



**HUMBERSIDE**  
POLICE AUTHORITY



# Local Policing Summary 2009/10

Incorporating Annual Review of Performance 08/09



# Foreword by Police Authority Chair



This provides a great opportunity both to review the big issues for the past year, whilst at the same time looking into the next twelve months to see what's on the horizon.

As I look back, I do so with pride as the past year has been very much about making neighbourhood policing really start to pay dividends following huge increases in the numbers of staff working in neighbourhoods. We now have 2091 police officers, 1456 police staff, 319 PCSOs, 374 special constables and 109 volunteers all working together for the benefit of their neighbourhoods. They have become more visible, accessible and responsive to local people.

This strong investment in local policing has been heavily supported by communities, partnerships and the voluntary sector and together neighbourhoods are becoming safer. We are not complacent and we need to make sure this local passion and commitment continues to provide even greater reassurance and confidence to those who work, live and visit the area.

Community engagement has been important to us all in the past twelve months, but crime investigation and reduction has remained

uppermost in the developments to make sure more people are brought to justice and fewer people become victims of crime. Recent successes have seen 7,126 fewer crimes and over 26,700 people receiving sentences. These improvements have all been achieved at the same time as parts of the organisation have undergone significant change in the workforce. A large programme of work has modernised the way both the custody suites and investigation departments operate. This has resulted in an increase in the number of support staff working in these areas and police officers being sent back to operational roles.

We continue to work together across the region to tackle serious and organised crime. Roads policing and crime investigation teams are two areas in which we are working closely with our neighbouring forces in the Yorkshire and Humber Region.

So, yes, a busy year behind but we still have to make people feel more confident about policing and making our neighbourhoods even safer. In the latest public surveys you

have told us that your greatest concern is youth related disorder and bad behaviour so this year we will work with local communities and partners to reduce this negative impact in some of our communities.

Another challenge will be the need to continue to reduce crime and bring even more offenders to justice. We need to have greater focus on house burglaries and commercial crime including shop theft.

As with everyone else, policing will not escape the consequences of the global downturn in the economy and the Police Authority has asked the Chief Constable to reduce costs by £12.6 million over the next five years. This timescale will allow for areas of policing to be changed so that reductions can be achieved in a managed and progressive way which creates the least amount of disruption possible.

**Alene Branton MBE**



For many of us, 2009-10 promises to be a demanding year. Humberside Police has continued to build on its successes and our Neighbourhood Policing Teams and work on Citizen Focus has allowed us to take in our stride the commitments

contained in the new Policing Pledge and thus go even further in understanding and meeting the needs of all our local communities. At the same time, we have had to meet the continuing demands of tackling serious and organised crime and those of the current terrorist threat, some of this involves

us working more closely with other forces in the Yorkshire and Humber region.

The financial crisis which we all now face presents yet more challenges to all of us, particularly as budgets in the public sector come under increasing pressure as they surely will. I am confident, however, that Humberside Police will continue to provide a service to local people of which they can be both confident and proud. The Humberside Police Authority and my force are determined to rise to the challenges and to work jointly with local communities to make the Humberside policing area a safe and enjoyable place in which to live and work.

