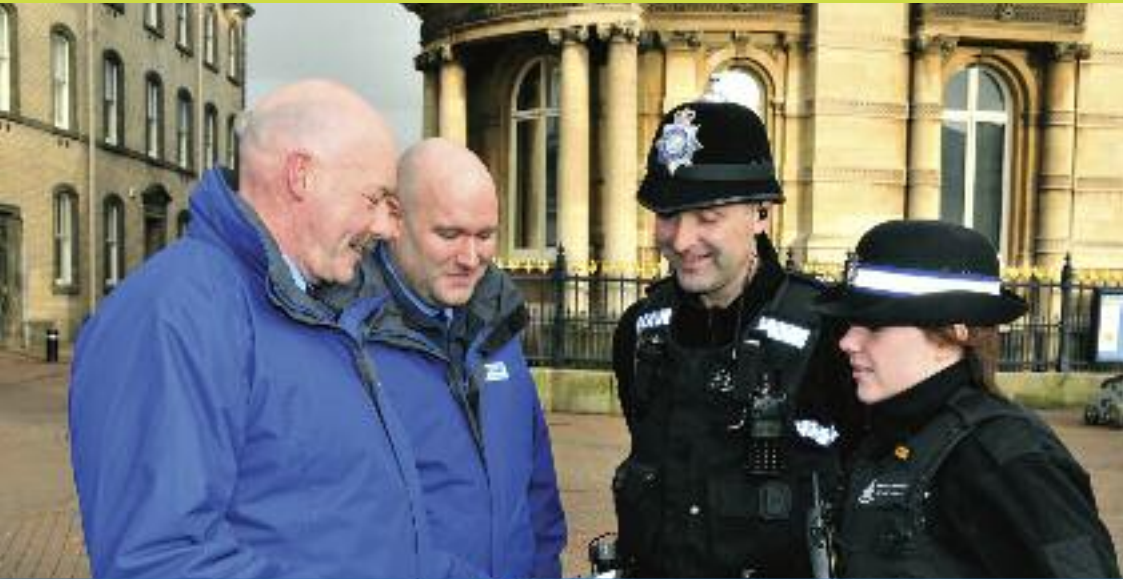




HUMBERSIDE
POLICE AUTHORITY



Local Policing Summary

2009/10



Incorporating Annual Review of Performance 08/09



Foreword by Police Authority Chair



This provides a great opportunity both to review the big issues for the past year, whilst at the same time looking into the next twelve months to see what's on the horizon.

As I look back, I do so with pride as the past year has been very much about making neighbourhood policing really start to pay dividends following huge increases in the numbers of staff working in neighbourhoods. We now have 2091 police officers, 1456 police staff, 319 PCSOs, 374 special constables and 109 volunteers all working together for the benefit of their neighbourhoods. They have become more visible, accessible and responsive to local people.

This strong investment in local policing has been heavily supported by communities, partnerships and the voluntary sector and together neighbourhoods are becoming safer. We are not complacent and we need to make sure this local passion and commitment continues to provide even greater reassurance and confidence to those who work, live and visit the area.

Community engagement has been important to us all in the past twelve months, but crime investigation and reduction has remained

uppermost in the developments to make sure more people are brought to justice and fewer people become victims of crime. Recent successes have seen 7,126 fewer crimes and over 26,700 people receiving sentences. These improvements have all been achieved at the same time as parts of the organisation have undergone significant change in the workforce. A large programme of work has modernised the way both the custody suites and investigation departments operate. This has resulted in an increase in the number of support staff working in these areas and police officers being sent back to operational roles.

We continue to work together across the region to tackle serious and organised crime. Roads policing and crime investigation teams are two areas in which we are working closely with our neighbouring forces in the Yorkshire and Humber Region.

So, yes, a busy year behind but we still have to make people feel more confident about policing and making our neighbourhoods even safer. In the latest public surveys you

have told us that your greatest concern is youth related disorder and bad behaviour so this year we will work with local communities and partners to reduce this negative impact in some of our communities.

Another challenge will be the need to continue to reduce crime and bring even more offenders to justice. We need to have greater focus on house burglaries and commercial crime including shop theft.

As with everyone else, policing will not escape the consequences of the global downturn in the economy and the Police Authority has asked the Chief Constable to reduce costs by £12.6 million over the next five years. This timescale will allow for areas of policing to be changed so that reductions can be achieved in a managed and progressive way which creates the least amount of disruption possible.

