



**HUMBERSIDE**  
POLICE AUTHORITY

“Securing outstanding policing for local people”



# Local Policing Summary

## 2010/11

North East Lincolnshire

Incorporating Local Performance Information



# Foreword by Police Authority Chairman



**As another year passes by, it is worth looking back to see what differences have been made.**

During 2009 Humberside Police continued to improve the safety of our communities, through providing strong, visible and accessible neighbourhood staff, supported by high quality investigation and response teams.

Their success was recognised in an inspection of local policing across all Forces in the country. Humberside Police was awarded, as one of only eight Forces, a 'good' grade, with the remainder being assessed at the lower standards.

Equally the reduction in burglary in people's homes by 1,335 fewer victims (-23%) and the reduction in violence against the person of 8% (1,395 fewer victims) also shows how effective the Force has been.

This continuous improvement in safety for local people was achieved at the same time as the Force underwent significant changes to the way it operates so that it reduced costs. This approach was clearly necessary to meet the challenge created by the downturn in the global economy.

The seventeen members of the Police Authority worked hard during the year to maintain close oversight of the performance of the Force. Their intention being to ensure local people actually became safer and more confident in local policing. The Authority also underwent its own inspection by Her Majesty's Inspectorate of Constabulary and the Audit Commission. The judgement confirmed that the Authority was performing well and improving.

However, it is of greater importance to look ahead to the next twelve months to set out clearly what we need to do next.

The new coalition government has called for significant reductions in costs alongside a different approach from the Home Office. As a consequence preparations are well advanced in both the Authority and the Force to meet these challenges. Members are clear that they must act now in readiness for making some critical choices once the impact of the autumn budget is understood.

Members are determined that local people continue to receive high quality policing. Whether that is continuity in the work of neighbourhood teams, local investigators or those involved in protecting communities

from serious and organised crime. There will have to be substantial changes within the Force, but the Police Authority will do its utmost to safeguard frontline policing.

So we will be concentrating our effort on making savings across the organisation through looking carefully at everything it does. From the autumn together with Chief Officers we will make difficult choices around what has to be done differently.

Throughout this challenging period we will continue to work with local people and provide you with information on the impact on policing across the area.

So looking back, some impressive

improvements have been achieved to the benefit of local people. As we look forward there is a new and demanding challenge to address.

Along with Chief Officers, members are confident that we are in a sound position to meet the future demands. Our preparations are well underway, our financial position is sound and we therefore intend to have a controlled and planned programme of change across the Force. You have my assurance that the safety of local people will be upper most in our minds as we make the inevitable difficult choices.

**Councillor  
Chris Matthews**



Last year, I mentioned the impending financial challenges that lay ahead for Humberside Police. During the first part of 2010-11, the force continued to build upon the success of recent years. We have further developed our style of

Neighbourhood Policing taking into account the desire of the public for greater contact with PCSOs and police officers and for us to keep victims and callers informed of what action we have been taking to address their problems.

In tackling higher levels of criminality and cross border crime, the force has continued to play a full and active role in contributing to the newly established regional roads policing

and crime units that now draw together police activity across all four forces of Yorkshire and the Humber better to protect our local communities from serious and organised crime.

The most significant challenge, however, is that of the changes to funding across the public sector flowing from the new Coalition Government as they seek to address the financial problems that confront the country. The force and Humberside Police Authority are already working to draw up plans which will allow us to reduce budgets but maintain the overall service to communities albeit in different ways. The next few months will provide greater detail but I remain confident that Humberside Police will take them in its stride and continue to serve and protect its communities effectively.

