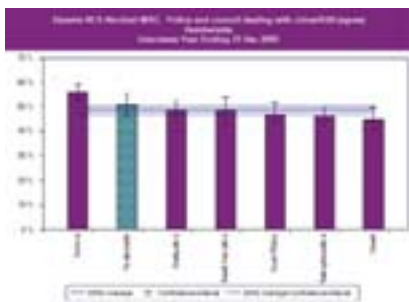


Humberside Police Performance and Confidence

Confidence in policing is tested quarterly by the Government through the British Crime Survey (BCS), in 2007 The Home Office set a national target of 60% of people polled should 'strongly' or 'tend' to agree with the statement 'the police and local council are dealing with the anti social behaviour and crime issues that matter in this area.'

In June 2009 the BCS showed that the confidence level in Humberside Police was at 46.5%, the Police Authority launched its Strategy for Improving Confidence and Satisfaction in Policing along with a full action plan to drive improvements in local confidence with Humberside Police. At its meeting on 4 May 2010 the Communities and Partnership Committee heard how local confidence in Humberside Police had risen to 48.3% by September 2009 and now stands at 50.8% as measured by the BCS. This measure places Humberside Police as 16th in the country for local people's confidence in their service delivery and 2nd in their most similar family of forces group (as the Home Office chart below shows).



During 2009 the Home Office required all police forces to start taking their own measurement of local confidence using the same measure as the BCS. Locally we do this through our Citizens Panel, encouragingly our recent panel survey show that confidence in Humberside Police is currently at 65.2% among the 6,000 people on the Panel.

In order to make sure that we are sharing with you the type of information you would like to receive in this newsletter, please let us have some feedback on the contents, you can get in touch via e-mail on: staff@humberside-pa.karoo.co.uk. This publication is available in paper format or electronically, please also let us know if you would prefer to receive it in a different format to the one you currently receive.



Newsletter

Issue 03 June 2010



Welcome



It gives me great pleasure, as Vice Chairman of Humberside Police Authority, to welcome you to our regular newsletter. Firstly, it falls to me to tell you that we recently wished our previous Chair, Alene Branton MBE, a very happy retirement after 8 full and productive years as a member of the Authority and two years at the helm as its Chair. We wish her all the best and sincere good wishes for the future.

The new Chair of the Authority will be elected at the Annual General Meeting on Tuesday 29 June, where we will also welcome three new Independent Members to the Authority, but more about them later.

In this issue you will find information about:

- Our annual Citizen's Panel programme
- Feedback from some of the communities we have been speaking to recently
- Our new Independent Members
- Humberside Police performance and confidence levels

I do hope you find this newsletter interesting and informative and that it gives you an insight into the types of things that you can expect your Police Authority to do on your behalf.

Thank you for taking the time to read it.

Citizen's Panel

Recently we contracted a local company to provide us with a Panel of over 6,000 people, representative of the wider Humberside population, that we can use for mass surveys and focus groups.

This group can provide us with greater insight into local confidence in policing service delivery and the community safety issues that matter to local people. We have planned a programme of activity with the group for 2010 – 2011 consisting of the following activities:

- A rolling month-by-month telephone survey with the full Panel, plus some random quota sampling, to measure confidence in Humberside Police
- Two full postal surveys (May 2010 and November 2010) measuring responses to important Police Authority issues such as budgets, policing priorities, service quality, engaging and informing communities and partnership working.
- Bi-monthly reflector groups where topics such as Neighbourhood Policing, Roads Policing and Incident Response quality can be explored in greater detail to find out whether these services are conducive to the needs of the local communities.

In order to keep you informed of the findings and actions arising from these activities, we will provide regular updates in this newsletter.

To view a more detailed version of the Priorities and the Policing Plan for the period 2009-12 visit our website, www.humberside-pa.org.uk.

“Securing outstanding policing for local people”

www.humberside-pa.org.uk

Police Authority Teaches Students to 'Know Your Rights'

Since the last newsletter, the Police Authority has been busy ensuring students at Hull College know their rights when being stopped and searched as part of Hull College's Equality and Diversity Week.

