



HUMBERSIDE
POLICE AUTHORITY



Local Policing Summary 2009/10

Incorporating Annual Review of Performance 08/09



Foreword by Police Authority Chair



This provides a great opportunity both to review the big issues for the past year, whilst at the same time looking into the next twelve months to see what's on the horizon.

As I look back, I do so with pride as the past year has been very much about making neighbourhood policing really start to pay dividends following huge increases in the numbers of staff working in neighbourhoods. We now have 2091 police officers, 1456 police staff, 319 PCSOs, 374 special constables and 109 volunteers all working together for the benefit of their neighbourhoods. They have become more visible, accessible and responsive to local people.

This strong investment in local policing has been heavily supported by communities, partnerships and the voluntary sector and together neighbourhoods are becoming safer. We are not complacent and we need to make sure this local passion and commitment continues to provide even greater reassurance and confidence to those who work, live and visit the area.

Community engagement has been important to us all in the past twelve months, but crime investigation and reduction has remained

uppermost in the developments to make sure more people are brought to justice and fewer people become victims of crime. Recent successes have seen 7,126 fewer crimes and over 26,700 people receiving sentences. These improvements have all been achieved at the same time as parts of the organisation have undergone significant change in the workforce. A large programme of work has modernised the way both the custody suites and investigation departments operate. This has resulted in an increase in the number of support staff working in these areas and police officers being sent back to operational roles.

We continue to work together across the region to tackle serious and organised crime. Roads policing and crime investigation teams are two areas in which we are working closely with our neighbouring forces in the Yorkshire and Humber Region.

So, yes, a busy year behind but we still have to make people feel more confident about policing and making our neighbourhoods even safer. In the latest public surveys you

have told us that your greatest concern is youth related disorder and bad behaviour so this year we will work with local communities and partners to reduce this negative impact in some of our communities.

Another challenge will be the need to continue to reduce crime and bring even more offenders to justice. We need to have greater focus on house burglaries and commercial crime including shop theft.

As with everyone else, policing will not escape the consequences of the global downturn in the economy and the Police Authority has asked the Chief Constable to reduce costs by £12.6 million over the next five years. This timescale will allow for areas of policing to be changed so that reductions can be achieved in a managed and progressive way which creates the least amount of disruption possible.

Alene Branton MBE



For many of us, 2009-10 promises to be a demanding year. Humberside Police has continued to build on its successes and our Neighbourhood Policing Teams and work on Citizen Focus has allowed us to take in our stride the commitments

contained in the new Policing Pledge and thus go even further in understanding and meeting the needs of all our local communities. At the same time, we have had to meet the continuing demands of tackling serious and organised crime and those of the current terrorist threat, some of this involves

us working more closely with other forces in the Yorkshire and Humber region.

The financial crisis which we all now face presents yet more challenges to all of us, particularly as budgets in the public sector come under increasing pressure as they surely will. I am confident, however, that Humberside Police will continue to provide a service to local people of which they can be both confident and proud. The Humberside Police Authority and my force are determined to rise to the challenges and to work jointly with local communities to make the Humberside policing area a safe and enjoyable place in which to live and work.