**Tim Hollis  
Chief Constable**

# Checkpoint



Protecting Communities, Targeting Criminals

## Performance

	North East Lincolnshire (A Division) 1 April 2010 - 30 June 2010		Forcewide 1 April 2010 - 30 June 2010	
<b>All crime</b>	Reduced by <b>836</b> Offences	<b>15.9%</b> ↓	Reduced by <b>2910</b> Offences	<b>12.6%</b> ↓
<b>Domestic burglary</b>	Reduced by <b>99</b> Offences	<b>28.4%</b> ↓	Reduced by <b>48</b> Offences	<b>3.8%</b> ↓
<b>Vehicle crime</b>	Reduced by <b>114</b> Offences	<b>25.0%</b> ↓	Reduced by <b>380</b> Offences	<b>20.3%</b> ↓
<b>Robberies</b>	Reduced by <b>7</b> Offences	<b>16.7%</b> ↓	Reduced by <b>24</b> Offences	<b>14.8%</b> ↓
<b>Assaults with less serious injury (ABH)</b>	Reduced by <b>147</b> Offences	<b>25.7%</b> ↓	Reduced by <b>468</b> Offences	<b>20.1%</b> ↓
<b>Criminal damage</b>	Reduced by <b>364</b> Offences	<b>26.6%</b> ↓	Reduced by <b>1077</b> Offences	<b>20.6%</b> ↓
<b>Convicted offenders</b>	<b>1085</b>	<b>24.5%</b> Crimes detected	<b>5096</b>	<b>25.3%</b> Crimes detected
<b>Domestic violence Offenders charged</b>	<b>58.3%</b> of all offenders charged or cautioned		<b>50.3%</b> of all offenders charged or cautioned	

## Satisfaction

	North East Lincolnshire (A Division) 12 months ending June 2010		Forcewide 12 months ending June 2010	
<b>Ease of contact</b>	<b>90.9%</b> Satisfied	<b>0.1%</b> ↓	<b>94.9%</b> Satisfied	<b>0.3%</b> ↑
<b>Actions</b>	<b>80.7%</b> Satisfied	<b>0.1%</b> ↑	<b>81.3%</b> Satisfied	<b>0.3%</b> ↓
<b>Follow up</b>	<b>73.6%</b> Satisfied	<b>0.8%</b> ↑	<b>74.6%</b> Satisfied	<b>0.5%</b> ↓
<b>Treatment</b>	<b>94.1%</b> Satisfied	<b>0.2%</b> ↓	<b>92.8%</b> Satisfied	<b>0.1%</b> ↓
<b>Whole experience</b>	<b>83.8%</b> Satisfied	<b>0.4%</b> ↑	<b>84.2%</b> Satisfied	<b>0.1%</b> ↑

## Confidence

	Forcewide 12 months ending December 2009	
<b>The police and local council are dealing with ASB and crime issues that matter in this area</b>	<b>50.8%</b> Agree	<b>2.5%</b> ↑



## Policing North East Lincolnshire



Chief Superintendent,  
Dave Hilditch

Crime levels in North East Lincolnshire have been falling for several years, last year (2009/10) saw our best ever results since computer records began fourteen years ago. That's an achievement not just for the police but for all the partner

agencies we work with in the Safer and Stronger Communities Partnership and for our communities themselves.

Our worst ever month was March 2004 when we suffered 3069 crimes, the equivalent of 99 per day. In February 2010 we had 1031 crimes or 36.8 crimes per day. The rate of improvement has been faster than other comparable areas. North East Lincolnshire is becoming a safer place to live and work.

Over the last few years we have become

much better at targeting those offenders who cause most harm and in March this year we had our formal launch of what we now call "Integrated Offender Management" (IOM). IOM involves many agencies working together on the same offenders based on the effective use of intelligence. It means helping offenders stay away from crime if we can and making sure they go quickly back to prison if we can't.

Just as important though is the success we are having in North East Lincolnshire in preventing young people coming into the criminal justice system in the first place. Last year we won a prestigious Tilley award for our innovative and effective work in involving thousands of young people in sport, dance and other activities. For those young people who do "get into trouble" we refer suitable cases to be dealt with by the Youth Offending Service as an alternative to a formal criminal record. This has led to a dramatic fall in the numbers of so called "First Time Entrants" to the criminal justice system. Our experience so far is that these young people are not re-offending and that bodes very well for the future.

Anti-social behaviour remains the subject of focused attention. Last year we reached 100 active anti-social behaviour orders (ASBOs) which help us control the behaviour of those who would make misery for others. Sitting behind that headline figure are also many cases that are dealt with less formally with acceptable behaviour contracts (ABCs) and family intervention work. Our level of anti-social behaviour now compares favourably with other similar areas.

There is a strong focus on tackling offenders in North East Lincolnshire but at the same time there is a determination to a better job for victims. We have changed our structure for investigating crime and are more efficient and effective as a result. We are also investing in an improved 'Public Service Desk' to improve our deployment of officers to anti-social behaviour incidents more quickly and also to give an improved service

on less urgent matters.

