



**HUMBERSIDE**  
POLICE AUTHORITY

“Securing outstanding policing for local people”



# Local Policing Summary

2010/11

Hull

Incorporating Local Performance Information



# Foreword by Police Authority Chairman



**As another year passes by, it is worth looking back to see what differences have been made.**

During 2009 Humberside Police continued to improve the safety of our communities, through providing strong, visible and accessible neighbourhood staff, supported by high quality investigation and response teams.

Their success was recognised in an inspection of local policing across all Forces in the country. Humberside Police was awarded, as one of only eight Forces, a 'good' grade, with the remainder being assessed at the lower standards.

Equally the reduction in burglary in people's homes by 1,335 fewer victims (-23%) and the reduction in violence against the person of 8% (1,395 fewer victims) also shows how effective the Force has been.

This continuous improvement in safety for local people was achieved at the same time as the Force underwent significant changes to the way it operates so that it reduced costs. This approach was clearly necessary to meet the challenge created by the downturn in the global economy.

The seventeen members of the Police Authority worked hard during the year to maintain close oversight of the performance of the Force. Their intention being to ensure local people actually became safer and more confident in local policing. The Authority also underwent its own inspection by Her Majesty's Inspectorate of Constabulary and the Audit Commission. The judgement confirmed that the Authority was performing well and improving.

However, it is of greater importance to look ahead to the next twelve months to set out clearly what we need to do next.

The new coalition government has called for significant reductions in costs alongside a different approach from the Home Office. As a consequence preparations are well advanced in both the Authority and the Force to meet these challenges. Members are clear that they must act now in readiness for making some critical choices once the impact of the autumn budget is understood.

Members are determined that local people continue to receive high quality policing. Whether that is continuity in the work of neighbourhood teams, local investigators or those involved in protecting communities

from serious and organised crime. There will have to be substantial changes within the Force, but the Police Authority will do its utmost to safeguard frontline policing.

So we will be concentrating our effort on making savings across the organisation through looking carefully at everything it does. From the autumn together with Chief Officers we will make difficult choices around what has to be done differently.

Throughout this challenging period we will continue to work with local people and provide you with information on the impact on policing across the area.

So looking back, some impressive

improvements have been achieved to the benefit of local people. As we look forward there is a new and demanding challenge to address.

Along with Chief Officers, members are confident that we are in a sound position to meet the future demands. Our preparations are well underway, our financial position is sound and we therefore intend to have a controlled and planned programme of change across the Force. You have my assurance that the safety of local people will be upper most in our minds as we make the inevitable difficult choices.

**Councillor  
Chris Matthews**



Last year, I mentioned the impending financial challenges that lay ahead for Humberside Police. During the first part of 2010-11, the force continued to build upon the success of recent years. We have further developed our style of

Neighbourhood Policing taking into account the desire of the public for greater contact with PCSOs and police officers and for us to keep victims and callers informed of what action we have been taking to address their problems.

In tackling higher levels of criminality and cross border crime, the force has continued to play a full and active role in contributing to the newly established regional roads policing

and crime units that now draw together police activity across all four forces of Yorkshire and the Humber better to protect our local communities from serious and organised crime.

The most significant challenge, however, is that of the changes to funding across the public sector flowing from the new Coalition Government as they seek to address the financial problems that confront the country. The force and Humberside Police Authority are already working to draw up plans which will allow us to reduce budgets but maintain the overall service to communities albeit in different ways. The next few months will provide greater detail but I remain confident that Humberside Police will take them in its stride and continue to serve and protect its communities effectively.