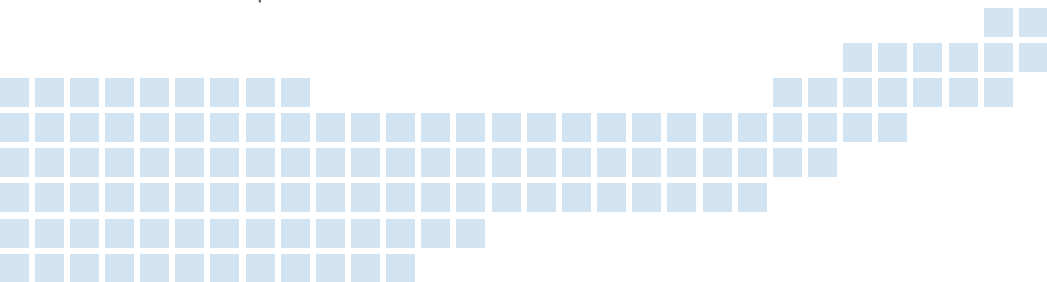
Tim Hollis
Chief Constable



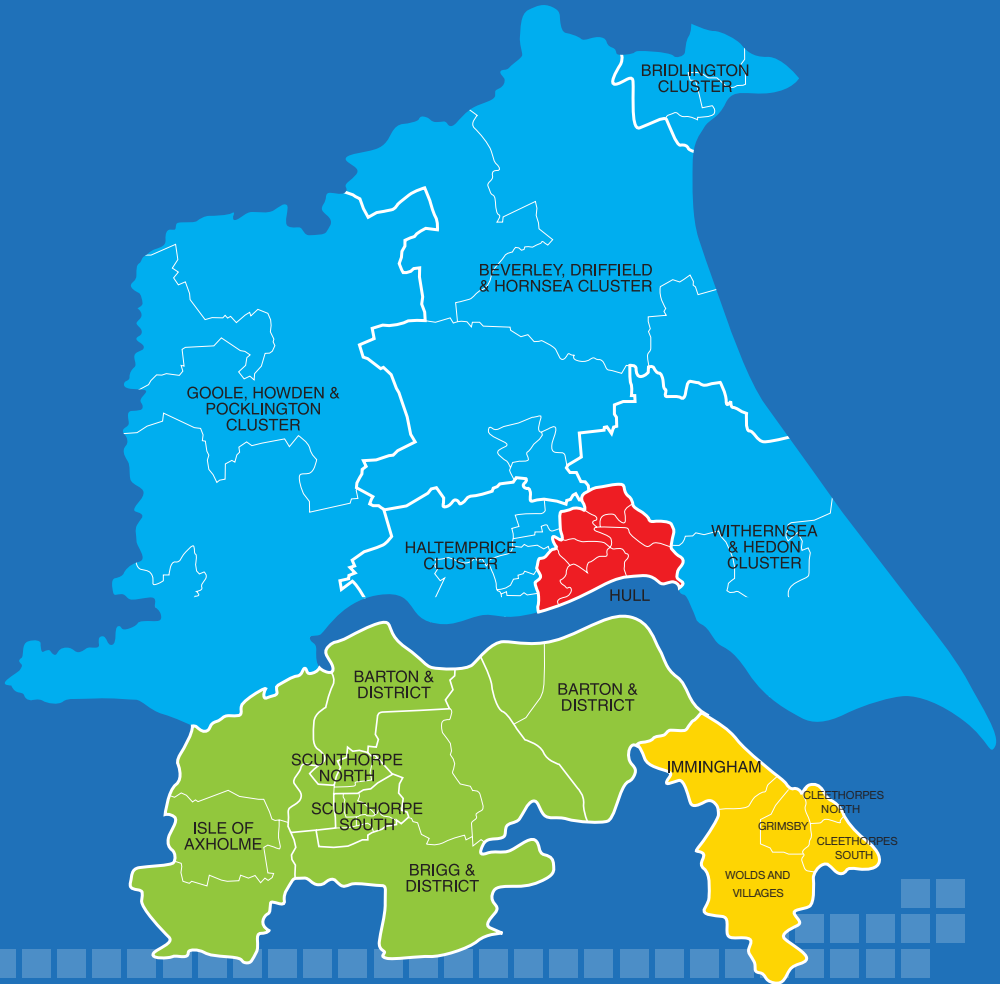
Our Policing Pledges

- 1.** Always treat our communities fairly and with dignity and respect ensuring our communities have fair access to our services at a time that is reasonable and suitable for them.
- 2.** Provide our communities with information so they know who their dedicated Neighbourhood Policing Team are, where they are based, how to contact them and how to work with them.
- 3.** Ensure our Neighbourhood Policing Team and other police patrols are visible and on their patch times when they will be most effective and when our communities most need them. We will ensure our teams are not taken away from neighbourhood business more than is absolutely necessary. We will spend at least 80% of our time visibly working in the neighbourhoods, tackling local priorities. Staff turnover will be minimised.

