



HUMBERSIDE
POLICE AUTHORITY

“Securing outstanding policing for local people”



Local Policing Summary

2010/11

East Riding

Incorporating Local Performance Information



Foreword by Police Authority Chairman



As another year passes by, it is worth looking back to see what differences have been made.

During 2009 Humberside Police continued to improve the safety of our communities, through providing strong, visible and accessible neighbourhood staff, supported by high quality investigation and response teams.

Their success was recognised in an inspection of local policing across all Forces in the country. Humberside Police was awarded, as one of only eight Forces, a 'good' grade, with the remainder being assessed at the lower standards.

Equally the reduction in burglary in people's homes by 1,335 fewer victims (-23%) and the reduction in violence against the person of 8% (1,395 fewer victims) also shows how effective the Force has been.

This continuous improvement in safety for local people was achieved at the same time as the Force underwent significant changes to the way it operates so that it reduced costs. This approach was clearly necessary to meet the challenge created by the downturn in the global economy.

The seventeen members of the Police Authority worked hard during the year to maintain close oversight of the performance of the Force. Their intention being to ensure local people actually became safer and more confident in local policing. The Authority also underwent its own inspection by Her Majesty's Inspectorate of Constabulary and the Audit Commission. The judgement confirmed that the Authority was performing well and improving.

However, it is of greater importance to look ahead to the next twelve months to set out clearly what we need to do next.

The new coalition government has called for significant reductions in costs alongside a different approach from the Home Office. As a consequence preparations are well advanced in both the Authority and the Force to meet these challenges. Members are clear that they must act now in readiness for making some critical choices once the impact of the autumn budget is understood.

Members are determined that local people continue to receive high quality policing. Whether that is continuity in the work of neighbourhood teams, local investigators or those involved in protecting communities

from serious and organised crime. There will have to be substantial changes within the Force, but the Police Authority will do its utmost to safeguard frontline policing.

So we will be concentrating our effort on making savings across the organisation through looking carefully at everything it does. From the autumn together with Chief Officers we will make difficult choices around what has to be done differently.

Throughout this challenging period we will continue to work with local people and provide you with information on the impact on policing across the area.

So looking back, some impressive

improvements have been achieved to the benefit of local people. As we look forward there is a new and demanding challenge to address.

Along with Chief Officers, members are confident that we are in a sound position to meet the future demands. Our preparations are well underway, our financial position is sound and we therefore intend to have a controlled and planned programme of change across the Force. You have my assurance that the safety of local people will be upper most in our minds as we make the inevitable difficult choices.

**Councillor
Chris Matthews**



Last year, I mentioned the impending financial challenges that lay ahead for Humberside Police. During the first part of 2010-11, the force continued to build upon the success of recent years. We have further developed our style of

Neighbourhood Policing taking into account the desire of the public for greater contact with PCSOs and police officers and for us to keep victims and callers informed of what action we have been taking to address their problems.

In tackling higher levels of criminality and cross border crime, the force has continued to play a full and active role in contributing to the newly established regional roads policing

and crime units that now draw together police activity across all four forces of Yorkshire and the Humber better to protect our local communities from serious and organised crime.

The most significant challenge, however, is that of the changes to funding across the public sector flowing from the new Coalition Government as they seek to address the financial problems that confront the country. The force and Humberside Police Authority are already working to draw up plans which will allow us to reduce budgets but maintain the overall service to communities albeit in different ways. The next few months will provide greater detail but I remain confident that Humberside Police will take them in its stride and continue to serve and protect its communities effectively.

**Tim Hollis
Chief Constable**

Checkpoint



Protecting Communities, Targeting Criminals

Performance

	East Riding of Yorkshire (C Division) 1 April 2010 - 30 June 2010		Forcewide 1 April 2010 - 30 June 2010	
All crime	Reduced by 373 Offences	7.6% ↓	Reduced by 2910 Offences	12.6% ↓
Domestic burglary	Reduced by 26 Offences	13.2% ↓	Reduced by 48 Offences	3.8% ↓
Vehicle crime	Reduced by 57 Offences	15.1% ↓	Reduced by 380 Offences	20.3% ↓
Robberies	Increased by 8 Offences	72.7% ↑	Reduced by 24 Offences	14.8% ↓
Assaults with less serious injury (ABH)	Reduced by 30 Offences	6.8% ↓	Reduced by 468 Offences	20.1% ↓
Criminal damage	Reduced by 118 Offences	10.1% ↓	Reduced by 1077 Offences	20.6% ↓
Convicted offenders	1271	28.2% Crimes detected	5096	25.3% Crimes detected
Domestic violence Offenders charged	45.7% of all offenders charged or cautioned		50.3% of all offenders charged or cautioned	