Alene Branton MBE



For many of us, 2009-10 promises to be a demanding year. Humberside Police has continued to build on its successes and our Neighbourhood Policing Teams and work on Citizen Focus has allowed us to take in our stride the commitments

contained in the new Policing Pledge and thus go even further in understanding and meeting the needs of all our local communities. At the same time, we have had to meet the continuing demands of tackling serious and organised crime and those of the current terrorist threat, some of this involves

us working more closely with other forces in the Yorkshire and Humber region.

The financial crisis which we all now face presents yet more challenges to all of us, particularly as budgets in the public sector come under increasing pressure as they surely will. I am confident, however, that Humberside Police will continue to provide a service to local people of which they can be both confident and proud. The Humberside Police Authority and my force are determined to rise to the challenges and to work jointly with local communities to make the Humberside policing area a safe and enjoyable place in which to live and work.

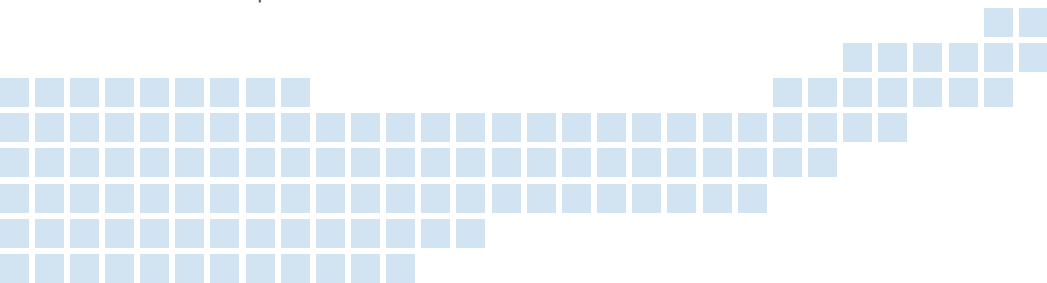
Tim Hollis
Chief Constable



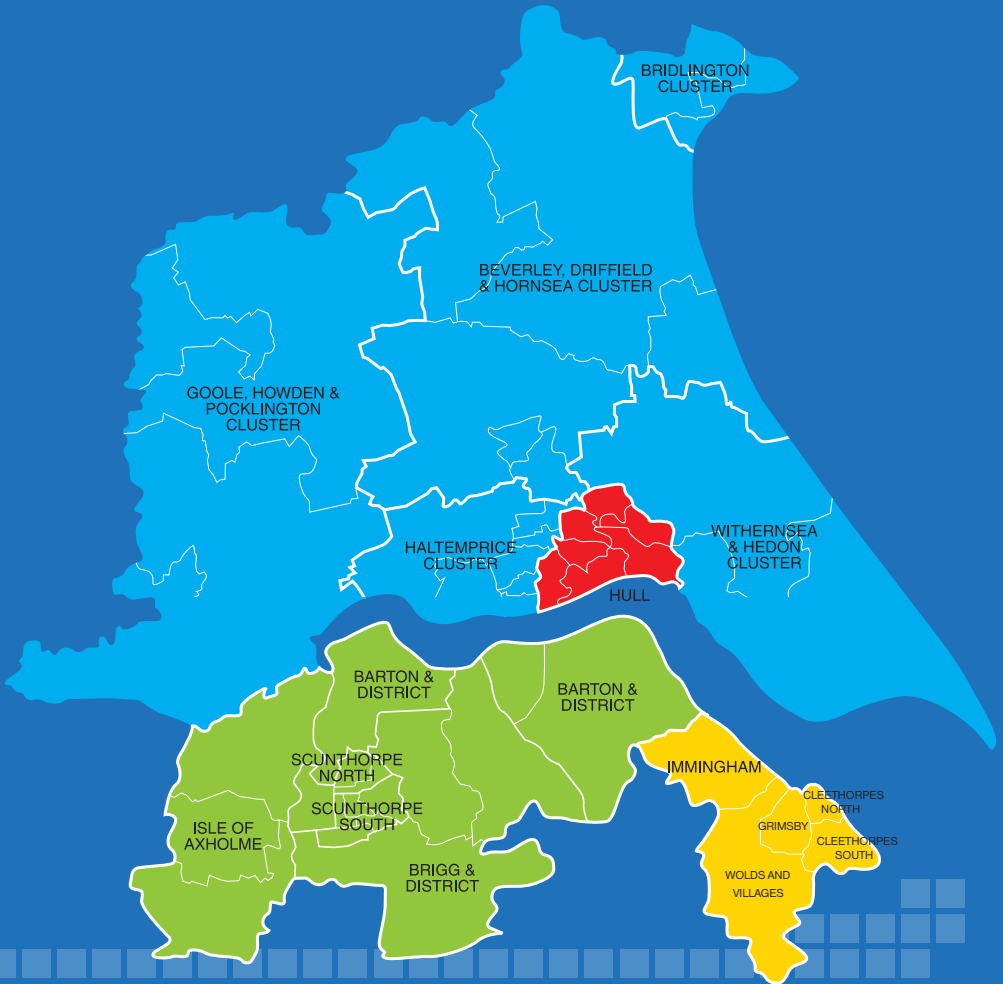
Our Policing Pledges

- 1.** Always treat our communities fairly and with dignity and respect ensuring our communities have fair access to our services at a time that is reasonable and suitable for them.
- 2.** Provide our communities with information so they know who their dedicated Neighbourhood Policing Team are, where they are based, how to contact them and how to work with them.
- 3.** Ensure our Neighbourhood Policing Team and other police patrols are visible and on their patch times when they will be most effective and when our communities most need them. We will ensure our teams are not taken away from neighbourhood business more than is absolutely necessary. We will spend at least 80% of our time visibly working in the neighbourhoods, tackling local priorities. Staff turnover will be minimised.

4. Respond to every message directed to our Neighbourhood Policing Team within 24 hours and, where necessary, provide a more detailed response as soon as we can.
