



HUMBERSIDE
POLICE AUTHORITY

“Securing outstanding policing for local people”



Local Policing Summary

2010/11

North Lincolnshire

Incorporating Local Performance Information



Foreword by Police Authority Chairman



As another year passes by, it is worth looking back to see what differences have been made.

During 2009 Humberside Police continued to improve the safety of our communities, through providing strong, visible and accessible neighbourhood staff, supported by high quality investigation and response teams.

Their success was recognised in an inspection of local policing across all Forces in the country. Humberside Police was awarded, as one of only eight Forces, a 'good' grade, with the remainder being assessed at the lower standards.

Equally the reduction in burglary in people's homes by 1,335 fewer victims (-23%) and the reduction in violence against the person of 8% (1,395 fewer victims) also shows how effective the Force has been.

This continuous improvement in safety for local people was achieved at the same time as the Force underwent significant changes to the way it operates so that it reduced costs. This approach was clearly necessary to meet the challenge created by the downturn in the global economy.

The seventeen members of the Police Authority worked hard during the year to maintain close oversight of the performance of the Force. Their intention being to ensure local people actually became safer and more confident in local policing. The Authority also underwent its own inspection by Her Majesty's Inspectorate of Constabulary and the Audit Commission. The judgement confirmed that the Authority was performing well and improving.

However, it is of greater importance to look ahead to the next twelve months to set out clearly what we need to do next.

The new coalition government has called for significant reductions in costs alongside a different approach from the Home Office. As a consequence preparations are well advanced in both the Authority and the Force to meet these challenges. Members are clear that they must act now in readiness for making some critical choices once the impact of the autumn budget is understood.

Members are determined that local people continue to receive high quality policing. Whether that is continuity in the work of neighbourhood teams, local investigators or those involved in protecting communities

from serious and organised crime. There will have to be substantial changes within the Force, but the Police Authority will do its utmost to safeguard frontline policing.

So we will be concentrating our effort on making savings across the organisation through looking carefully at everything it does. From the autumn together with Chief Officers we will make difficult choices around what has to be done differently.

Throughout this challenging period we will continue to work with local people and provide you with information on the impact on policing across the area.

So looking back, some impressive

improvements have been achieved to the benefit of local people. As we look forward there is a new and demanding challenge to address.

Along with Chief Officers, members are confident that we are in a sound position to meet the future demands. Our preparations are well underway, our financial position is sound and we therefore intend to have a controlled and planned programme of change across the Force. You have my assurance that the safety of local people will be uppermost in our minds as we make the inevitable difficult choices.

**Councillor
Chris Matthews**



Last year, I mentioned the impending financial challenges that lay ahead for Humberside Police. During the first part of 2010-11, the force continued to build upon the success of recent years. We have further developed our style of

Neighbourhood Policing taking into account the desire of the public for greater contact with PCSOs and police officers and for us to keep victims and callers informed of what action we have been taking to address their problems.

In tackling higher levels of criminality and cross border crime, the force has continued to play a full and active role in contributing to the newly established regional roads policing

and crime units that now draw together police activity across all four forces of Yorkshire and the Humber better to protect our local communities from serious and organised crime.

The most significant challenge, however, is that of the changes to funding across the public sector flowing from the new Coalition Government as they seek to address the financial problems that confront the country. The force and Humberside Police Authority are already working to draw up plans which will allow us to reduce budgets but maintain the overall service to communities albeit in different ways. The next few months will provide greater detail but I remain confident that Humberside Police will take them in its stride and continue to serve and protect its communities effectively.

**Tim Hollis
Chief Constable**

Checkpoint



Protecting Communities, Targeting Criminals

Performance

	North Lincolnshire (B Division) 1 April 2010 - 30 June 2010		Forcewide 1 April 2010 - 30 June 2010	
All crime	Reduced by 46 Offences	1.2% ↓	Reduced by 2910 Offences	12.6% ↓
Domestic burglary	Increased by 89 Offences	44.3% ↑	Reduced by 48 Offences	3.8% ↓
Vehicle crime	Increased by 52 Offences	20.9% ↑	Reduced by 380 Offences	20.3% ↓
Robberies	Increased by 4 Offences	12.5% ↑	Reduced by 24 Offences	14.8% ↓
Assaults with less serious injury (ABH)	Reduced by 58 Offences	14.5% ↓	Reduced by 468 Offences	20.1% ↓
Criminal damage	Reduced by 123 Offences	13.7% ↓	Reduced by 1077 Offences	20.6% ↓
Convicted offenders	649	17.0% Crimes detected	5096	25.3% Crimes detected
Domestic violence Offenders charged	39.3% of all offenders charged or cautioned		50.3% of all offenders charged or cautioned	