Satisfaction

	East Riding of Yorkshire (C Division) 12 months ending June 2010		Forcewide 12 months ending June 2010	
Ease of contact	94.8% Satisfied	0.5% ↑	94.9% Satisfied	0.3% ↑
Actions	82.9% Satisfied	0.2% ↓	81.3% Satisfied	0.3% ↓
Follow up	74.3% Satisfied	2.6% ↓	74.6% Satisfied	0.5% ↓
Treatment	92.2% Satisfied	0.1% ↓	92.8% Satisfied	0.1% ↓
Whole experience	83.8% Satisfied	0.3% ↓	84.2% Satisfied	0.1% ↑

Confidence

	Forcewide 12 months ending December 2009	
The police and local council are dealing with ASB and crime issues that matter in this area	50.8% Agree	2.5% ↑



Policing the East Riding



Chief Superintendent,
Paul Davison

I feel privileged and immensely proud to be Divisional Commander for the East Riding of Yorkshire.

My ambition is for residents to be confident in the policing they receive. After speaking with residents in the East Riding, I know the type of service that is expected from us and strive to deliver this at all times.

The East Riding Police Division will deliver a high standard of customer service, placing victims at the very centre of all we do.

I want you to be assured that every member of staff working for the police in the East Riding wants you, the customer, to be happy in the area you live. I have given my word that the police are listening to your concerns and will police in a responsive and sensitive manner to suit individual needs in our culturally rich and diverse communities.

We will put you first and I give my promise, as Divisional Commander for the East Riding, that we will make you safe and

that you will be reassured by our methods of policing.

Crime and anti-social behaviour levels are very low in the East Riding, and we work tirelessly with our partners to identify and resolve issues within your community by:

- Treating everyone fairly with dignity and respect
- Being visible when needed most
- Telling the public what is being done to make them safer

Between 1st April 2009 and 31st March 2010 we experienced an 8% reduction in all recorded crime – in real terms this is 1,530 fewer victims. Some of the significant reductions were in theft of motor vehicle (30%), theft from motor vehicle (29%), house burglary (14%) as well as a reduction in robbery. This has been achieved through dedication, partnership working and a relentless pursuit of offenders, some of whom have received very long prison sentences. To put this into perspective, on average only 2 house burglaries a day are reported across the whole of the East Riding of Yorkshire – an area covering 900 square miles.

Despite the good performance in most areas, we have seen a slight rise in violent crime. We have identified this as an issue and are working hard to proactively reduce this by increasing patrols in the problem areas.

Maintaining this performance and quality of service with the impending budget cuts will be challenging over the coming years. I will ensure that my promise to you is fulfilled and the East Riding police will always put the victim first.

However, you can help us stop crime occurring by securing your own vehicles and houses. Over 20% of all vehicle crime is as a result of vehicles being left insecure. Many offenders are opportunists so reducing this opportunity will reduce crime further.

Whilst I remain as Divisional Commander, my focus for the coming year will be:

- To continue to increase public confidence and satisfaction.
- Work with partners and the community to manage the risk of anti-social behaviour and criminal damage.
- Work with the local business community to improve and tackle their priorities.
- Work with partners to reduce and detect the most serious crimes including burglary and violence and focus on drug-related issues.
- Protect the public from the threat of terrorism, violent extremism and focus on organised crime.
- Ensuring value for money at all times.

I understand that Neighbourhood Policing is a cornerstone of every community within the East Riding. By providing updates through meetings, newsletters and the website we will keep you informed of happenings that are relevant to you. Each ward has its own dedicated team of officers who are there to provide a local service to you.

I will continue to ensure that resources meet the demand across the East Riding in respect of response policing officers. Also, investigation teams are sufficiently resourced with the right balance of civilian investigative officers and skilled detectives to deal with the more serious offences.

Most important of all, I am proud to inform you that if you have been a victim of crime, no matter how small, you will receive a visit by an officer who I can assure you will investigate your crime fully and make every effort to bring the offender to justice.