**Tim Hollis  
Chief Constable**

# Checkpoint



Protecting Communities, Targeting Criminals

## Performance

	Kingston upon Hull (D Division) 1 April 2010 - 30 June 2010		Forcewide 1 April 2010 - 30 June 2010	
<b>All crime</b>	Reduced by <b>1655</b> Offences	<b>18.2%</b> ↓	Reduced by <b>2910</b> Offences	<b>12.6%</b> ↓
<b>Domestic burglary</b>	Reduced by <b>12</b> Offences	<b>2.3%</b> ↓	Reduced by <b>48</b> Offences	<b>3.8%</b> ↓
<b>Vehicle crime</b>	Reduced by <b>261</b> Offences	<b>32.9%</b> ↓	Reduced by <b>380</b> Offences	<b>20.3%</b> ↓
<b>Robberies</b>	Reduced by <b>29</b> Offences	<b>37.7%</b> ↓	Reduced by <b>24</b> Offences	<b>14.8%</b> ↓
<b>Assaults with less serious injury (ABH)</b>	Reduced by <b>233</b> Offences	<b>25.3%</b> ↓	Reduced by <b>468</b> Offences	<b>20.1%</b> ↓
<b>Criminal damage</b>	Reduced by <b>472</b> Offences	<b>26.2%</b> ↓	Reduced by <b>1077</b> Offences	<b>20.6%</b> ↓
<b>Convicted offenders</b>	<b>2091</b>	<b>28.1%</b> Crimes detected	<b>5096</b>	<b>25.3%</b> Crimes detected
<b>Domestic violence Offenders charged</b>	<b>52.8%</b> of all offenders charged or cautioned		<b>50.3%</b> of all offenders charged or cautioned	

## Satisfaction

	Kingston upon Hull (D Division) 12 months ending June 2010		Forcewide 12 months ending June 2010	
<b>Ease of contact</b>	<b>96.1%</b> Satisfied	<b>0.3%</b> ↑	<b>94.9%</b> Satisfied	<b>0.3%</b> ↑
<b>Actions</b>	<b>80.5%</b> Satisfied	<b>0.4%</b> ↑	<b>81.3%</b> Satisfied	<b>0.3%</b> ↓
<b>Follow up</b>	<b>74.8%</b> Satisfied	<b>0.5%</b> ↑	<b>74.6%</b> Satisfied	<b>0.5%</b> ↓
<b>Treatment</b>	<b>92.2%</b> Satisfied	<b>0.2%</b> ↓	<b>92.8%</b> Satisfied	<b>0.1%</b> ↓
<b>Whole experience</b>	<b>82.9%</b> Satisfied	<b>0.3%</b> ↑	<b>84.2%</b> Satisfied	<b>0.1%</b> ↑

## Confidence

	Forcewide 12 months ending December 2009	
<b>The police and local council are dealing with ASB and crime issues that matter in this area</b>	<b>50.8%</b> Agree	<b>2.5%</b> ↑



## Policing the City of Hull



Chief Superintendent,  
Keith Hunter

During the past 12 months the City of Hull division has produced, in partnership, a substantial record of achievement. Crime has continued to fall by significant numbers with significant reductions in acquisitive crimes of house burglary,

vehicle crime and robbery. However we are not complacent and bearing in mind current pressures on the economy have set ourselves challenging targets for further crime reductions where work with partners from other agencies will again be crucial. We have also continued to perform strongly in the area of crime detection, with significant success in the areas of house burglary and robbery. We believe this is vital in contributing to overall crime reduction and building confidence with victims and our communities. Neighbourhood Policing is now firmly

embedded within our City and we will continue to work with partners at a neighbourhood level to deliver local solutions to locally identified priorities. Neighbourhood Officers and Police Community Support Officers (PCSOs) are well known, accepted and respected for their work in building cohesive communities, problem solving and delivering safer streets. This has led to recorded falls in levels of anti social behaviour in relation to incidents of youths causing annoyance which can leave many of our residents within our communities feeling unsafe if not addressed.

The development of Quick Comms means we will be in a better position to share information in a more timely fashion in relation to the policing issues to residents within the areas they live.

The focus for me and my staff over the next 12 months will be

- i. To continue to Reduce Crime and target criminals.
- ii. To provide a high quality Service with particular focus in relation to high risk and high impact policing issues
- iii. To continue to develop the delivery of integrated services at a local level targeting issues of most concern to our neighbourhoods.