Satisfaction

	North Lincolnshire (B Division) 12 months ending June 2010		Forcewide 12 months ending June 2010	
Ease of contact	97.1% Satisfied	0.4% ↑	94.9% Satisfied	0.3% ↑
Actions	82.0% Satisfied	1.4% ↓	81.3% Satisfied	0.3% ↓
Follow up	76.1% Satisfied	1.1% ↓	74.6% Satisfied	0.5% ↓
Treatment	93.0% Satisfied	0.0% ↔	92.8% Satisfied	0.1% ↓
Whole experience	86.7% Satisfied	0.3% ↓	84.2% Satisfied	0.1% ↑

Confidence

	Forcewide 12 months ending December 2009	
The police and local council are dealing with ASB and crime issues that matter in this area	50.8% Agree	2.5% ↑



Policing North Lincolnshire



Chief Superintendent,
Pete Simmonds

Staff working within North Lincolnshire Police Division continue to build upon the success that has already been achieved over recent years in reducing crime and tackling and

responding to Anti social behaviour. Added to this are the significant improvements we have seen in the satisfaction levels of victims of crime to the service that they have received. This is at the heart of what I believe is important to the public of North Lincolnshire, ensuring we deliver a responsive, caring and understanding service which puts the victims and the public at the centre of what we do and how we do it. We need to identify and

understand the issues and problems you face and together with our Partners, seek to resolve them. That is why the Vision we have here in North Lincolnshire is so important. That is to the people of North Lincolnshire to be an outstanding Police Division working as a team, in partnership delivering what the public want by:-

- i. Keeping our promises
- ii. Doing today's work today
- iii. Enhancing our reputation with every contact

Between April 2009 up to the 31st March 2010 we experienced significant reductions in crime with overall crime falling by 15.8% which equates to nearly 2,500 less crimes and more importantly less victims of crime. This masks however some of the more significant achievements with house burglary, theft from motor vehicle, theft of motor vehicle and robbery recording falls of 30%, 42%, 35% and 29% respectively.

This was as the result of really effective police work and the arrest and charge of a number of offenders who were sentenced to significant prison sentences for their crimes. The number of calls related to anti social behaviour also fell by nearly 15%.

I am not complacent however and although we are now out of recession the recovery is weak and the reductions in budgets which we know will be seen across the public sector will mean we have to work even harder to ensure we maintain the solid achievements we have made already. Already in 2010 the level of house burglary remains a challenge with numbers of offences increasing. With over 40% of all burglaries committed against properties that have been left insecure the public can help by ensuring that their doors and windows are kept locked.

The levels of violent crime in the area are now falling against the levels reached during 2009. Part of the reason for this I am sure, is connected with the permanent road closure

that is now in place every Friday and Saturday night within Scunthorpe Town Centre making the area a more pleasant environment whilst also making the area easier to police.

The innovative approach we have already taken to dealing with relatively less serious crimes through the use of 'Respect Courts' where particularly juveniles coming to the notice of the police for the first time experience what it would be like to 'appear' in Court without actually being 'charged' with an offence. The approach taken with our Partners in the Courts Service and the Youth Offending service has received national recognition.

As I look to the challenges in the coming years there will no doubt be some significant changes not all of which it is possible to predict. For 2010/11 however our priorities will continue to be:

- Improving public confidence and satisfaction.
- Working with partners to reduce and detect serious acquisitive crimes (with a particular focus upon dwelling burglary and vehicle crime).
- Working with partners to improve our approach to integrated offender management.
- Working with partners to reduce the incidence and effect of anti-social behaviour.
- Organised crime and public protection.

Whilst I remain as Divisional Commander there will continue to be an emphasis on delivering effective Neighbourhood Policing and I continually look to see where I can invest additional resources to support this. I will continue to ensure we work with the public to deliver the highest standards of satisfaction and service in line with the Vision we have.