Neighbourhood Policing



Chief Inspector,
Richard Kirven

It is fair to say that Neighbourhood policing (NP) is well and truly embedded in the local communities across the East Riding of Yorkshire. We are involved at all levels in our communities and you will regularly see NP staff walking or riding around your streets, at local meetings, visiting schools or other local groups and in attendance at local

events, listening and giving advice to the public about their issues or concerns.

Last year our local Neighbourhood teams became the first in the force to start visiting all victims of crime and anti social behaviour. Although this has led to additional work for our PCSO's we are continuing to see reductions in the numbers of calls for service for anti social behaviour (ASB), and reductions in acquisitive crimes such as Burglary and Vehicle crime across the region.

The reasons for these reductions are down to the hard work and commitment shown by the NP teams and the assistance they have

received from other agencies and of course those in the community. Some examples of initiatives undertaken over the last twelve months include:

In Goole the local policing team were assisted by other police departments as problems on Boothferry road became steadily worse. The division's Proactive team and Operational Support unit were utilised for the first time by the division to tackle incidents of ASB and as a result a number of arrests were made which led to the ring leader being given an Anti Social Behaviour Order. The incidents of ASB have decreased dramatically in this location.

In April 2010 the Beverley NPT successfully trialled a new piece of legislation aimed at persistent under age drinkers, so far they have seized alcohol on 102 occasions and recently charged an individual with this new offence, this is possibly the first prosecution for the offence across the country and after the success in Beverley the scheme is being rolled out to all other policing teams in the East Riding.

Cottingham NPT have successfully set up a school partnership with Hessle High school this was the first such partnership in the East Riding. One of the aims of the partnership is to develop better relationships with the students and affect their behaviour when not in school. The other policing teams in the county are now in the process of developing similar local partnerships with their secondary schools.

Following an operation in Bridlington, last summer, aimed at drug dealers the Bridlington policing team have continued to take enforcement action by executing a number of search warrants over the year, one notable search warrant led to the recovery of heroin worth £7000 and this led to a male receiving a substantial custodial sentence.

Bridlington NPT was honoured this year when PCSO Smith was awarded an MBE for

services to policing and PCSO Humphrey was voted 'Pride of Bridlington' by the local community.

We have seen an influx of migrant workers from Eastern Europe and South America arriving in Goole, the local policing team has worked with community and partner agencies, overcoming problems such as language difficulties and cultural differences to help these workers and their families settle quickly into the region.

It is because of these and other successes that neighbourhood policing teams have become so much a part of our communities within the East Riding.

Over the next year, I expect to develop and realise the benefits of schemes such as the school partnerships and restorative justice which are a fairly new concept within the division.

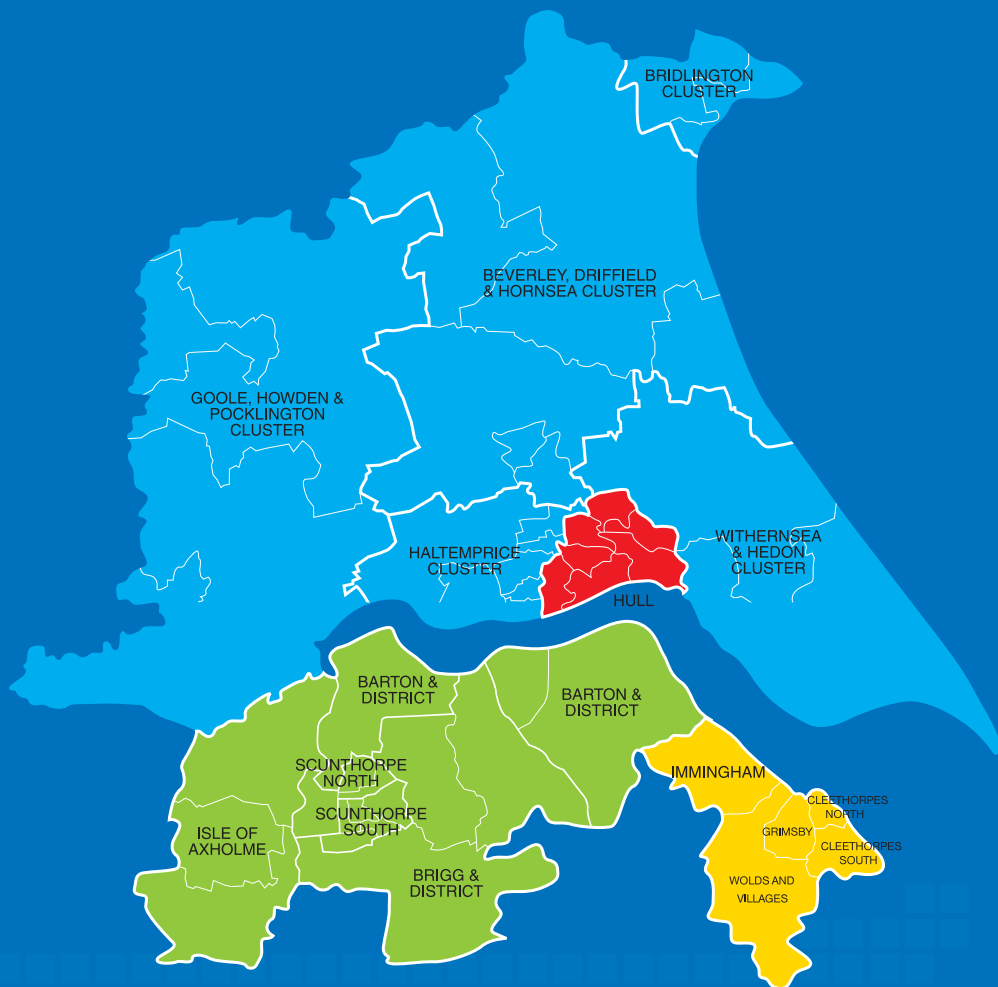
I will continue to look for ways to improve the way we deal with Anti Social behaviour to ensure that everyone receives a gold standard of service, every time, and that we share good practice with all Neighbourhood policing teams and partners.