My belief is that by achieving the above we will improve the confidence of the people of Hull in the police and our partners to deliver a safer city.

We will continue to adhere to our key principles:

- That we will always side with the law abiding and not make excuses for criminal behaviour
- We will not hand over the streets to a criminal or anti social minority

- If you are a criminal we will seek you out and ensure that you are brought to justice
- We will endeavour to inconvenience at every opportunity those who inconvenience law abiding members of the public.
- We will promote a culture where we respect each other

I am extremely proud to be the Divisional Commander for the City of Hull, a city in which I have worked as a police officer for over 26 years. I believe that the police within the city are working better now than at any other time in my service but I am far from complacent. Despite the current pressure on public sector expenditure we will aspire to deliver improvements to our service.

I believe this city has huge potential and that the police have a part to play in allowing it to realise that potential. That part is to provide the best policing service possible and, through working with our partners, delivering a safer city where people actually feel safe and secure and confident that we are doing what we should be doing for them. It is my intention we will deliver that.





# Neighbourhood Policing



**Chief Inspector,  
Dave Rawding**

Neighbourhood Policing in Hull is provided by 7 NPT's covering the 23 wards. Each team has a base in the heart of the community they serve and is made up of Inspector, Sergeants, Constables and PCSO's. The teams work very closely with other pillars of policing and partner agencies to solve problems and priorities identified by the community.

All partners are aware that Anti Social Behaviour can have a disproportional impact on how safe the community feel and this remains a priority. We continue to see the benefits of a joint working approach to anti social behaviour with a fall of more than 1,000 reported incidents in the first half of this year. The reduction has not been due to one single scheme or policing tool but through a combination of agencies working together on activities that have seen ASB tackled successfully in all areas of Hull.

A similar approach has been adopted in city centre drinking circuit to tackle those who

cause trouble while under the influence of alcohol. In these cases ASBO's and Drink Banning Orders (DBOs) are being used with prohibitions that stop people entering areas of the city or even drinking in public.

The use of legislation is one approach, but in other cases the solution has been developing diversionary activities for those linked to possible ASB. Recently Hull City Council ASB team and the Police Community Reassurance Team have worked very closely targeting ASB hotspot areas with 'Street Teams' involving staff from Hull FC, Hull Kingston Rovers and Hull City working on youth engagement activity on Friday and Saturday evenings.

Engagement with young people starts through the Safer School Partnership where each secondary school now has a named PC and each primary school has a named PCSO. These officers act as the primary link between the schools and are available to assist schools in resolving problems, while at the same time working as part of a NPT in order to provide a 24 hour policing service for the whole community. Hull is one of the few places in the UK where every school is part of a SSP and being an integral part of Neighbourhood Policing is more sustainable than similar models used elsewhere in the country.

The City of Hull has a desire to become the first fully restorative city in the UK. There is widespread evidence about the positive impact that Restorative Justice (RJ) can have on both offending behaviour and upon victims. RJ offers a holistic approach to rule-breaking and wrong-doing. It can be utilised to deal with simple and complex offending, as a diversionary tool or as a means for offenders to understand the consequences of their actions. It can solve problems yet heal communities suffering from the pain of harm. Both RJ and Community Resolution have been shown to be able to reduce bureaucracy, achieve efficiency savings, at the same time as delivering on performance targets

RJ is now embedded within Neighbourhood Policing so that the full impact and benefits will be accrued as local teams and communities look for ways in which local offending behaviour can be dealt with in a more constructive way.

Like many cities Hull has a problem with graffiti is estimated to cost the Council in excess of £100,000 for removal alone.