Our neighbourhood teams work hard to maintain a visible presence locally and we fully support the Neighbourhood Management Project of the North East Lincs Strategic Partnership. As partners we want to work better with local residents to improve local neighbourhoods and see them prosper.

This coming year we will continue to bear down on the worst offenders and continue to look for improvement in the levels of crime, particularly violent crime. We will continue to work with partners to reduce further the incidents of anti-social behaviour and continue to try to improve our service to victims and witnesses.

Looking ahead we can see that there are budget cuts looming and so will be thinking and planning for how we can adapt policing in our area to lower levels of resources and lower capacity.

There are things you can do to help us. For example, at any one time between a third and a half of all house burglaries are by way of unlocked doors and windows. These could be prevented so easily and the pain of being burgled avoided. By taking reasonable and simple crime prevention measures much crime can be prevented.

We have a good network of Neighbourhood Watch schemes in North East Lincs. If there is one in your area then could you consider joining? If there isn't then HANWAG (The Humberside Association of Neighbourhood Watch Schemes) and our Neighbourhood Policing Teams could support you and your neighbours in starting one. And, whether in a formal scheme or not we can all look out for our neighbours.

Policing is just one part of making our communities safe, prosperous and pleasant places to live and work but it is an essential part. North East Lincolnshire has seen some great successes over the last year and we will work to continue our successes in the year ahead.



# Neighbourhood Policing



Chief Inspector,  
Debbie Johnstone

Local officers are regularly listening to the public of North East Lincolnshire to identify issues of local concern. It is vital that police resources are focussed into the issues that are having a significant impact on local communities. The public can get involved in identifying priorities in a number of ways (See page 13).

Our promise to the public is that we will keep you informed regarding the progress we have made with the issues you raise.

## MAVIS - Tackling Community Issues on the Street

We are now able to take our police station to the streets thanks to MAVIS (Multi Agency Vehicle 4 Information Sharing), which has been on trial since earlier this year. It is proving to be a recognisable figure for children and adults alike in and around North East Lincs working to address concerns and sign post the public to the services they require thanks to a fully stocked literature library featuring partnership info from across the services.

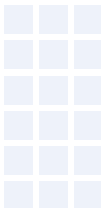
To find out more about when MAVIS will be in your area or to book her for an event contact your local Neighbourhood Policing Team.

We are working with other partner agencies in North East Lincolnshire to deal with anti-social behaviour.