In the uncertain times ahead I will endeavour to keep my teams focused on dealing with local issues and priorities, ensuring that NP teams remain a visible deterrent and act to reassure our communities on our streets.

We have seen the development of a monthly news letter in the East Riding which is sent to all Parish Councils and I intend to develop our communication and marketing methods so that more people are kept informed and up to date of our actions and successes.

Finally my staff will continue to work hard, develop relationships and build trust with our communities and partners within the East Riding, with a view to improving the quality of life for all.

Humberside Police Map



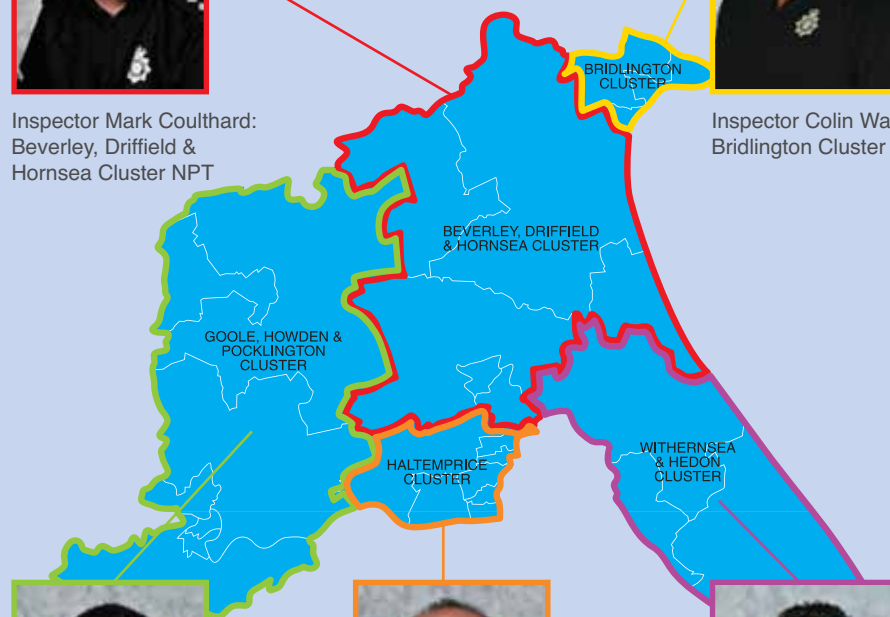
C Division Neighbourhood Policing Teams and Local Inspectors



Inspector Mark Coulthard:
Beverley, Driffeld &
Hornsea Cluster NPT



Inspector Colin Waddington:
Bridlington Cluster NPT



Inspector Mike Bower:
Goole, Howden &
Pocklington Cluster NPT



Inspector John Thirkettle:
Haltemprice Cluster NPT



Inspector Andy Woodhead:
Withernsea & Hedon
Cluster NPT

**Humberside Police
Authority Members**



“Securing outstanding policing for local people”

Humberside Police Authority would like to give local people every opportunity to have their voices heard in relation to shaping the way in which local policing addresses crime and community safety priorities. We, along with Humberside Police, believe that it is important that local people play a vital and active role in identifying what the community safety concerns are in local communities.