Neighbourhood Policing



Chief Inspector,
Simon Walker

The communities in the rural areas of North Lincolnshire are served by Neighbourhood Policing Teams based at Barton, Brigg and Epworth. The teams have continued to build on the core principles of Neighbourhood Policing: Access, Influence, Interventions and Answers.

Access - to the police through a named Officer and PCSO

Influence - over community safety priorities in their neighbourhood. This is achieved through a network of Neighbourhood Action Team meetings held regularly in each Neighbourhood and attended by police, partner agencies and representatives of the community.

Interventions - joint action with the community and partners to tackle local problem priorities.

Answers - police and partner accountability and feedback to the community on the results of actions taken. This is achieved through community engagement activity.

Engaging with local people, young and old, helps us to understand the needs, fears and hopes of the community. A monthly 'Police Surgery' is held on each Neighbourhood to provide an opportunity for residents to discuss issues or concerns and enable the policing teams to feedback on actions taken.

The Neighbourhood Teams have focussed attention on and investigated reports of, Criminal Damage in the community. 2009/10 saw a reduction of 13% in this type of crime, that's 483 fewer victims of crime.

Incidents of anti-social behaviour cause a concern to the community and to the Neighbourhood Policing Teams. A lot of effort has gone into identifying that minority of young people who engage in anti-social behaviour, identifying 'hot spot' locations, through monitoring of calls for service to the police and through community contacts and then providing police 'Respect Patrols' at those locations.

Tackling anti-social behaviour will continue to be a priority for Neighbourhood Policing with an emphasis on supporting repeat victims and working with partner agencies in managing offenders to alter their attitudes and behaviours.

Neighbourhood Policing in the urban area of Scunthorpe is built around 8 Ward areas each of which has a single Police officer supported by 30 PCSO staff in total.

Recent successes include the seizures of mini motos. Local intelligence has led to the seizure of around 50 machines in Scunthorpe, most of these where destroyed.

We have been working with our partners and voluntary organisations to alleviate some of the concerns caused by problem young people congregating in large groups. Hotspots have been identified and work to reduce the number of calls for service has begun. We carry out regular visits to problem

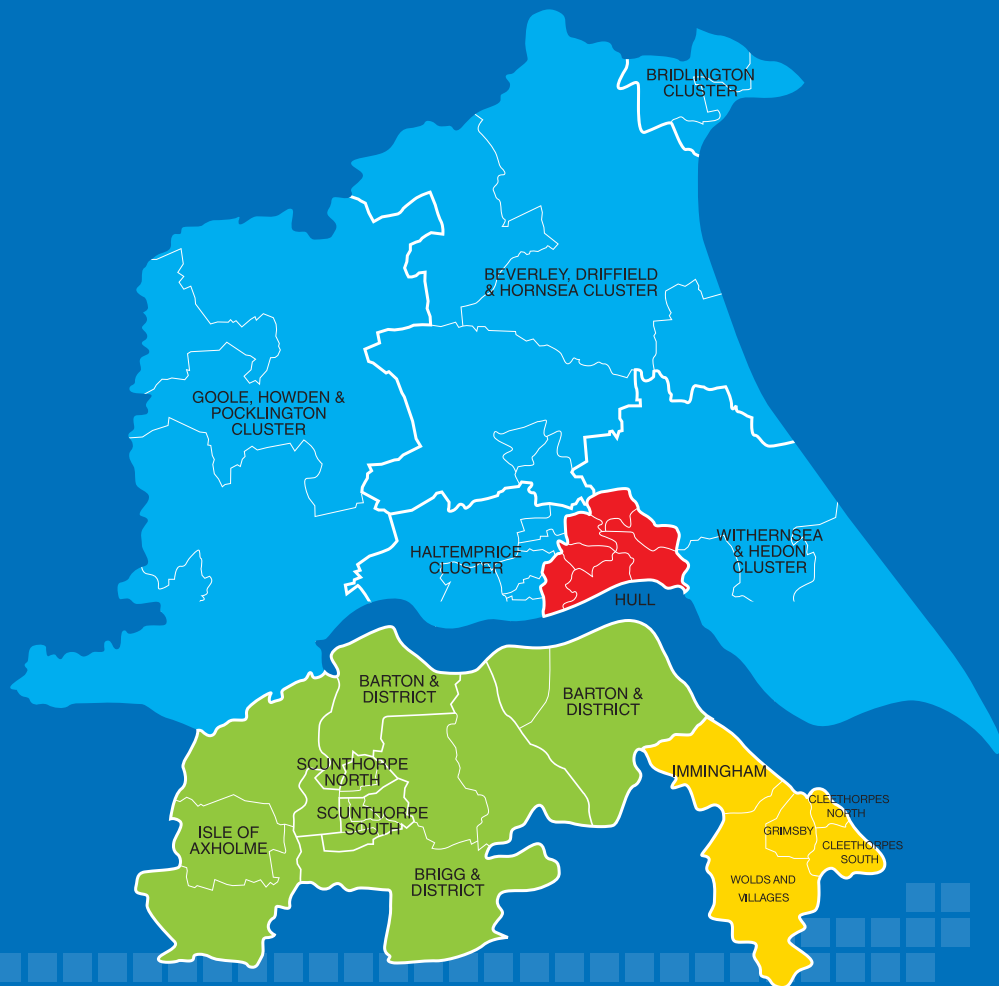
locations and to the schools in the area in order to bring the young people and the wider community closer together in order to change perceptions and tolerance levels. Whilst issues are not completely eradicated the communities now appreciate the views and opinions from both sides of the issue and calls for service are reducing.