4. Respond to every message directed to our Neighbourhood Policing Team within 24 hours and, where necessary, provide a more detailed response as soon as we can.
5. Aim to answer 999 calls within 10 seconds, deploying to emergencies immediately giving an estimated time of arrival, getting to our communities safely and as quickly as possible. In urban areas, we will aim to get to our communities within 15 minutes and in rural areas within 20 minutes.
6. Answer all non-emergency calls promptly. If attendance is needed, send a patrol giving an estimated time of arrival, and:
 - If the person is vulnerable or upset aim to be with the person within 60 minutes
 - If the person is calling about an issue that we have agreed with their community will be a neighbourhood priority and attendance is required, we will aim to be with the person within 60 minutes.
 - Alternatively, if appropriate, we will make an appointment to see them at a time that fits in with their life and within 48 hours.
 - If agreed that attendance is not necessary we will give them advice, answer their questions and / or put them in touch with someone who can help.
7. Arrange regular public meetings to agree local priorities, at least once a month, giving our communities a chance to meet their local team with other members of the community. These will include opportunities such as surgeries, street briefings and mobile police station visits which will be arranged to meet local needs and requirements.
8. Provide monthly updates on progress, and on local crime and policing issues. This will include the provision of crime maps, information on specific crimes and what happened to those brought to justice, details of what action we and our partners are taking to make our neighbourhoods safer and information on how our force is performing.
9. If a person has been a victim of crime, we will agree with them how often they would like to be kept informed of progress in their case and for how long. They have the right to be kept informed at least every month if they wish and for as long as is reasonable.
10. Acknowledge any dissatisfaction with the service they have received within 24 hours of reporting it to us. To help us fully resolve the matter, discuss with them how it will be handled, give them an opportunity to talk in person to someone about their concerns and agree with them what will be done about them and how quickly.



Humberside Police Map



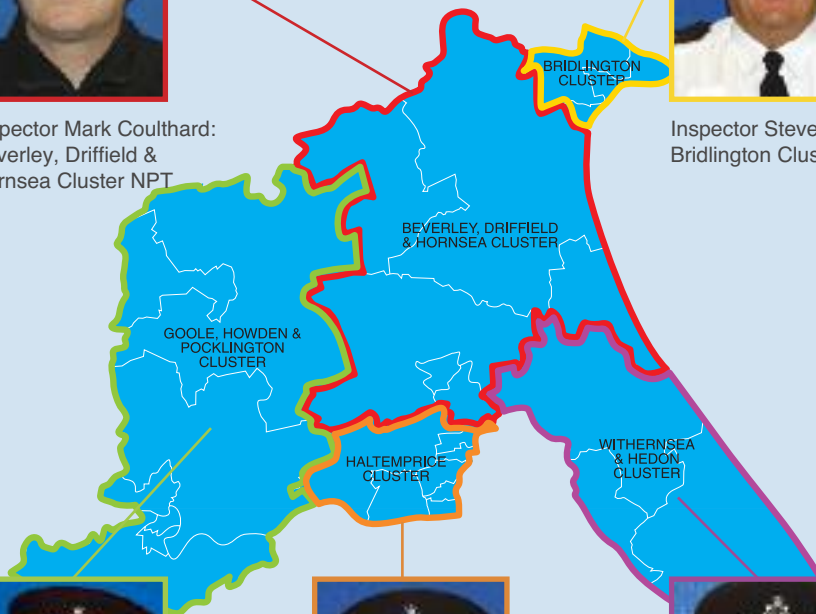
C Division Neighbourhood Policing Teams and Local Inspectors



Inspector Mark Coulthard:
Beverley, Driffield &
Hornsea Cluster NPT



Inspector Steve Jackson:
Bridlington Cluster NPT



Inspector Mike Bower:
Goole, Howden &
Pocklington Cluster NPT



Inspector John Thirkettle:
Haltemprice Cluster NPT



Inspector Andy Woodhead:
Withersea & Hedon Cluster
NPT



Policing the East Riding



Chief Superintendent,
Paul Davison

As a service to the communities of the East Riding of Yorkshire our main contribution continues to be in the securing of safer and stronger communities. We have recently produced a Divisional Policing Plan and this will be used as a strategic document to guide us as we develop a series of shorter term action plans to achieve our

objectives. These action plans will outline how our different teams aim to contribute to the achievement of our objectives. The plan will also be available to partners and the wider community to promote understanding of our approach and to encourage participation in activity that will assist in making our communities safer and stronger. There have been a number of successes over the past year but I just want to focus on a couple of these.

The Police Authority set an extremely challenging target to substantially reduce the level of Anti-Social Behaviour (ASB) across the East Riding.

We already had far less ASB incidents than some equivalent areas in the country making the East Riding of Yorkshire one of the safest, nevertheless in January 2009 we had reduced ASB so that the number of incidents was 24% below the level required to achieve the target.

I have restructured the Division to better enable us to deal with the changing face of policing with a movement of resources into the Criminal Investigation Department (CID) including the establishment of proactive teams and a serious and organised crime team. Although our performance in investigating crime is already good, I want to improve this as much as possible.

We have been experiencing pressures in other areas and in particular with thefts from motor vehicles which have been increasing over recent months, as a result, we have set up a specific operation to tackle this issue and recent signs are positive. When you look at the trend for theft from motor vehicles over the past three years this remains clearly



downwards, with the recent increases still meaning that these types of crimes are below what they were in 2006.