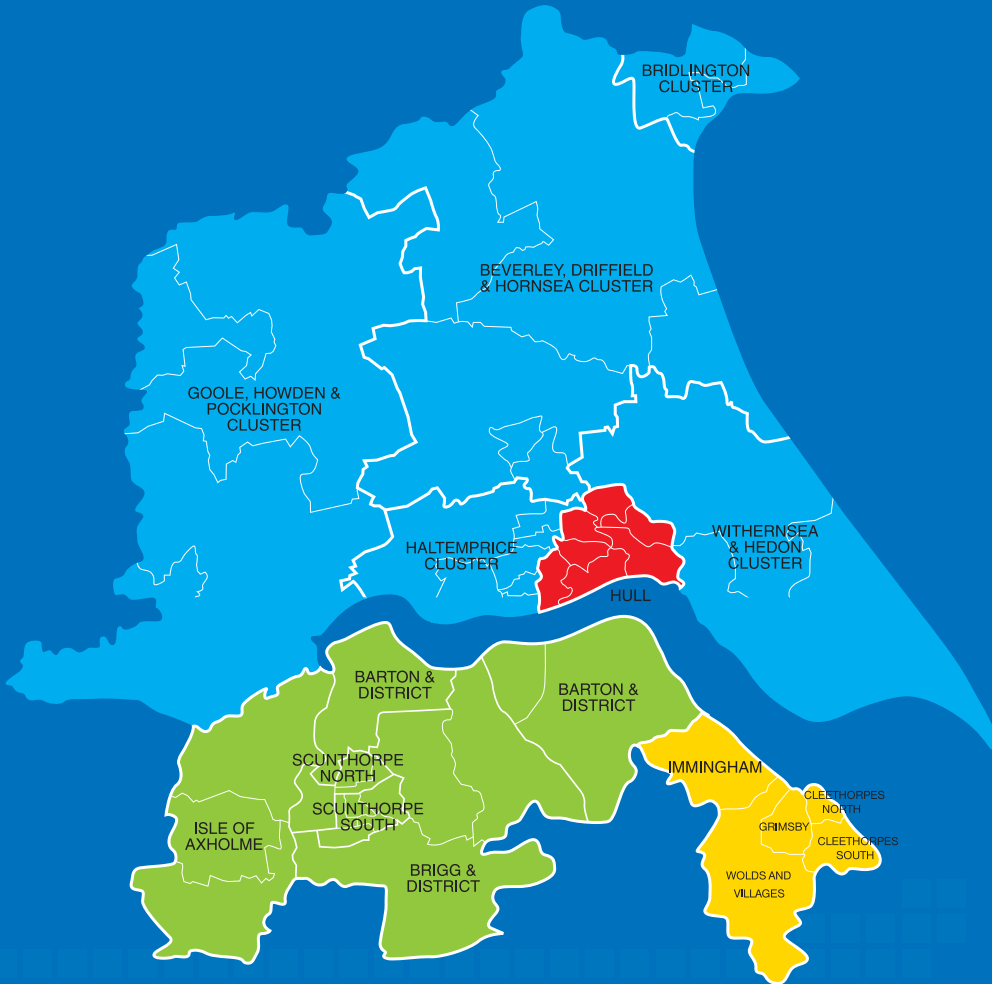
Anti-social behaviour includes a variety of behaviour covering a whole complex of selfish and unacceptable activity that can blight the lives of individuals and local communities. Examples include nuisance neighbours, rowdy and nuisance behaviour, vandalism, litter and graffiti, yobbish behaviour and intimidating groups taking over public. We are particularly focussing our attention on the individuals who are causing the most problems in the area and using a range of powers such as acceptable behaviour contracts, anti-social behaviour orders and parenting orders to make the community a safer place to live. Equally as important is the care that is provided to the victims of this unacceptable behaviour, and in particular those people who are vulnerable. Through a close working relationship with Victim Support we are able to jointly ensure that impact on individuals is minimised.



I am Pc Paul Caswell and I am the Youth Diversionary Officer for North East Lincolnshire, my role is to divert young people away from youth related crime and disorder by engaging them in positive activities through sports / arts and culture. I work very closely with the Sport Lincs project which is a multi agency project that aims to reduce crime and ASB, increase participation in positive activities, reduce first time entrants to the youth justice system, reduce re offending by young people and increase community cohesion. This project is managed by officers from Humberside Police, North East Lincolnshire councils sports and arts development, young peoples support service and Grimsby Town Sports end Educational Trust. This project has played an integral part in local reductions in youth related ASB and crime. Figures show that 2009 / 2010 compared to 2007/2008 show a reduction in youth related ASB of 44% and Criminal damage of 27%. The Sport Lincs project has over 70 weekly activity programmes in all 15 wards of North East Lincolnshire and attracts up to 1500 young people per week. This project has won a national Home Office Tilley award for its crime reductions and now has been selected by the Home Office for a European award due to its success.



# Humberside Police Map



## A Division Neighbourhood Policing Teams and Local Inspectors



Inspector Will Jenkins:  
Grimsby South & Central NPT



Inspector Neil Pattison:  
Immingham and Waltham,  
Wolds & Scartho NPT



Inspector Mel Cristie:  
Humberston & New  
Waltham NPT

**Humberside Police Authority Members**



## “Securing outstanding policing for local people”

Humberside Police Authority would like to give local people every opportunity to have their voices heard in relation to shaping the way in which local policing addresses crime and community safety priorities. We, along with Humberside Police, believe that it is important that local people play a vital and active role in identifying what the community safety concerns are in local communities.

We will endeavour to do this in a number of ways:

- We now have a Citizen’s Panel consisting of over 6,000 people in the area served by Humberside Police who we regularly survey about such things as confidence in Humberside Police, strategic policing objectives and the types of priorities that should appear in the

annual Local Policing Plan. Recruitment to the Panel is initially via random telephone dialling supplemented by targeted recruitment to ensure that we get a representative sample of all of the communities in the Humberside area. The Panel is surveyed via telephone and postal surveys and can also be used to provide focus groups to explore more specific topics in detail.