5. Aim to answer 999 calls within 10 seconds, deploying to emergencies immediately giving an estimated time of arrival, getting to our communities safely and as quickly as possible. In urban areas, we will aim to get to our communities within 15 minutes and in rural areas within 20 minutes.
6. Answer all non-emergency calls promptly. If attendance is needed, send a patrol giving an estimated time of arrival, and:
 - If the person is vulnerable or upset aim to be with the person within 60 minutes
 - If the person is calling about an issue that we have agreed with their community will be a neighbourhood priority and attendance is required, we will aim to be with the person within 60 minutes.
 - Alternatively, if appropriate, we will make an appointment to see them at a time that fits in with their life and within 48 hours.
 - If agreed that attendance is not necessary we will give them advice, answer their questions and / or put them in touch with someone who can help.
7. Arrange regular public meetings to agree local priorities, at least once a month, giving our communities a chance to meet their local team with other members of the community. These will include opportunities such as surgeries, street briefings and mobile police station visits which will be arranged to meet local needs and requirements.
8. Provide monthly updates on progress, and on local crime and policing issues. This will include the provision of crime maps, information on specific crimes and what happened to those brought to justice, details of what action we and our partners are taking to make our neighbourhoods safer and information on how our force is performing.
9. If a person has been a victim of crime, we will agree with them how often they would like to be kept informed of progress in their case and for how long. They have the right to be kept informed at least every month if they wish and for as long as is reasonable.
10. Acknowledge any dissatisfaction with the service they have received within 24 hours of reporting it to us. To help us fully resolve the matter, discuss with them how it will be handled, give them an opportunity to talk in person to someone about their concerns and agree with them what will be done about them and how quickly.



Humberside Police Map



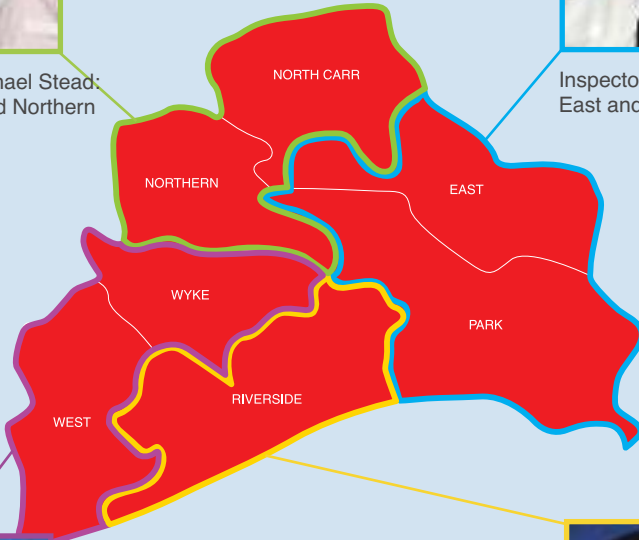
D Division Neighbourhood Policing Teams and Local Inspectors