A multi agency strategy has been developed by the cities Crime and Reduction Partnership "Citysafe". Those involved include the Environmental Crime Unit, Trading standards, the Anti Social Behaviour Team, Highways Section, Planning Section, Street Care, Humberside Police, British Transport Police, Stagecoach, Railtrack, Youth Offending Service, Youth and Community Service, Probation Service, Community Wardens, Local Education Authority and the Local Business Community. This list is by no means exhaustive and reflects the range of agencies affected by graffiti. Police staff now have the power to issue fixed penalty notices for environmental offences.

The 'Taggy' web site has been developed for Hull which allows authorised personnel to upload photographs of graffiti (Tags) and

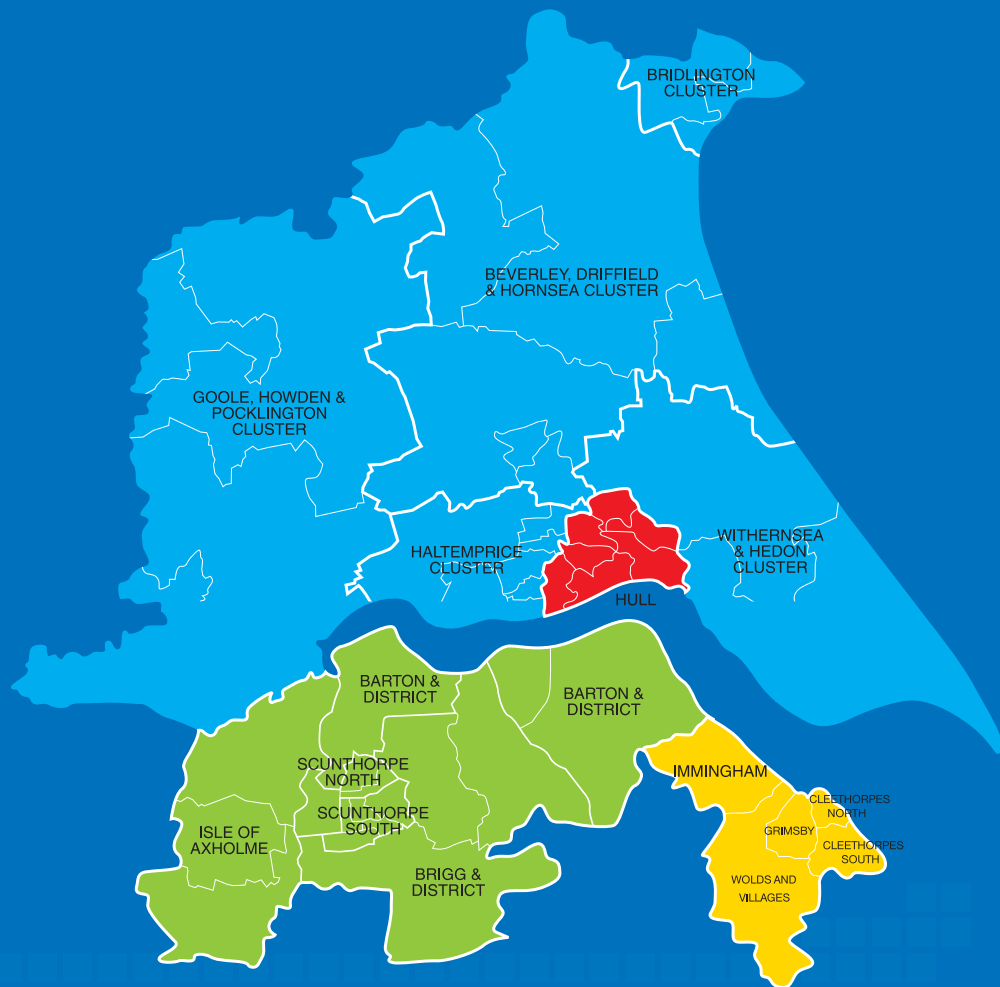
accurately plot their location on a ward basis. There are now over 6100 images accurately recorded on the system. The public facing side of the site is [www.hullagainstgraffiti.co.uk](http://www.hullagainstgraffiti.co.uk) which provides details about activity being undertaken to clean up graffiti across Hull, how to protect your property against graffiti, where/ how to report graffiti and those responsible.