- i. The areas that we will be concentrating on for the next 12 months are reducing the number of residents who are victims of
 - dwelling burglaries,
 - theft from motor vehicles, &
 - alcohol related violence;
- ii. improving the level of public satisfaction and confidence;
- iii. reassuring the public through dedicated, visible and responsive neighbourhood teams; and
- iv. protect the public from the potential harm caused by serious and organised crime and terrorism.

Crime and behaviour are complex issues and, although no direct causal link between the economy and changes in crime levels and anti-social behaviour have been proved conclusively, it is to be expected that pressures on individuals, families, communities and businesses through a continuing economic downturn will be reflected in an increase in anti-social behaviour and hence crime. This is clearly a risk over which we in the police service have little control or influence.

Increasingly managing the threat of terrorist activity is being seen as a crucial mainstream policing activity rather than one restricted to a few specialists. Because of its very nature (in trying to disrupt normal civilised activity), it is an area in which much police activity takes place out of the public gaze but it is also an area where we are working to ensure that our businesses and communities are both aware of what matters should be reported and also about what they can do if, however unlikely it is (and that is very!), they are caught up in a terrorist incident.



Neighbourhood Policing



Chief Inspector,
Paul Cunningham

A revised comprehensive three year neighbourhood policing plan has recently been produced for the East Riding of Yorkshire following the introduction of the Policing Pledge and changes in the senior management team. The neighbourhood policing plan has been compiled and circulated amongst the

division and a communications event held to ensure that everyone involved in the delivery of neighbourhood policing understands it and their role in service delivery. The plan is being made available to the public via the Humberside Police website, in the spirit of improved public access to information and accountability for delivery.

The vision for the next three years is to raise public confidence and satisfaction by demonstrating a proactive citizen-focused policing style with a strong partnership approach to achieve positive sustainable outcomes.

This vision ensures that the national primary performance indicators of improved confidence and satisfaction drive the agenda and ensures that neighbourhood officers provide evidence of positive proactive partnership activity leading to real community improvements with longevity.

The priorities for neighbourhood policing in the East riding of Yorkshire are as follows:-

Through a citizen-focused approach, working with partners and the public to increase community safety, public reassurance and confidence in the police and the crime and disorder reduction partnership by:-

1. Effectively tackling issues agreed with the communities as local priorities and keeping people informed about action taken through effective consultation and communication;
2. Maximising visible, accessible and responsive neighbourhood policing patrols, where possible on foot, in places and at times agreed with the public as providing the most effective and efficient use of resources;
3. Proactively reducing crime and anti-social behaviour;
4. Empowering and supporting communities in achieving sustainable improvements in quality of life; and
5. Sustaining and improving community cohesion.

Neighbourhood policing teams will be responsible for achieving significant reductions in the levels of criminal damage, anti-social behaviour and tackling the issues which affect the well-being of communities.

In accordance with the Policing Pledge, the public are able to contact neighbourhood



policing teams directly via the website, where details of meetings and opportunities to speak to local officers are also published.

Consultation methods continue to be developed to ensure that the public have a say in the priorities for the police and partners within the crime and disorder reduction partnership. We are more determined than ever to ensure that consultation is widespread, effective and representative of the entire community. Work will continue to provide more opportunities to consult and ensure that feedback in relation to action taken is widely available.

The divisional commander has gone on record to demonstrate personal commitment to dealing with community concerns by encouraging personal contact with him in relation to complaints about service delivery.

Additionally, every member of staff has personal development objectives linked to providing a service which demonstrates commitment to service delivery for the benefit of the community. Neighbourhood officers also have objectives to deliver against the neighbourhood policing plan, which is a commitment to the residents of the East Riding of Yorkshire.



Safe Communities Partnership

In the East Riding of Yorkshire, the Safer and Stronger Communities Action Group (SSCAG) co-ordinates the efforts of partner agencies to reduce crime, disorder and substance misuse. The new Partnership Plan for Reducing Crime and Disorder 2009-2012 carries over the priorities from 2008-2011:

- Anti-social behaviour is minimised
- Serious violent crime is minimised
- Re-offending is minimised
- Residents feel safe in the East Riding
- Drug and alcohol abuse is minimised



When we talk to residents about how they feel towards crime and disorder, most of these priorities are raised as important. Effective local policing contributes hugely towards residents being safe and feeling safe, but we have known for some time that solving the crime and disorder problems of local communities is more than just a job for the police. The network of 15 Neighbourhood Action Teams (NATs) shares information but more importantly, takes action to address community safety problems in each area. The network of NATs has allowed local professionals, resident groups, elected members and others to participate in activity that improves quality of life and reduces crime. The network is now well established, successful in many areas and poised to build on the gains made over the last three years. The case study shows how some NATs have engaged the local community in solving locally identified problems.