We have embarked on a project to deal more effectively with alcohol related disorder using Bluetooth technology in Alcohol Dispersal areas. The technology allows us to send messages to all those drinking in an area of our intent to use the Dispersal Order to reduce instances of underage drinking and disorder.

We hope to increase Police Officers on two Wards which would result in increased Police Visibility. These are the Town Centre and Brumby Ward areas. These Wards have more generic and wide ranging rather than hotspot issues. Having two officers with responsibility for one Ward allows the Neighbourhood Policing Team to apply pressure more consistently on offenders in these high profile areas.



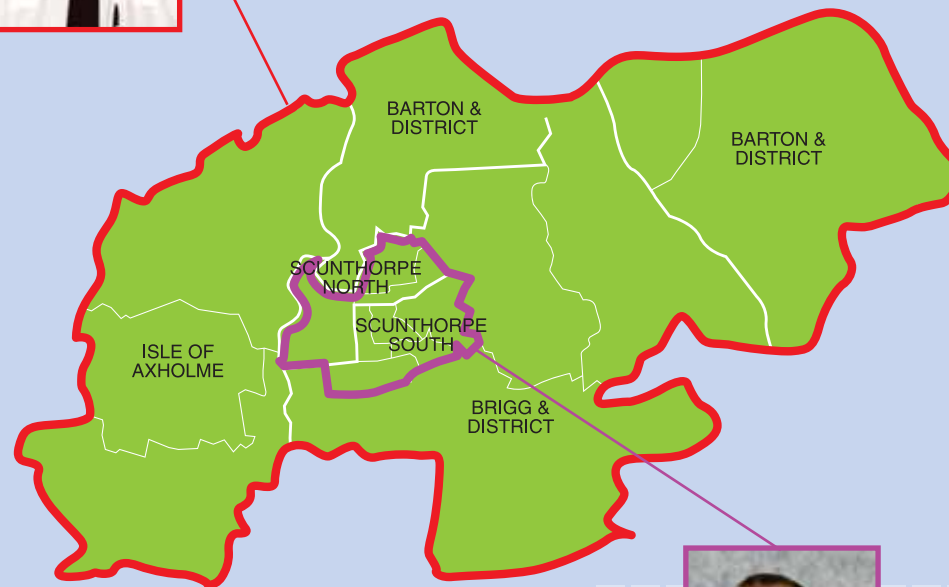
Humberside Police Map



B Division Neighbourhood Policing Teams and Local Inspectors



Inspector Brett Rutty:
Covers the rural areas of Brigg and District, Barton District and Isle of Axholme NPT



Inspector Graham Ward:
Covers the Urban areas of Scunthorpe North, South and Bottesford

**Humberside Police
Authority Members**



“Securing outstanding policing for local people”

Humberside Police Authority would like to give local people every opportunity to have their voices heard in relation to shaping the way in which local policing addresses crime and community safety priorities. We, along with Humberside Police, believe that it is important that local people play a vital and active role in identifying what the community safety concerns are in local communities.