We will endeavour to do this in a number of ways:

- We now have a Citizen's Panel consisting of over 6,000 people in the area served by Humberside Police who we regularly survey about such things as confidence in Humberside Police, strategic policing objectives and the types of priorities that should appear in the annual Local Policing Plan. Recruitment to the Panel is initially via random telephone dialling supplemented by targeted recruitment to ensure that we get a representative sample of all of the communities in the Humberside area. The Panel is surveyed via telephone and postal surveys and can also be used to provide focus groups to explore more specific topics in detail.

- Our Members will be providing the wider general public with opportunities to meet and challenge senior police managers from each of the policing divisions across the Humberside area three times a year, in order to try to solve recurring and persistent community safety and crime problems.

These meetings will also provide opportunities for you to meet the Chairman and Vice Chairman of the Police Authority and senior representatives from your Local Authority who are also working to make your community safer.

- We have a detailed two-year engagement plan of activities for young people, diverse communities, disability groups, faith and gender specific groups, and we will carry out regular audits on the delivery of local services for all those who wish to access them. If you want to find out more about how we do this please use the contact details on the back of this publication.

- Police Authority members will also make sure that you have sufficient opportunities to meet and engage with police officers and PCSOs from your Neighbourhood Policing Teams in order to be able to speak to them directly about your concerns and local crime problems. Your Neighbourhood Policing Teams will regularly make themselves available to you in a number of ways, these are listed below, if you want further details of when you can meet the Officers visit the Humberside Police website at www.humberside.police.uk and follow the links through the Neighbourhood Policing pages to find out when engagement events and opportunities are being held in your area.

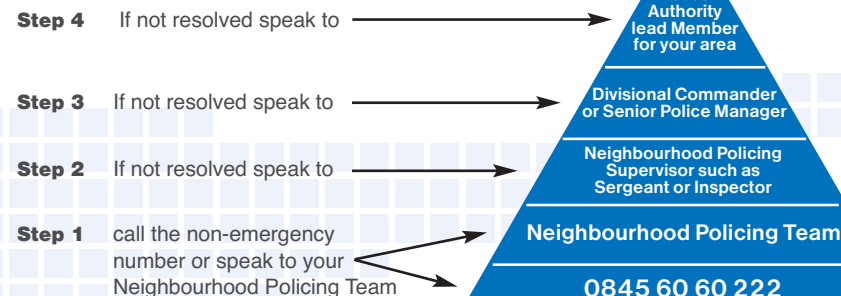
You can choose from:

- Monthly Neighbourhood Action Team meetings, attended by community representatives, local Town and Parish Cllrs.
- Local Action Team – more strategic level to deal with community issues that cannot be resolved by the Neighbourhood Action Teams.
- Community Impact Assessments for each NPT area are produced on a four weekly basis whereby NPT Inspectors meet with council representatives to address local issues.

- NAT and LAT street surgeries and drop in events – advertised locally.
- NPT newsletters circulated via Town and Parish Councils and Neighbourhood Watch Co-ordinators, focusing on local priorities.
- PPCF meetings in six of the NPT areas.
- Street surgeries, usually run with partner agencies, good turnout in both urban and rural areas. Advertised locally and on the website.
- Engagement with young people through schools, youth clubs, community centres.
- Engagement with elderly at community groups, elderly events and church evenings.
- Attendance at Pub Watch and Neighbourhood Watch meetings.
- NPT staff being set targets to canvas opinion of set number of people while out on patrol is very effective.

NPT Sgts and Insps are expected to write a column in each of the local publications available to the community in their area in order to advertise opportunities for engaging with NPTs and to inform people about crime and community safety issues and priorities for the area.

If you have a crime or community safety issue that needs resolving:





Influencing Delivery of Local Authority Services

The Council finds out what residents and visitors think about where we live, and the services we provide to you, in a number of ways. Here is some information about how you get involved in them, and where you can find out more.