We delivered tutorials during the week of activity that aimed to celebrate differences in culture, beliefs and ways of life among students. The sessions were popular and sparked debates around the wider public perception of young people and what Humberside Police could be doing to tackle the, often negative, representations of teenagers.

The students were given the opportunity to act out a stop and search scenario and were asked to decide if and when it would be appropriate for an officer to carry out a stop and search and what steps the officer should follow to ensure the individual is treated with dignity and respect.

We also gave the students the opportunity to have their say about local policing. Students were asked to highlight what would be their top policing priority if they were appointed as Chief Constable for a day. A common answer among the groups was increased patrols, particularly at night to make people feel safer on the streets.

This exercise forms part of an ongoing programme of engagement and consultation with young people across the Force area, to improve confidence in policing and to raise awareness of Humberside Police Authority.



Muslim Community Echoes Hate Crime Concerns



A Muslim community consultation event was held in May at the Octagon in Hull. The evening was part of a wider community engagement plan that includes the Citizen's Panel with 6000 members Force wide.

Around fifty Muslim community members from across the Humber area listened to a thought provoking talk from Yousef Dar, Vice President of the National Association of Muslim Police. Yousef presented findings from some recent Islamophobia research and addressed national cases of Islamophobia and Hate Crime. Two workshops followed, focusing on a variety of themes including service improvement and policing priorities.

The comments from workshops resembled that of other community groups highlighting that Hate motivated incidents are under reported due to fear of repercussions and a dissatisfactory service received in the past, mainly due to lack of feedback from Humberside Police. The workshops also illustrated that there is a lack of awareness of how to report an incident of Hate or Islamophobia and what can actually be reported and recorded.

The vast majority of attendees agreed that they would report an incident of Hate or Islamophobia but felt it would be useful to provide faith awareness training for officers and the wider community to tackle discrimination and improve community cohesion.

The Police Authority was recently informed that the new Hate Crime reporting mechanism, 'Hate Crime...So Do We', will be launched by Humberside Police on June 1st.

Ongoing Consultation

The Authority recognises that the Humberside Police area is made up of people from a range of backgrounds, with different beliefs, values and opinions, thus their policing priorities will also vary. Over the past 6 months, the Police Authority has been meeting with a variety of community groups to gather views and comments about the service provided by Humberside Police. Work is ongoing with these groups to ensure that their policing priorities are considered and where possible service improvements are made.

Over the next two months the Police Authority will be working with the following groups to drive service improvement and increase confidence in policing:

- Residents who are deaf or have hearing impairments;
- Residents with physical impairments or who face access issues;
- Lesbian, Gay, Bisexual and Trans community members;
- The Eastern European community;
- The Chinese community;
- The Muslim community.

Consultation with other communities will follow. If you would like to be involved in the next series of consultation please contact: **Claire Harrison on 01482 317003 or claire.harrison@humberside.pnn.police.uk**

New Independent Members Appointed

Following a rigorous recruitment process three new Independent Members have been appointed to the Police Authority, they will take up formal duties at the AGM in June. They join us from both sides of the river and bring a useful range of skills and knowledge.

Hull-based Helena Spencer is the former head of Democratic Services for Hull City Council. Of her appointment to the Authority she said: "This is a new way to use my skills. I will be looking at things from the other side with my insight gained from years in a large public service organisation. I'm keen to see people's perceptions change, so that confidence will improve in the way police services are delivered. I think the Police Authority can really help to do that and look forward to getting involved."

Former General Manager for BP Chemicals at Saltend, David Smith from the East Riding, first became interested and involved in policing through the Humberside Police Lifestyle project, sponsored by BP. Commenting on his appointment he said: "During my career I was responsible for managing change and delivering efficiencies. This role will enable me to put the experience gained over a lifetime to good use on behalf of the community."

Neil Gammon lives near Grimsby. After a 36 year career in the RAF, which provided enormous experience in leadership and managerial positions; he felt membership of the Police Authority offered him the opportunity to use that knowledge and years of training to good effect. "In the RAF I worked with a great many different people," he said. "Policing is all about people, so I felt I could make an effective contribution... to reassure residents that we, the Police Authority, listen to their views and thus enhance the way in which policing is delivered as a result."