We will endeavour to do this in a number of ways:

- We now have a Citizen’s Panel consisting of over 6,000 people in the area served by Humberside Police who we regularly survey about such things as confidence in Humberside Police, strategic policing objectives and the types of priorities that should appear in the annual Local Policing Plan. Recruitment to the Panel is initially via random telephone dialling supplemented by targeted recruitment to ensure that we get a representative sample of all of the communities in the Humberside area. The Panel is surveyed via telephone and

postal surveys and can also be used to provide focus groups to explore more specific topics in detail.

- Our Members will be providing the wider general public with opportunities to meet and challenge senior police managers from each of the policing divisions across the Humberside area three times a year, in order to try to solve recurring and persistent community safety and crime problems.

These meetings will also provide opportunities for you to meet the Chairman and Vice Chairman of the Police Authority and senior representatives from your Local Authority who are also working to make your community safer.

- We have a detailed two-year engagement plan of activities for young people, diverse communities, disability groups, faith and gender specific groups, and we will carry out regular audits on the

delivery of local services for all those who wish to access them. If you want to find out more about how we do this please use the contact details on the back of this publication.

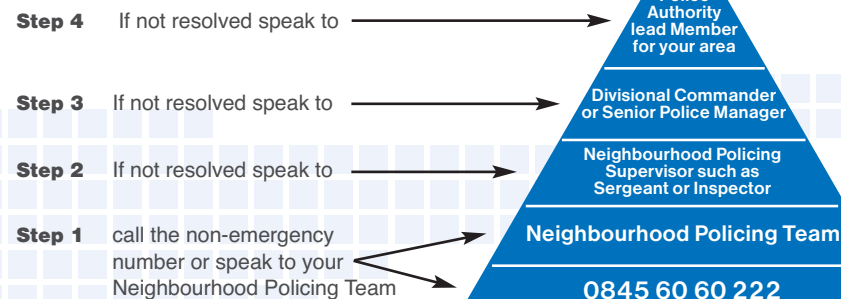
- Police Authority members will also make sure that you have sufficient opportunities to meet and engage with police officers and PCSOs from your Neighbourhood Policing Teams in order to be able to speak to them directly about your concerns and local crime problems. Your Neighbourhood Policing Teams will regularly make themselves available to you in a number of ways, these are listed below, if you want further details of when you can meet the Officers visit the Humberside Police website at www.humberside.police.uk and follow the links through the Neighbourhood Policing pages to find out when engagement events and opportunities are being held in your area.

You can choose from:

- Police surgeries every month in each of the Local Authority Wards. These are advertised locally and on the website.
- Safer Schools Partnership meetings at secondary schools in the area to engage with young people.

- Neighbourhood Beat Officers and PCSOs attend all other schools on an ad hoc basis or when requested to do so to engage with the young people.
- Neighbourhood Action Team meetings held in each of the Local Authority Wards on a monthly or bi-monthly basis. These meetings are open to the public in some cases but are primarily for local Councillors, residents associations, etc to engage with the police and local, community safety agencies.
- Area Action Team meeting monthly or bi-monthly.
- Street Sports, Active Football and other youth activities carried out in the community provide a visible presence and engagement opportunities for young people and adults.
- NPT road show using events vehicle in both urban and rural areas. This provides an engagement and information opportunity and is often used to give out crime prevention advice and educational DVDs to young people.
- Neighbourhood Officers and PCSOs attend the youth clubs on their Wards to engage with young people and their parents.

If you have a crime or community safety issue that needs resolving:





Influencing Delivery of Local Authority Services

North Lincolnshire Council is looking to create as many ways as possible for local people to raise an issue of concern about their area or influence decisions that affect them.

To achieve this it is working with its partners including the Police, Housing, Fire and Rescue Service, Health and the Voluntary and Community Sector to coordinate how this is currently done and look at how this can be improved.