From a Police perspective with having to input the graffiti onto 'Taggy' the neighbourhood teams have become more focussed on the problem. We have had more detections/restorative processes in the last few months for graffiti than we had all last year.

Over the coming twelve months I will ensure your neighbourhood teams continue to develop and deliver processes and functions that provide the best quality service to you, including:

- Increased use of mobile data to ensure that officers spend more time on the streets
- Create bespoke administrative function roles to free up police officer time
- Ensure Neighbourhood Policing Teams deliver crime reduction and prevention advice
- Make greater use of Special Constables in delivering neighbourhood policing and response policing
- Play a greater role in community surveillance in order to reduce the risk of serious/significant offences being committed
- Develop an appointment system for victims of crime to keep them informed and involved

# Humberside Police Map



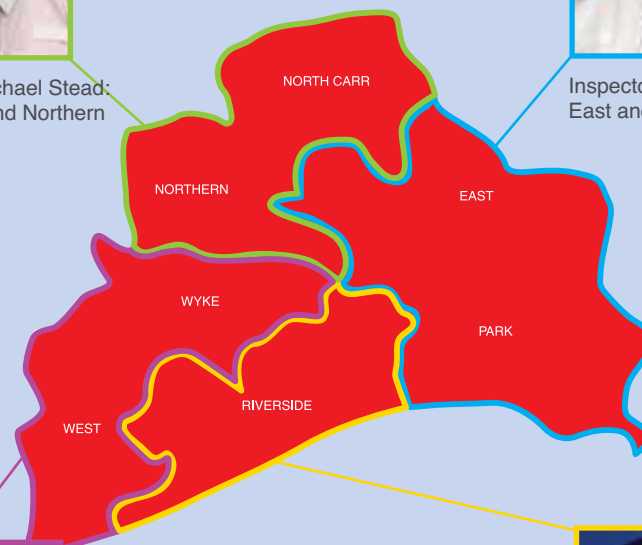
## D Division Neighbourhood Policing Teams and Local Inspectors



Inspector Michael Stead:  
North Carr and Northern  
NPT



Inspector Bill Grieve:  
East and Park NPT



Inspector Duncan Collins:  
Wyke and West NPT



Inspector Lee Edwards:  
Riverside NPT

**Humberside Police Authority Members**



## “Securing outstanding policing for local people”

Humberside Police Authority would like to give local people every opportunity to have their voices heard in relation to shaping the way in which local policing addresses crime and community safety priorities. We, along with Humberside Police, believe that it is important that local people play a vital and active role in identifying what the community safety concerns are in local communities.

We will endeavour to do this in a number of ways:

- We now have a Citizen’s Panel consisting of over 6,000 people in the area served by Humberside Police who we regularly survey about such things as confidence in Humberside Police, strategic policing objectives and the types of priorities that should appear in the annual Local Policing Plan. Recruitment to the Panel is initially via random telephone dialling supplemented by targeted recruitment to ensure that we get a representative sample of all of the communities in the Humberside area. The Panel is surveyed via telephone and

postal surveys and can also be used to provide focus groups to explore more specific topics in detail.

- Our Members will be providing the wider general public with opportunities to meet and challenge senior police managers from each of the policing divisions across the Humberside area three times a year, in order to try to solve recurring and persistent community safety and crime problems.

These meetings will also provide opportunities for you to meet the Chairman and Vice Chairman of the Police Authority and senior representatives from your Local Authority who are also working to make your community safer.

- We have a detailed two-year engagement plan of activities for young people, diverse communities, disability groups, faith and gender specific groups, and we will carry out regular audits on the

delivery of local services for all those who wish to access them. If you want to find out more about how we do this please use the contact details on the back of this publication.