Performance management

Performance is monitored at all levels in the partnership and within the management structures of the partner agencies. The Council's Safer and Stronger Communities Overview and Scrutiny Committee receives regular reports and examines progress. Ultimately performance is monitored by the Board of the Local Strategic Partnership, which is in a strong position to challenge any underperformance and to ensure resources are deployed effectively.



OPERATION COMMUNITY CHALLENGE - case study

This project aims to improve quality of life for local communities, reduce criminal damage and improve the environment for all residents. Each Neighbourhood Action Team identified criminal damage as a big issue. It is generally among the top three crimes, by volume, in any given area. Visual audits were carried out to identify hotspots, alongside recorded crime figures and local anecdotal information. Each area planned and carried out several hours of graffiti removal, mending of street furniture, litter picking and distribution of crime prevention advice. The Operation includes partners from the Police, Schools, Town and Parish councils, faith groups, councillors, Fire and Rescue, Probation, and Streetscene Services. Many committed local people have contributed to its success.

Workshops on criminal damage and anti-social behaviour are run in schools alongside the activity in the area, to try to achieve long-term gains by raising awareness of the consequences of criminal damage. Probation and the Youth Offending Team are asked to involve offenders in cleaning up graffiti if it reappears. This enables the community to influence where offenders carry out their community payback and to target hotspots that affect the local area. In 2009 Operation Community Challenge was highly commended in the Sustainable Communities Awards run by the Local Government Chronicle and Health and Safety Journal.

Annual performance

Force

All recorded crime is down by 7,126 offences compared to last year - a reduction of 7.4%.

Recorded Serious Acquisitive crime is down by 1,618 offences - a reduction of 9.7%.

This is made up of:

- Burglary dwelling went up by 425 crimes - an increase of 7.8%
- Theft OF Motor Vehicle reduced by 325 - a reduction of 10.4%.
- Theft FROM Motor Vehicle reduced by 1,488 - a reduction of 20.8%
- Robberies have reduced by 230 offences - a reduction of 22.9% in the year.

Recorded Assaults with less serious injury has reduced by 372 - a reduction of 4.4%

Recorded Serious violent crime has increased by 17 - an increase of 2.8%

Recorded Serious Sexual offences fell by 83 - a reduction of 2.7%

Criminal Damage has reduced by 2,859 incidents - a reduction of 13.0% in the year.

Number of Anti Social behaviour incidents down 2,664 - a reduction of 5.0%

The Force has detected 29.8% of all crimes in the year
- this represents over 26,700 offenders who have been brought to justice.
This is slightly down (1.2%) on 2007-08.

review 2008/2009

Divisional Performance

All recorded crime is up by 758 offences compared to last year - an increase of 4.2%

Recorded Serious Acquisitive crime is up by 352 offences - an increase of 14.4%

This is made up of:

- Burglary dwelling went up by 38 crimes - an increase of 4.7%
- Theft OF Motor Vehicle up by 52 - an increase of 10.4%
- Theft FROM Motor Vehicle reduced by 286 - an increase of 27.4%
- Robberies have reduced by 24 offences - a reduction of 29.3% in the year.

Recorded Assaults with less serious injury has reduced by 15 - a reduction of 1.0%

Recorded Serious violent crime has increased by 12 - an increase of 11.2%

Recorded Serious Sexual offences down by 33 - a reduction of 20.6%

Criminal Damage has reduced by 239 incidents - a reduction of 5.3% in the year.

Number of Anti Social behaviour incidents up by 241 - an increase of 1.9%

The Force has detected 33.3% of all crimes in the year - this represents over 6,200 offenders who have been brought to justice. This is slightly down (0.5%) on 2007-08.

HUMBERSIDE POLICE



Protecting Communities, Targeting Criminals

In an emergency dial 999 if:

- Life is at risk
- Crime is in progress
- Violence is being used
- An accident involving serious injury or danger is in progress

For all other enquiries call the
Humberside Police non-emergency number

0845 60 60 222

Find local crime and neighbourhood policing information at:
www.humberside.police.uk



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Find more information about Humberside
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with finance and performance data at:

www.humberside-pa.org.uk

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