Inspector Michael Stead:
North Carr and Northern
NPT



Inspector Bill Grieve:
East and Park NPT



Inspector Duncan Collins:
Wyke and West NPT



Inspector Lee Edwards:
Riverside NPT



Policing the City of Hull

During the past 12 months the City of Hull division has produced, in partnership, a substantial record of achievement. Following



Chief Superintendent,
Keith Hunter

on from 2007/2008, when the city showed a 43% reduction in all crime over the previous 3 years (2nd highest in the country), crime has continued to fall by significant numbers despite factors that have increased pressure in the opposite direction. Previously the falls in

acquisitive crime such as burglary, vehicle crime and robbery but during the past year we have started to see substantial reductions in violent crime whilst continuing the downward pressure on acquisitive crime. It is also worthy of note that violent knife crime is reducing in Hull against the trend in many parts of the country. We anticipate that crime will fall by in excess of 10% during the year 2009 - 2010. We have also continued to perform strongly in the area of crime detection, which is a significant factor in the continuing success in reducing crime. The detection rate is likely to show we have maintained a record of detecting 1 in 3 offences.

We have continued to develop our Neighbourhood Policing Teams and work towards better integration with our partners at a neighbourhood level to deliver local solutions to locally identified priorities. Neighbourhood Officers and Police Community Support Officers (PCSOs) are becoming well known, accepted and respected for their work in building more cohesive communities, problem solving and delivering safer streets. Having concentrated on encouraging more and more people to report their problems to us it was encouraging to see reports of local problems, often anti-social behaviour, rise in the first part of the year. Concentrated activity aimed at addressing issues brought to our attention is beginning to have a real effect and anti-social behaviour is now noticeably decreasing. Feedback from members of the community and elected representatives is very encouraging.

The focus for me and my staff over the next 12 months will be to improve public confidence in the police and, where we work with them, in the police and our partners. We will aim to achieve this using a 3 pronged approach;

- i. We will work towards continued reductions in crime and local problems so that the community can see we are effective at our core business;
- ii. We will endeavour to provide a service that is focussed on the needs of those we deal with and that promotes satisfaction as a consequence;
- iii. We will act in line with the principles of the City of Hull Division Respect Agenda thereby generating confidence by the impression we create with those we don't necessarily come into contact with.

The principles underpinning the Respect Agenda are:

- We will always side with the law abiding and not make excuses for criminal behaviour;
- We will not hand over the streets to a criminal or anti-social minority;
- If you are a criminal we will come after you;
- We will endeavour to inconvenience, at every opportunity, those who inconvenience law abiding members of the public;
- We will promote a culture where we respect each other.

I am extremely proud to be the Divisional Commander for the City of Hull, a city in which I have worked as a police officer for over 25 years. I believe that the police within the city are working better now than at any other time in my service but I am far from complacent. We can, must and will do better. We will plan and deliver improvements to our service on an ongoing basis. I believe this city has huge potential and that the police have a part to play in allowing it to realise that potential. That part is to provide the best policing service possible and, through working with our partners, delivering a safer city where people actually feel safe and secure and confident that we are doing what we should be doing for them. It is my intention we will deliver that.



Neighbourhood Policing



Chief Inspector,
Darren Downs

The previous 12 months have been very busy ones for our Neighbourhood Policing Teams across the City, they have been working with local communities and partner agencies to ensure that your neighbourhoods are as safe and pleasant to live in as you rightly deserve.

The Super Police Kids project was an idea born within the Wyke Neighbourhood Policing Team in 2008, the project is designed for PCSO's and primary school children (year 5) to carry out local patrols to jointly identify potential problems and issues within the local area and to encourage children from a young age to respect their community.

A workbook has been designed, which operates within National Curriculum guidelines and allows the children to gain insight into the role of PCSO's it also includes tasks that the children complete whilst out on patrol, the children wear high-visibility



waistcoats and carry clip boards whilst out and are asked to take part in stage managed policing scenarios designed to encourage their participation in the decision making and problem solving process.