Each year we carry out surveys to ask about a wide range of things. Often these are done by post to specific groups of people to ask them, for example, what they think about their library or leisure centre, children's holiday activities, traffic management proposals, or what support housing landlords need. You can find out more, and take part in many of them, on our web site at:

www.eastriding.gov.uk/consult/

We consult about planning issues, and you can find out more at our Customer Service Centres, or through our website at:

www.eastriding.gov.uk/myarea/

We work with NHS East Riding of Yorkshire to run our Speak Up! citizens panel of 2,000 residents that have agreed to let us know what they think about a range of things. You

can find the Speak Up! website by putting "citizens panel" into the Search box at: www.erypct.nhs.uk/

There are six Local Action Teams who work with local people to understand what issues are affecting them, and how all the public services can help to improve their quality of life by solving local problems. There is lots of information about them at their web site: you can see agendas, minutes and other documents. Go to www.eastriding.gov.uk and on the Home Page, select **Council and Democracy** from the menu on the left, and then **Local Action Teams** from the list that appears next.

Haveyoursay
www.eastriding.gov.uk/consult



Cllr John Parsons

Lead Member for East Riding

Humberside Police Authority works on your behalf to influence policing by ensuring the Chief Constable and his Police Officers and Staff deliver the policing priorities and address the crime and disorder issues that are important for you and your neighbourhood. The Authority is progressive, always looking for ways that it can improve how it works with the public so as to secure the delivery of 'outstanding policing' in a way that meets your expectations. In order to make it easier for you to voice your opinions, concerns or satisfaction with policing in the East Riding area, the Police Authority has selected Cllr John Parsons to be Lead Member for policing in your area. On your behalf, Cllr John Parsons will;

- Act as the focal point for the Police Authority in East Riding meeting regularly with the Police Commander to discuss policing issues and concerns;
- Scrutinise crime and disorder levels in East Riding gaining an understanding of what action is being taken by the police to reduce them. When it appears crime and disorder is rising Cllr John Parsons will be seeking answers on your behalf as to what more can be done by the Police and their partners;
- Ensure your neighbourhood policing teams are providing opportunities for you to meet with them and tell them what your policing priorities are. Cllr John Parsons will challenge the police to ensure times and places of meetings are

publicised and that priorities you identify are translated into action;

- Maintain an overview of significant or persistent issues of public concern relating to crime and disorder and challenge the police and partners to take action to resolve them;
- Arrange public meetings in East Riding so as to allow communities to seek further, more effective, resolutions to persistent local crime and disorder problems that have not been resolved to their satisfaction.

In order to do all this it is important that Cllr John Parsons knows what your views and opinions are on crime and disorder matters in East Riding. If you are not satisfied with what is being done to deal with a crime or community safety issue you should always try and resolve it by speaking directly to the police first as set out in steps 1-3 on page 13. However, if you feel your issue is still not being resolved then contact Cllr John Parsons by telephoning him on 01482-334818, sending an e mail to staff@humberside-pa.karoo.co.uk or writing a letter to him at Pacific Exchange, 40 High St Hull, HU1 1PS. Cllr John Parsons will then contact you within 5 working days to discuss what can be done to resolve your concern. It's also just as important to let us know when things are going well, so do please feel free to write or ring when you are satisfied with policing in East Riding.

Planning for the Future - Humberside Fire & Rescue Service's Public Engagement and Consultation Process



HUMBERSIDE
Fire & Rescue Service

As a public sector organisation, it is important that the communities we serve are fully involved in shaping the future direction of Humberside Fire & Rescue Service (HFRS).

To enable this involvement, HFRS regularly engages and consults with its local communities using a wide variety of engagement and consultation techniques to engage with as many members of local communities as possible:

- Community events
- Fire station open days
- Focus groups
- Online: service website and social networking sites
- Community meetings
- Through representative bodies (town and parish councils)

This engagement process also gives HFRS the opportunity to increase the public's knowledge and understanding of the role of the Service, as well as delivering key safety messages to local communities.

The outcome of this years engagement and consultation will help to develop the Service's 2011 -14 Strategic Plan and Integrated Risk Management Plan during summer 2010, leading to formal consultation on this in the autumn.

If you have not yet been involved in any consultation with HFRS but would like to be, please contact the Service's Consultation & Engagement Officer (Paul Drury) via any of the methods detailed below:

Tel: 01482 567494
Email: pdrury@humbersidefire.gov.uk
Web: www.humbersidefire.gov.uk

Mail: Freepost NEA3610
Humberside Fire & Rescue Service
Hull
HU4 7BR



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If you would like any further information about the Police Authority, Police budgets or finances please visit www.humberside-pa.org.uk or call 01482 334818 To contact Humberside Police call 0845 6060222