- Our Members will be providing the wider general public with opportunities to meet and challenge senior police managers from each of the policing divisions across the Humberside area three times a year, in order to try to solve recurring and persistent community safety and crime problems.

These meetings will also provide opportunities for you to meet the Chairman and Vice Chairman of the Police Authority and senior representatives from your Local Authority who are also working to make your community safer.

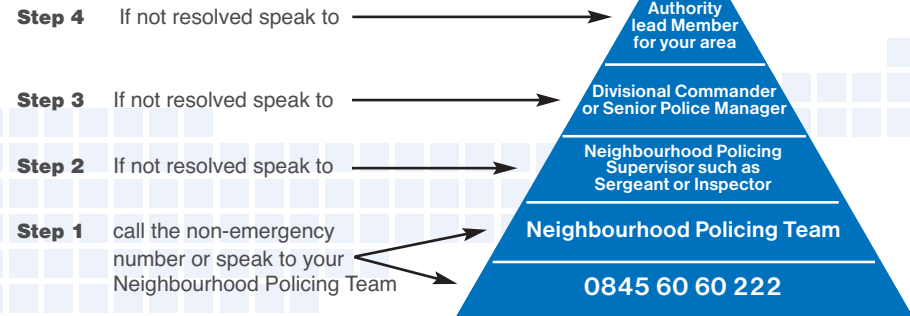
- We have a detailed two-year engagement plan of activities for young people, diverse communities, disability groups, faith and gender specific groups, and we will carry out regular audits on the delivery of local services for all those who wish to access them. If you want to find out more about how we do this please use the contact details on the back of this publication.
- Police Authority members will also make sure that you have sufficient opportunities to meet and engage with police officers and PCSOs from your Neighbourhood Policing Teams in order to be able to speak to them directly about your concerns and local crime problems. Your Neighbourhood Policing Teams will regularly make themselves available to you in a number of ways, these are listed below, if you want further details of when you can meet the Officers visit the Humberside Police website at [www.humberside.police.uk](http://www.humberside.police.uk) and follow the links through the Neighbourhood Policing

pages to find out when engagement events and opportunities are being held in your area.

You can choose from:

- Neighbourhood Action Team meetings in each LA Ward/NPT Area
- Regular Town and Parish Council meetings. NPTs attend to enable the councils and public attendees to engage with them and to give updates and local crime/community safety information.
- MAVIS – Multi Agency Vehicle for Information Sharing
- NPT Street Briefings. These are widely advertised in the local area and vicinity of the briefings. Information for the local community also available on the website.
- NPT Neighbourhood Surgeries. As street briefings these are advertised widely and through the website and can be held at any community location in the area.
- Street patrols by neighbourhood beat officer and PCSOs. Members of the public are encouraged to stop and speak to any patrolling officer, pass on information, have a chat, ask questions, etc.

### If you have a crime or community safety issue that needs resolving:





## Influencing Delivery of Local Authority Services

Community engagement is increasingly important in North East Lincolnshire and we welcome views on any subject or issue at any time. To try to co-ordinate all the activity that is taking place the North East Lincolnshire Partnership works to the local engagement framework and toolkit available on the Council website. The framework applies to all consultation and engagement activity, whether you want to engage on issues that are strategic or in day to day delivery issues.

Some of the existing ways to engage with organisations in North East Lincolnshire include:

**Neighbourhood forums** – now operating across the area giving you the opportunity to raise issues of concern about your local area.  
For further information contact  
**Jane Mansfield 01472 323007**

**Volunteering** – donating some of your time to work on issues and projects important to you and the local community.  
For further information contact the volunteer bureau 01472 231123

**Citizen's panels** – volunteers who give their time to share their views on a wide range of topics, regular opportunities throughout the year to be part of the panel.

For further information contact David Smith  
01472 323737

**Accord** – a community membership body that influences how NHS money is spent in the area.

For further information contact Christine Bromley on 01472 625646

**Public consultation** – can take a number of formats, issues coming up for wide public consultation include what local budgets should be focussed on, the priorities in the area for our children and young people and how communities can take more control over activities that they need.