- Police Authority members will also make sure that you have sufficient opportunities to meet and engage with police officers and PCSOs from your Neighbourhood Policing Teams in order to be able to speak to them directly about your concerns and local crime problems. Your Neighbourhood Policing Teams will regularly make themselves available to you in a number of ways, these are listed below, if you want further details of when you can meet the Officers visit the Humberside Police website at [www.humberside.police.uk](http://www.humberside.police.uk) and follow the links through the Neighbourhood Policing pages to find out when engagement events and opportunities are being held in your area.

You can choose from:

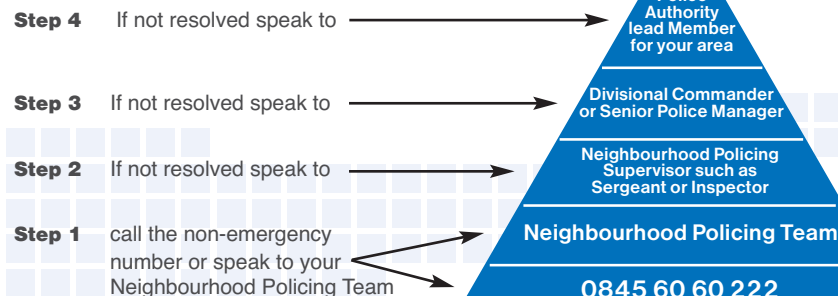
- Community Safety Action Partnerships – monthly public meetings held in conjunction with other community safety

partners, including local authority and fire and rescue service.

- Street briefings – advertised locally via the NPTs and on the website
- Monthly surgeries held by each NPT, again advertised locally and on the website.
- Neighbourhood Officer and PCSO attendance at Local Authority monthly Ward forums (public meetings)
- Attendance at Area Committees and Area Conferences where LA Cllrs and tenants and residents associations, NWG’s and others can meet their local Inspectors.
- Safer Schools partnerships in order to engage with young people.
- NPTs attendance at the Youth Parliament to engage and debate issues with young people.
- Community Safety Themed events in the local community giving local residents the opportunity to engage with NPTs

Contributions to the Local Authority Citizen’s Panel

### If you have a crime or community safety issue that needs resolving:



# Influencing Delivery of Local Authority Services

Do you want to have a say on improving the services Hull City Council provides?

Simply look out for the 'If it's local be vocal' logo - wherever you see it, you will be able to make your views known, whether that's attending a meeting, visiting an event or simply completing a survey for us.

Some of the different ways in which you can get involved and have your say:-

- The Hull People's Panel - Since 2008 over 5,000 local people, from 16 years old upwards, from across the city and from all different backgrounds, have been helping us make decisions on things that affect us all.

**Web:** [www.hullcc.gov.uk](http://www.hullcc.gov.uk)  
(click on the Hull People's panel link)

**Text:** text the word 'Panel' and your name and address to 07795 563000

- Comments, compliments, complaints and feedback - Contact us with an enquiry about a service or to get specific information
- Hull Young People's Customer Panel - Are young people listened to? Do young people have a say? If you are aged 11 to 19 you could join the Young People's Customer Panel.
- Hull Youth Council - Hull Youth Council is a citywide project supporting young people aged 11-25 raising their issues, ideas and campaigns.

- Hull Young People's Parliament
- Ward forums - informal meetings where you can talk directly to your councillor
- Community safety action partnership (CSAP) meetings - about every 3 months in your local area, local communities can identify three priorities that they would like the area team and partners to address
- Area housing boards
- School governors - new people are always needed to bring fresh ideas and abilities
- Tenant participation - open to all tenants, residents and interested parties from across the city
- Consultations Surveys

#### To get involved:

**Web:** [www.hullcc.gov.uk](http://www.hullcc.gov.uk)  
**Email:** [Bevocal@hullcc.gov.uk](mailto:Bevocal@hullcc.gov.uk)  
**Text:** vocal to 07795 563000  
**Phone:** 300300