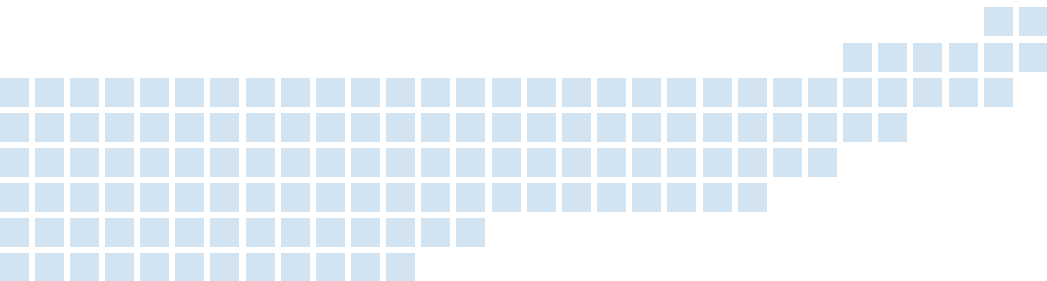
**Tim Hollis**  
**Chief Constable**



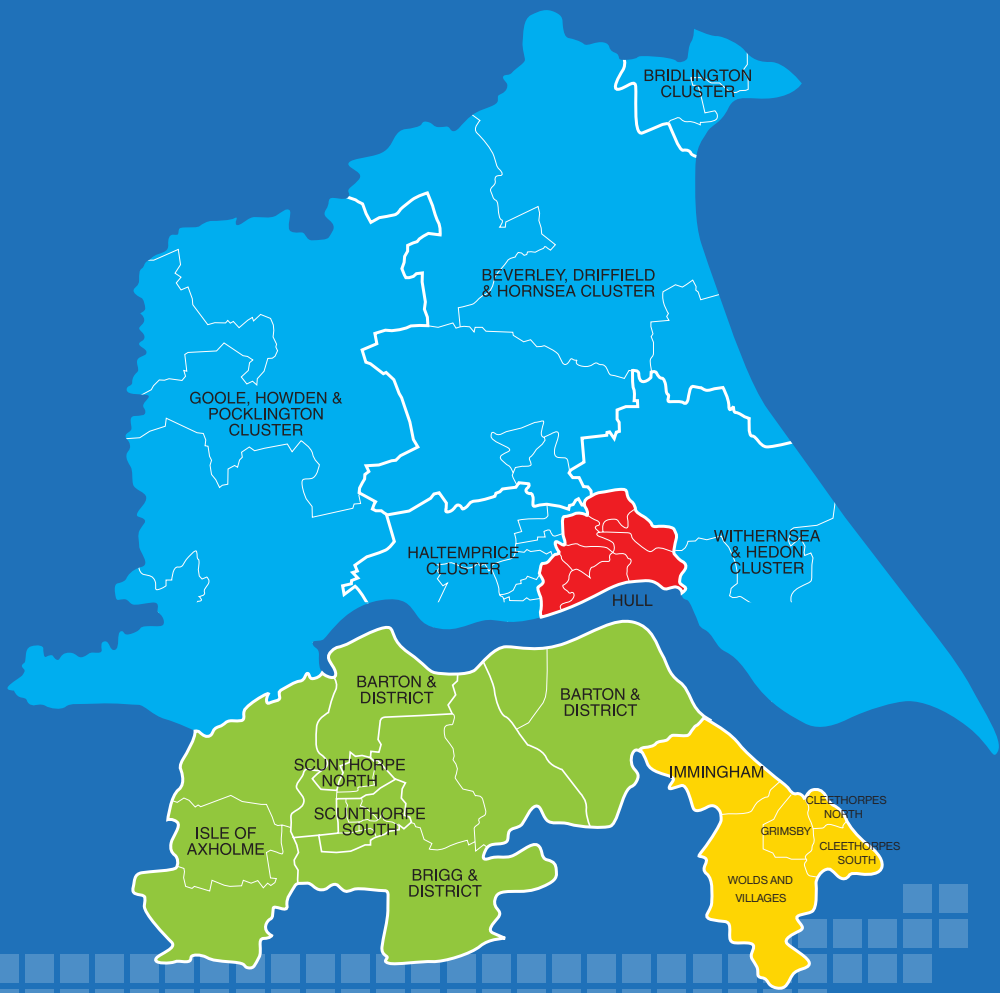
# *Our* Policing Pledges

- 1.** Always treat our communities fairly and with dignity and respect ensuring our communities have fair access to our services at a time that is reasonable and suitable for them.
- 2.** Provide our communities with information so they know who their dedicated Neighbourhood Policing Team are, where they are based, how to contact them and how to work with them.
- 3.** Ensure our Neighbourhood Policing Team and other police patrols are visible and on their patch times when they will be most effective and when our communities most need them. We will ensure our teams are not taken away from neighbourhood business more than is absolutely necessary. We will spend at least 80% of our time visibly working in the neighbourhoods, tackling local priorities. Staff turnover will be minimised.

4. Respond to every message directed to our Neighbourhood Policing Team within 24 hours and, where necessary, provide a more detailed response as soon as we can.
5. Aim to answer 999 calls within 10 seconds, deploying to emergencies immediately giving an estimated time of arrival, getting to our communities safely and as quickly as possible. In urban areas, we will aim to get to our communities within 15 minutes and in rural areas within 20 minutes.
6. Answer all non-emergency calls promptly. If attendance is needed, send a patrol giving an estimated time of arrival, and:
  - If the person is vulnerable or upset aim to be with the person within 60 minutes
  - If the person is calling about an issue that we have agreed with their community will be a neighbourhood priority and attendance is required, we will aim to be with the person within 60 minutes.
  - Alternatively, if appropriate, we will make an appointment to see them at a time that fits in with their life and within 48 hours.
  - If agreed that attendance is not necessary we will give them advice, answer their questions and / or put them in touch with someone who can help.
7. Arrange regular public meetings to agree local priorities, at least once a month, giving our communities a chance to meet their local team with other members of the community. These will include opportunities such as surgeries, street briefings and mobile police station visits which will be arranged to meet local needs and requirements.
8. Provide monthly updates on progress, and on local crime and policing issues. This will include the provision of crime maps, information on specific crimes and what happened to those brought to justice, details of what action we and our partners are taking to make our neighbourhoods safer and information on how our force is performing.
9. If a person has been a victim of crime, we will agree with them how often they would like to be kept informed of progress in their case and for how long. They have the right to be kept informed at least every month if they wish and for as long as is reasonable.
10. Acknowledge any dissatisfaction with the service they have received within 24 hours of reporting it to us. To help us fully resolve the matter, discuss with them how it will be handled, give them an opportunity to talk in person to someone about their concerns and agree with them what will be done about them and how quickly.