For further information contact David Smith  
01472 323737

**Petitions** – should you feel so strongly about an issue or have tried to get your voice heard but don't feel you have been listened to then putting together a petition may be your best option. These can be on any issue and are usually submitted to the local Council.

For further information contact Paul Windley  
01472 324121



Cllr Steve Beasant

## Lead Member for North East Lincolnshire

Humberside Police Authority works on your behalf to influence policing by ensuring the Chief Constable and his Police Officers and Staff deliver the policing priorities and address the crime and disorder issues that are important for you and your neighbourhood. The Authority is progressive, always looking for ways that it can improve how it works with the public so as to secure the delivery of 'outstanding policing' in a way that meets your expectations. In order to make it easier for you to voice your opinions, concerns or satisfaction with policing in North East Lincolnshire area, the Police Authority has selected Cllr Steve Beasant to be Lead Member for policing in your area. On your behalf, Cllr Steve Beasant will;

- Act as the focal point for the Police Authority in North East Lincolnshire meeting regularly with the Police Commander to discuss policing issues and concerns;
- Scrutinise crime and disorder levels in North East Lincolnshire gaining an understanding of what action is being taken by the police to reduce them. When it appears crime and disorder is rising Cllr Steve Beasant will be seeking answers on your behalf as to what more can be done by the Police and their partners;
- Ensure your neighbourhood policing teams are providing opportunities for you to meet with them and tell them what your policing priorities are. Cllr Steve Beasant will challenge the police to ensure times and places of meetings are

publicised and that priorities you identify are translated into action;

- Maintain an overview of significant or persistent issues of public concern relating to crime and disorder and challenge the police and partners to take action to resolve them;
- Arrange public meetings in North East Lincolnshire so as to allow communities to seek further, more effective, resolutions to persistent local crime and disorder problems that have not been resolved to their satisfaction.

In order to do all this it is important that Cllr Steve Beasant knows what your views and opinions are on crime and disorder matters in North East Lincolnshire. If you are not satisfied with what is being done to deal with a crime or community safety issue you should always try and resolve it by speaking directly to the police first as set out in steps 1-3 on page 13. However, if you feel your issue is still not being resolved then contact Cllr Steve Beasant by telephoning him on 01482-334818, sending an e mail to [staff@humberside-pa.karoo.co.uk](mailto:staff@humberside-pa.karoo.co.uk) or writing a letter to him at Pacific Exchange, 40 High St Hull, HU1 1PS. Cllr Steve Beasant will then contact you within 5 working days to discuss what can be done to resolve your concern. It's also just as important to let us know when things are going well, so do please feel free to write or ring when you are satisfied with policing in North East Lincolnshire.

# Planning for the Future - Humberside Fire & Rescue Service's Public Engagement and Consultation Process



**HUMBERSIDE**  
Fire & Rescue Service

As a public sector organisation, it is important that the communities we serve are fully involved in shaping the future direction of Humberside Fire & Rescue Service (HFRS).

To enable this involvement, HFRS regularly engages and consults with its local communities using a wide variety of engagement and consultation techniques to engage with as many members of local communities as possible:

- Community events
- Fire station open days
- Focus groups
- Online: service website and social networking sites
- Community meetings
- Through representative bodies (town and parish councils)

This engagement process also gives HFRS the opportunity to increase the public's knowledge and understanding of the role of the Service, as well as delivering key safety messages to local communities.

The outcome of this years engagement and consultation will help to develop the Service's 2011 -14 Strategic Plan and Integrated Risk Management Plan during summer 2010, leading to formal consultation on this in the autumn.

If you have not yet been involved in any consultation with HFRS but would like to be, please contact the Service's Consultation & Engagement Officer (Paul Drury) via any of the methods detailed below:

**Tel:** 01482 567494

**Email:** [pdrury@humbersidefire.gov.uk](mailto:pdrury@humbersidefire.gov.uk)

**Web:** [www.humbersidefire.gov.uk](http://www.humbersidefire.gov.uk)

**Mail:** Freepost NEA3610

Humberside Fire & Rescue Service

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**If you would like any further information about the Police Authority, Police budgets or finances please visit [www.humberside-pa.org.uk](http://www.humberside-pa.org.uk) or call 01482 334818 To contact Humberside Police call 0845 6060222**