Within the last six months over 300 children have taken part in Super Police Kids, and over 50 letters of thanks have been received. Children from Stepney Primary School chose to name the project "Super Police Kids". Children at Thoresby Primary School designed the logo.

The success of the pilot has resulted in Super Police Kids being rolled out to all primary schools in Hull.

Officers in North Hull discovered a cannabis factory at a rented property on Kingswood after receiving community intelligence linked to drug activity, a 38-year-old man was subsequently arrested. The property had been badly damaged as a result of the intensive cultivation at the property.

The amount of cannabis seized was large enough to disrupt the major supply in the City and the operation brought into focus the problems caused by drug dealers and growers renting properties from unwitting landlords for such activities.

The property was cleared of its plants and electrical equipment and over 40 bags of unopened fertiliser, plant feed, plant pots and heating bulbs were seized. These useful gardening essentials were donated to an East Riding Council gardening scheme that helps people with disabilities learn new skills and find work.

The Community Cop Shop was given the task of arranging and promoting the National Tackling Drugs week (Operation Chieftain) for 2008. The first phase between 19th and 23rd May was a resounding success both in results and feedback from the community. As a result further week long Operations were set up before the end of March 2009. The results of those 4 weeks through the year resulted in 50 warrants being executed, 43 arrests, 15 charges and a variety of other sanctions including penalty notices. Over £8.5k in cash was recovered along with 23g of heroine, 4g of cocaine, various amounts of cannabis resin, bush and plants, ecstasy, valium and amphetamines.

Apart from these excellent results the operation also attracted much media coverage both through the National week and the follow up weeks. Each operation was carried out in partnership with the Neighbourhood Policing Teams, Citysafe, Compass Outreach, Drug Action Team, Drugs Intervention Project, Anti Social Behaviour team, Housing, Waste Management, Community Wardens and Probation, as well as support from many Police Departments. Over 1250 leaflets and letters were distributed within the neighbouring community thanking the public for their support and encouraging them to continue to report such incidents. Many of the drugs warrants were obtained as a direct result of reports made to their local Constable/PCSO and there was very positive feedback from the local community who were pleased to see action being taken.

The One Hull Community Safety Partnership

hull
citysafe

Hull Citysafe is a multi agency team reflecting the partnership aspect of all elements of work within the team; these include seconded officers from Humberside Police, Hull Teaching PCT, Humberside Fire and Rescue, Humberside Probation and a range of commissioned services through the community sector.

Services provided from Citysafe cover a range of crime, disorder, substance misuse and environmental impact service areas, within a context that includes prevention, enforcement and intelligence. To reflect this, services such as the citywide CCTV system, the Environmental Crime Unit Trading Standards and Licensing have all become part of Citysafe in the last 2 years, joining up and reinforcing the links with other areas of the partnerships.

Much work has been done nationally and locally to address the fear of crime and public perceptions of crime, although in Hull all crime levels are falling, perceptions of crime and fear of crime are not falling in accordance with actual crime. To address this problem locally the partnership have been working together to ensure that communities can have their say and are able to raise and address issues that are affecting them.

Hull has been chosen as one of 40 areas across the country to pilot a new way of fighting crime, dealing with criminals and restoring faith in the Criminal Justice System called the Community Pay Back scheme, this Government initiative aims to help raise the profile of the work done by the Criminal

Justice System and to ensure the community is not paying the price for the actions of criminals. As part of the scheme, ex-offenders brought through the courts will have to wear brightly coloured orange tabards with Community Payback written on the back whilst doing supervised work in the community.



The effective delivery of highly visible Payback schemes, is key to ensuring that the public are made aware of the visible ways criminals are punished within the community,

as is making available means for the public to contribute to shaping the type of projects that Payback provide within their community.

Payback work is being evenly distributed across the city's seven areas and communities are encouraged to attend and nominate projects at Public/multi agency ward level Community Safety Action Partnership meetings (CSAP). These take place every three months in each ward across the city at community centres, church halls, schools, even in some wards a single-decker bus, which takes consultation out to the community.

The vast majority of Payback work is set through the area teams tasking meetings. These fortnightly meetings are held in each area and attended by key partners such as NPT inspectors, Housing Managers, Anti social behaviour managers. The key factor in this tasking method is to ensure that Payback work is centered on the themes set by the ward priorities which have been identified by the public themselves. For example, if graffiti is identified as a local issue then payback in turn will be tasked to remove it.