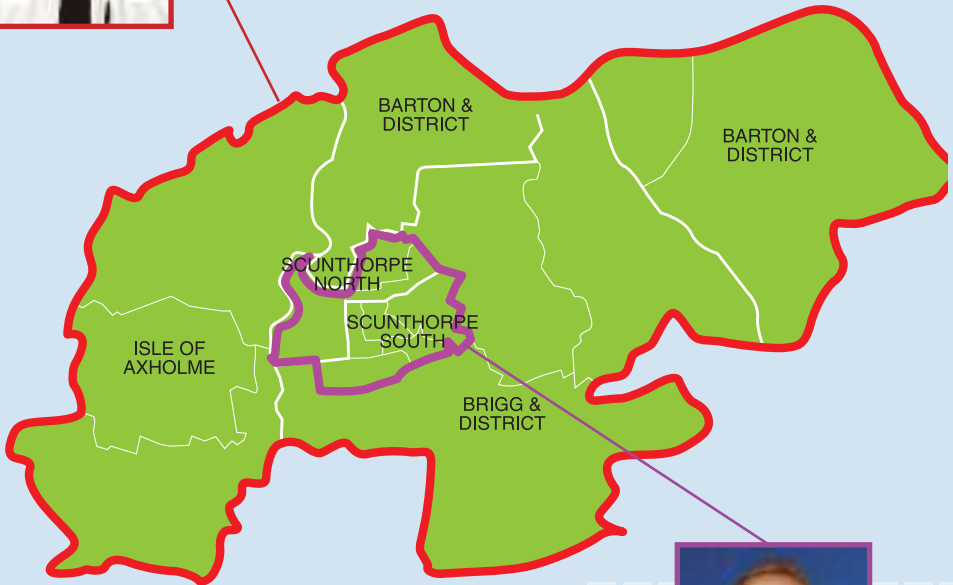
# Humberside Police Map



## B Division Neighbourhood Policing Teams and Local Inspectors



Inspector Brett Rutty:  
Covers the rural areas of  
Brigg and District,  
Barton District and Isle  
of Axholme NPT



Inspector Jo York:  
Covers the Urban areas of  
Scunthorpe North, South  
and Bottesford



# Policing North Lincolnshire



Chief Superintendent,  
Pete Simmonds

The Division has seen significant success in recent years in reducing levels of crime and anti-social behaviour. It is my intention to sustain and build upon these improvements. My vision is that to the people of North

Lincolnshire we are an outstanding Police Division working as a team, in partnership delivering what the public want by:-

- i. Keeping our promises
- ii. Doing today's work today
- iii. Enhancing our reputation with every contact

This year (2009/10) the focus locally will be on:-

1. Improving public confidence and satisfaction.

2. Working with partners to reduce and detect serious acquisitive crimes (with a particular focus upon dwelling burglary and vehicle crime).
3. Working with partners to improve our approach to integrated offender management.
4. Working with partners to reduce the incidence and effect of anti-social behaviour.
5. Organised crime and public protection.

Effective partnership working and community engagement has led to significant reductions in levels of crime and anti-social behaviour. Despite these improvements crime levels in North Lincolnshire are still higher than I would like. During the period 1st October 2007 to 30th September 2008, lower levels of car crime, violence, and criminal damage, led to an overall fall in reported crime of 5.8%. However, this fall did not affect levels of dwelling burglary; this actually increased by 15.1% compared to the previous year. Possibly linked to the current financial climate, levels of dwelling burglary continued to increase during the last quarter of 2008, and this offence currently remains the number one priority for the police in North Lincolnshire.

The current world wide economic recession represents the greatest threat to North Lincolnshire for the foreseeable future, both in terms of levels of crime and availability of resources. The picture is one of gradual deindustrialisation of the area and increased unemployment. With less cash in the local economy changes in crime and behaviour are predicted.