**Hull**  
City Council



Cllr Stephen Hull

## Lead Member for Hull

Humberside Police Authority works on your behalf to influence policing by ensuring the Chief Constable and his Police Officers and Staff deliver the policing priorities and address the crime and disorder issues that are important for you and your neighbourhood. The Authority is progressive, always looking for ways that it can improve how it works with the public so as to secure the delivery of 'outstanding policing' in a way that meets your expectations. In order to make it easier for you to voice your opinions, concerns or satisfaction with policing in the Hull area, the Police Authority has selected Cllr Stephen Hull to be Lead Member for policing in your area. On your behalf, Cllr Stephen Hull will;

- Act as the focal point for the Police Authority in Hull meeting regularly with the Police Commander to discuss policing issues and concerns;
- Scrutinise crime and disorder levels in Hull gaining an understanding of what action is being taken by the police to reduce them. When it appears crime and disorder is rising Cllr Stephen Hull will be seeking answers on your behalf as to what more can be done by the Police and their partners;
- Ensure your neighbourhood policing teams are providing opportunities for you to meet with them and tell them what your policing priorities are. Cllr Stephen Hull will challenge the police to ensure times and places of meetings are

publicised and that priorities you identify are translated into action;

- Maintain an overview of significant or persistent issues of public concern relating to crime and disorder and challenge the police and partners to take action to resolve them;
- Arrange public meetings in Hull so as to allow communities to seek further, more effective, resolutions to persistent local crime and disorder problems that have not been resolved to their satisfaction.

In order to do all this it is important that Cllr Stephen Hull knows what your views and opinions are on crime and disorder matters in Hull. If you are not satisfied with what is being done to deal with a crime or community safety issue you should always try and resolve it by speaking directly to the police first as set out in steps 1-3 on page 13. However, if you feel your issue is still not being resolved then contact Cllr Stephen Hull by telephoning him on 01482-334818, sending an e mail to [staff@humberside-pa.karoo.co.uk](mailto:staff@humberside-pa.karoo.co.uk) or writing a letter to him at Pacific Exchange, 40 High St Hull, HU1 1PS. Cllr Stephen Hull will then contact you within 5 working days to discuss what can be done to resolve your concern. It's also just as important to let us know when things are going well, so do please feel free to write or ring when you are satisfied with policing in Hull.

# Planning for the Future - Humberside Fire & Rescue Service's Public Engagement and Consultation Process



**HUMBERSIDE**  
Fire & Rescue Service

As a public sector organisation, it is important that the communities we serve are fully involved in shaping the future direction of Humberside Fire & Rescue Service (HFRS).

To enable this involvement, HFRS regularly engages and consults with its local communities using a wide variety of engagement and consultation techniques to engage with as many members of local communities as possible:

- Community events
- Fire station open days
- Focus groups
- Online: service website and social networking sites
- Community meetings
- Through representative bodies (town and parish councils)

This engagement process also gives HFRS the opportunity to increase the public's knowledge and understanding of the role of the Service, as well as delivering key safety messages to local communities.

The outcome of this years engagement and consultation will help to develop the Service's 2011 -14 Strategic Plan and Integrated Risk Management Plan during summer 2010, leading to formal consultation on this in the autumn.

If you have not yet been involved in any consultation with HFRS but would like to be, please contact the Service's Consultation & Engagement Officer (Paul Drury) via any of the methods detailed below:

**Tel:** 01482 567494

**Email:** [pdrury@humbersidefire.gov.uk](mailto:pdrury@humbersidefire.gov.uk)

**Web:** [www.humbersidefire.gov.uk](http://www.humbersidefire.gov.uk)

**Mail:** Freepost NEA3610

Humberside Fire & Rescue Service

Hull

HU4 7BR



#### Disclaimer

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**If you would like any further information about the Police Authority, Police budgets or finances please visit [www.humberside-pa.org.uk](http://www.humberside-pa.org.uk) or call 01482 334818 To contact Humberside Police call 0845 6060222**