As well as community pay back, a brand-new information-led way of tackling crime is also being pioneered in Hull.

Working in close partnership with Hull City Council's Area Team a total of 1,150 people are now being interviewed at random every three months (that's 50 people in every ward) and asked their views about crime and disorder in their neighbourhoods. Whether it is outside the post office on pension day or outside the school gates when parents are picking up their kids - people are being stopped in the street by a range of agencies from PCSO's, Community Participation Officers to Community Wardens and asked to complete the community safety surveys.

"An example of a problem for residents could be, antisocial behaviour committed by gangs of youths – and that could be a priority identified by the public as part of the community consultation. Different agencies would look at where exactly the public's concerns are occurring and what services they could direct at the problem, individually or in partnership. For example, youth outreach workers could engage with the young people and possibly offer activities, or an enforcement approach could be taken using the police, antisocial behaviour officers and the CCTV team to monitor and gather evidence. It may also be necessary to involve the licensing team, for instance in warning staff in the local off-licence not to serve underage customers. There's no black and white way of working, but the aim is for the partners, between them, to find sustainable ways to reduce crime." -Peter McCabe, Neighbourhood and criminal Justice Manager, Hull Citysafe

As part of the agenda, three 'community crime fighters' are also being recruited in each of the seven areas of Hull. This is a Home Office initiative to recognise local volunteers within the community, who play an active part in representing and supporting local residents

Community Safety Action Partnership Meetings will be taking place quarterly in your ward. To find out when the next CSAP is taking place, call your local area team on 300300

**JUSTICE SEEN
JUSTICE DONE**

Annual performance

Force

All recorded crime is down by 7,126 offences compared to last year - a reduction of 7.4%.

Recorded Serious Acquisitive crime is down by 1,618 offences - a reduction of 9.7%.

This is made up of:

- Burglary dwelling went up by 425 crimes - an increase of 7.8%
- Theft OF Motor Vehicle reduced by 325 - a reduction of 10.4%
- Theft FROM Motor Vehicle reduced by 1,488 - a reduction of 20.8%
- Robberies have reduced by 230 offences - a reduction of 22.9% in the year

Recorded Assaults with less serious injury has reduced by 372 - a reduction of 4.4%

Recorded Serious violent crime has increased by 17 - an increase of 2.8%

Recorded Serious Sexual offences fell by 83 - a reduction of 2.7%

Criminal Damage has reduced by 2,859 incidents - a reduction of 13.0% in the year

Number of Anti Social behaviour incidents down 2,664 - a reduction of 5.0%

The Force has detected 29.8% of all crimes in the year
- this represents over 26,700 offenders who have been brought to justice.
This is slightly down (1.2%) on 2007-08.

review 2008/2009

Divisional Performance

All recorded crime is down by 4,675 offences - a reduction of 12.1% to last year

Recorded Serious Acquisitive crime is down by 779 offences - a reduction of 12.1%

This is made up of:

- Burglary dwelling down by 147 crimes - a reduction of 6.3%
- Theft OF Motor Vehicle down by 179 - a reduction of 15.0%
- Theft FROM Motor Vehicle reduced by 312 - a reduction of 12.9%
- Robberies have reduced by 141 offences - a reduction of 29.4% in the year

Recorded Assaults with less serious injury has reduced by 519 - a reduction of 15.1%

Recorded Serious violent crime has decreased by 7 - a reduction of 2.8%

Recorded Serious Sexual offences down by 42 - a reduction of 14.8%

Criminal Damage has reduced by 1,325 incidents - a reduction of 17.5% in the year

Number of Anti Social behaviour incidents down by 509 - a reduction of 2.7%

The Force has detected 33.8% of all crimes in the year - this represents over 6,200 offenders who have been brought to justice. This is slightly up (0.4%) on 2007-08.

HUMBERSIDE POLICE



Protecting Communities. Targeting Criminals

In an emergency dial 999 if:

- Life is at risk
- Crime is in progress
- Violence is being used
- An accident involving serious injury or danger is in progress

For all other enquiries call the
Humberside Police non-emergency number

0845 60 60 222

Find local crime and neighbourhood policing information at:
www.humberside.police.uk



HUMBERSIDE POLICE AUTHORITY

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with finance and performance data at:

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