Neighbourhood Policing (NP) teams together with partners will continue to develop the Respect Agenda to tackle anti social behaviour, (including vehicle related incidents) with particular focus on diversionary activity such as The Respect Seminars, Fairplay football, Lifestyle motorcycle scheme. Neighbourhood Policing resources will continue to be aligned to best match demand in relation to anti social behaviour. As anti social behaviour is closely linked to criminal damage, Neighbourhood Policing teams will be responsible for the investigation and reduction of these offences.

# Neighbourhood Policing



Chief Inspector,  
Simon Walker

The Police in North Lincolnshire have teamed up with Frederick Gough School to agree a Safer Schools Partnership in line with the national Government Guidelines. The partnership will see a police office being opened in the school further enhancing the working partnership which is already well established between the school and the local Neighbourhood Policing Team. PCSO Trudi Robinson will be based in the school for a number of hours per week in order to provide students, teachers and parents a direct link to a member of the Neighbourhood Policing Team.

This project is a first for North Lincolnshire and indeed Humberside Police and will be piloted for 6 months at Frederick Gough School with a view to expand this initiative throughout schools in North Lincolnshire. The project is designed to build on relationships already established in the community and to provide benefits for other partner organisations, it is hoped the project will:

- Improve pupil safety, safer working environment and safer communities
- Reduced rates of truancy and exclusions
- Reduction in offending and anti-social behaviour
- Improve educational attainment
- Multi agency problem solving

- Improve partnership working
- Improve relations between young people and the police
- Increase in respect for young people and the respect that they have for their fellow students and wider community
- Enhance partner performance against targets
- Greater intelligence gathering for the police
- Greater access for parents to the police through a different avenue to a police station
- Improved school use during holiday time
- Address issues as they arise and early intervention
- Greater use of Restorative Justice Projects





## The Safer Neighbourhoods Partnership

The Crime and Disorder Act 1998 requires that the police, local councils and other bodies work together to develop ways to tackle the problems of crime, disorder and substance misuse in their communities.

So that this could be done effectively, Crime and Disorder Reduction Partnerships (CDRPs) were established in all areas of England and Wales. In North Lincolnshire, our CDRP is called The Safer Neighbourhoods Partnership (although the local media often refer to it as simply 'Safer Neighbourhoods').

Our partnership is headed by the Safer Neighbourhoods Strategy Board which meets regularly and comprises lead officers from the Police, Council, Fire Service, Health Service, Police Authority and a wide range of other public, private and voluntary sector groups. The Board keeps a close eye on local trends in crime and disorder and tries to identify opportunities for partners to work with the police to resolve local issues.

## Our Priorities

The Partnership has identified a number of priorities for the coming three years:

- Reducing burglary and car crime.
- Reducing violence, particularly domestic violence and alcohol-related violence.
- Responding to local concerns about crime and anti-social behaviour.
- Reducing business crime.
- Reducing re-offending.
- Reducing the harm caused by drugs.

## Working on Local Issues

Although local crime levels have reduced significantly over the last few years, Safer Neighbourhoods recognises that we need to do more to tackle those crime and anti-social behaviour issues that affect the quality of life of local people.

Through our Safer Neighbourhoods Action Programme, we have established a Neighbourhood Action Team (NAT) in every electoral ward area of North Lincolnshire. Comprised of representatives of the local community and chaired by an elected councillor, these NATs have a key role in identifying, prioritising and helping to tackle local community safety issues.

When the NAT needs some further help to respond to local problems, it has the ability to refer issues to one of the five Safer Neighbourhoods Area Teams operating in North Lincolnshire. These teams are made up of senior representatives from partner agencies and they were established to encourage joint working on those community safety issues that the people of North Lincolnshire say are important to them.



The introduction of Neighbourhood Policing has been a significant step forward and having recognised the benefits that working at a very local level can bring, a number of our partners are now reorganising the way that they deliver services to make them more effective and accountable at a neighbourhood level.

In addition to the specialist services our partners provide such as supporting victims of sexual violence or working with drug-using offenders, a lot of our work involves working



with our communities on initiatives to help tackle a range of local problems. This activity includes include:

## Community Speed Watch

In response to requests from Neighbourhood Action Teams in our rural areas to help deal with speeding motorists, we teamed up with our local road safety partnership and purchased some additional speed monitoring equipment so that Neighbourhood Action Teams can directly influence where the equipment is placed. We hope to roll out the system even more widely over the coming year.

## The 'Empathy' Support Programme

One of the new initiatives this year has been the establishment of a Parents and Carers' Substance Misuse Support Group (known as 'Empathy') that provides peer support to parents and partners of drug using family

members. The scheme aims to help families cope with the issues that substance misuse often brings.