Ways of becoming involved will be advertised as they are developed. Currently we have: 01724 297000 – the council's central phone number for a range of issues around traffic, highways and parking enquiries;

Ward Councillors – North Lincolnshire has 43 ward councillors who have been elected by the community to represent them. Details of how to contact your local councillor are available on the council's website www.northlincs.gov.uk;

Comments, Complaints & Compliments – an online facility is available on the Council's website to leave messages or suggestions; Direct Magazine – every household in North Lincolnshire receives Direct magazine. The Council regularly asks for views on a variety of issues in the magazine;

Neighbourhood Action Teams – each ward has a team aimed at solving community safety problems in their area. Community members, usually people who are involved with bodies such as Neighbourhood Watch or Residents Associations, are invited by the chair, a ward councillor, to represent the community on the team;

E-petitions – accessed through the councils website, local people can create or sign petitions on issues that affect them;

Online consultations – a number of services now consult residents on issues that affect them through North Lincolnshire Consults, accessed through the council's website or at <http://nlincs-consult.limehouse.co.uk/portal>; Public consultations – each service in North Lincolnshire carries out face to face consultations with the public; these will be coordinated through North Lincolnshire consults;

For more details email engagement@northlincs.gov.uk.



Cllr Jawaid Ishaq

Lead Member for North Lincolnshire

Humberside Police Authority works on your behalf to influence policing by ensuring the Chief Constable and his Police Officers and Staff deliver the policing priorities and address the crime and disorder issues that are important for you and your neighbourhood. The Authority is progressive, always looking for ways that it can improve how it works with the public so as to secure the delivery of 'outstanding policing' in a way that meets your expectations. In order to make it easier for you to voice your opinions, concerns or satisfaction with policing in North Lincolnshire area, the Police Authority has selected Cllr Jawaid to be Lead Member for policing in your area. On your behalf, Cllr Jawaid will;

- Act as the focal point for the Police Authority in North Lincolnshire meeting regularly with the Police Commander to discuss policing issues and concerns;
- Scrutinise crime and disorder levels in North Lincolnshire gaining an understanding of what action is being taken by the police to reduce them. When it appears crime and disorder is rising Cllr Jawaid will be seeking answers on your behalf as to what more can be done by the Police and their partners;
- Ensure your neighbourhood policing teams are providing opportunities for you to meet with them and tell them what your policing priorities are. Cllr Jawaid will challenge the police to ensure times and places of meetings are publicised

and that priorities you identify are translated into action;

- Maintain an overview of significant or persistent issues of public concern relating to crime and disorder and challenge the police and partners to take action to resolve them;
- Arrange public meetings in North Lincolnshire so as to allow communities to seek further, more effective, resolutions to persistent local crime and disorder problems that have not been resolved to their satisfaction.

In order to do all this it is important that Cllr Jawaid knows what your views and opinions are on crime and disorder matters in North Lincolnshire. If you are not satisfied with what is being done to deal with a crime or community safety issue you should always try and resolve it by speaking directly to the police first as set out in steps 1-3 on page 13. However, if you feel your issue is still not being resolved then contact Cllr Jawaid by telephoning him on 01482-334818, sending an e mail to staff@humberside-pa.karoo.co.uk or writing a letter to him at Pacific Exchange, 40 High St Hull, HU1 1PS. Cllr Jawaid will then contact you within 5 working days to discuss what can be done to resolve your concern. It's also just as important to let us know when things are going well, so do please feel free to write or ring when you are satisfied with policing in North Lincolnshire.

Planning for the Future - Humberside Fire & Rescue Service's Public Engagement and Consultation Process



HUMBERSIDE
Fire & Rescue Service

As a public sector organisation, it is important that the communities we serve are fully involved in shaping the future direction of Humberside Fire & Rescue Service (HFRS).

To enable this involvement, HFRS regularly engages and consults with its local communities using a wide variety of engagement and consultation techniques to engage with as many members of local communities as possible:

- Community events
- Fire station open days
- Focus groups
- Online: service website and social networking sites
- Community meetings
- Through representative bodies (town and parish councils)

This engagement process also gives HFRS the opportunity to increase the public's knowledge and understanding of the role of the Service, as well as delivering key safety messages to local communities.

The outcome of this years engagement and consultation will help to develop the Service's 2011 -14 Strategic Plan and Integrated Risk Management Plan during summer 2010, leading to formal consultation on this in the autumn.

If you have not yet been involved in any consultation with HFRS but would like to be, please contact the Service's Consultation & Engagement Officer (Paul Drury) via any of the methods detailed below:

Tel: 01482 567494

Email: pdrury@humbersidefire.gov.uk

Web: www.humbersidefire.gov.uk

Mail: Freepost NEA3610

Humberside Fire & Rescue Service

Hull

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If you would like any further information about the Police Authority, Police budgets or finances please visit www.humberside-pa.org.uk or call 01482 334818 To contact Humberside Police call 0845 6060222