Programme running and producing clear and positive outcomes.

We will work to continually strengthen and build our partnership to tackle the safer and stronger communities issues that arise in the coming year.



Annual performance

Force

All recorded crime is down by 7,126 offences compared to last year - a reduction of 7.4%.

Recorded Serious Acquisitive crime is down by 1,618 offences - a reduction of 9.7%.

This is made up of:

- Burglary dwelling went up by 425 crimes - an increase of 7.8%
- Theft OF Motor Vehicle reduced by 325 - a reduction of 10.4%.
- Theft FROM Motor Vehicle reduced by 1,488 - a reduction of 20.8%
- Robberies have reduced by 230 offences - a reduction of 22.9% in the year.

Recorded Assaults with less serious injury has reduced by 372 - a reduction of 4.4%

Recorded Serious violent crime has increased by 17 - an increase of 2.8%

Recorded Serious Sexual offences fell by 83 - a reduction of 2.7%

Criminal Damage has reduced by 2,859 incidents - a reduction of 13.0% in the year.

Number of Anti Social behaviour incidents down 2,664 - a reduction of 5.0%

The Force has detected 29.8% of all crimes in the year
- this represents over 26,700 offenders who have been brought to justice.
This is slightly down (1.2%) on 2007-08.

review 2008/2009

Divisional Performance

All recorded crime is down by 3,076 offences compared to last year - a reduction of 12.9%.

Recorded Serious Acquisitive crime is down by 1,216 offences - a reduction of 25.0%

This is made up of:

- Burglary dwelling went up by 205 crimes - an increase of 15.0%
- Theft OF Motor Vehicle reduced by 164 - a reduction of 21.1%.
- Theft FROM Motor Vehicle reduced by 1,213 - a reduction of 49.3%
- Robberies have reduced by 44 offences - a reduction of 16.9% in the year.

Recorded Assaults with less serious injury has increased by 96 - an increase of 4.7%

Recorded Serious violent crime has increased by 19 - an increase of 13.9%

Recorded Serious Sexual offences increased by 1 - an increase of 0.6%

Criminal Damage has reduced by 1,105 incidents - a reduction of 17.9% in the year.

Number of Anti Social behaviour incidents down 2,560 - a reduction of 22.0%

The Force has detected 25.3% of all crimes in the year - this represents nearly 5,300 offenders who have been brought to justice. This is slightly down (1.4%) on 2007-08.

HUMBERSIDE POLICE



Protecting Communities, Targeting Criminals

In an emergency dial 999 if:

- Life is at risk
- Crime is in progress
- Violence is being used
- An accident involving serious injury or danger is in progress

For all other enquiries call the
Humberside Police non-emergency number

0845 60 60 222

Find local crime and neighbourhood policing information at:
www.humberside.police.uk



HUMBERSIDE POLICE AUTHORITY

HUMBERSIDE
POLICE AUTHORITY

Pacific Exchange
40 High Street
Hull, HU1 1PS

01482 334818

Find more information about Humberside
Police Authority and its Members along
with finance and performance data at:

www.humberside-pa.org.uk

Alene Branton MBE - Chair chair@humberside-pa.karoo.co.uk
Kevin Sharp - Chief Executive staff@humberside-pa.karoo.co.uk