## Anti-social Behaviour Reduction

Neighbourhood Action Teams and Safer Neighbourhoods Area Teams are working to reduce anti-social behaviour in hotspots across North Lincolnshire. One tool in the armoury is the increased use of Alert Boxes in troublesome areas. Alert Boxes are electronic neighbourhood communicators that link up with other Alert Boxes in the vicinity, alerting neighbours to acts of anti-social behaviour. This has led to an increase in intelligence, has improved the quality of witness evidence in support of enforcement action and engendered a sense of community spirit that makes residents feel safer.

Supporting the community, our partners are involved in activity that ranges from diverting young people into positive activities such as sports or hobbies and increasing the opportunities for young people to access facilities.

In respect of enforcement of those who engage in anti-social activities, a multi-agency approach is used in an attempt to divert them from their unruly behaviour, which if unsuccessful, results in Anti-social Behaviour Orders (ASBOs) being applied for.

As a partnership we have embraced the introduction of Neighbourhood Policing because we recognise that this is a real opportunity to further improve the way that the Police and partners interact with our communities in identifying and resolving local issues. We look forward to the challenges that will bring and to widening our partnership network even further during the coming year.

# Annual performance

## Force

All recorded crime is down by 7,126 offences compared to last year - a reduction of 7.4%.

Recorded Serious Acquisitive crime is down by 1,618 offences - a reduction of 9.7%.

### This is made up of:

- Burglary dwelling went up by 425 crimes - an increase of 7.8%
- Theft OF Motor Vehicle reduced by 325 - a reduction of 10.4%.
- Theft FROM Motor Vehicle reduced by 1,488 - a reduction of 20.8%
- Robberies have reduced by 230 offences - a reduction of 22.9% in the year.

Recorded Assaults with less serious injury has reduced by 372 - a reduction of 4.4%

Recorded Serious violent crime has increased by 17 - an increase of 2.8%

Recorded Serious Sexual offences fell by 83 - a reduction of 2.7%

Criminal Damage has reduced by 2,859 incidents - a reduction of 13.0% in the year.

Number of Anti Social behaviour incidents down 2,664 - a reduction of 5.0%

The Force has detected 29.8% of all crimes in the year  
- this represents over 26,700 offenders who have been brought to justice.  
This is slightly down (1.2%) on 2007-08.

# review 2008/2009

## Divisional Performance

All recorded crime is down by 133 offences compared to last year - a reduction of 0.8%.

Recorded Serious Acquisitive crime is up by 25 offences - an increase of 0.8%

### This is made up of:

- Burglary dwelling went up by 321 crimes - an increase of 34.2%
- Theft OF Motor Vehicle reduced by 34 - a reduction of 5.3%.
- Theft FROM Motor Vehicle reduced by 249 - a reduction of 20.5%
- Robberies have reduced by 21 offences - a reduction of 11.5% in the year

Recorded Assaults with less serious injury has increased by 66 - an increase of 4.5%

Recorded Serious violent crime has reduced by 7 - a reduction of 6.0%

Recorded Serious Sexual offences increased by 55 - an increase of 48.2%

Criminal Damage has reduced by 189 incidents - a reduction of 5.0% in the year.

Number of Anti Social behaviour incidents up by 164 - an increase of 1.7%

The Force has detected 23.2% of all crimes in the year - this represents more than 3,700 offenders who have been brought to justice. This is down (5.6%) on 2007-08.

# HUMBERSIDE POLICE



Protecting Communities, Targeting Criminals

In an emergency dial 999 if:

- Life is at risk
- Crime is in progress
- Violence is being used
- An accident involving serious injury or danger is in progress

For all other enquiries call the  
Humberside Police non-emergency number

## 0845 60 60 222

Find local crime and neighbourhood policing information at:  
[www.humberside.police.uk](http://www.humberside.police.uk)



# HUMBERSIDE POLICE AUTHORITY

HUMBERSIDE  
POLICE AUTHORITY

Pacific Exchange  
40 High Street  
Hull, HU1 1PS

**01482 334818**

Find more information about Humberside  
Police Authority and its Members along  
with finance and performance data at:

[www.humberside-pa.org.uk](http://www.humberside-pa.org.uk)

Alene Branton MBE - Chair [chair@humberside-pa.karoo.co.uk](mailto:chair@humberside-pa.karoo.co.uk)  
Kevin Sharp - Chief Executive [staff@humberside-pa.karoo.co.uk](mailto:staff@humberside-pa.karoo.co.uk)